



Cathy Green <viamed.cathy.green@gmail.com>

Re: Order 03052213RS Tracking 1Z9W96380440774220

1 message

Cathy Green <cathy.green@viamed.co.uk>

25 October 2022 at 15:07

Reply-To: cathy.green@viamed.co.uk

To: Emrecan Durmaz / iSTANBUL MEDiCAL <sales@istanbulmedical.com>

Cc: janine.gill@vmsecure.co.uk, ryan.swaine@vmsecure.co.uk

Dear Mr Durmaz

Thank you for your email. I confirm that I will not send a replacement yet until we hear from you.

Kind Regards

Cathy Green

On Tue, 25 Oct 2022 at 13:50, Emrecan Durmaz / iSTANBUL MEDiCAL <sales@istanbulmedical.com> wrote:

Dear Cathy ,

Please do not send new one. Because it will cause new import cost for us. We will decide how we will proceed. I'll update you asap.

Please feel free to contact me if you have any further request or question.

Best Regards

Emrecan Durmaz

International Sales Executive

Istanbul Medikal Ltd. Sti.

Tel: +90-2163362764 - Ext: 114

Mobile & whatsApp: +90-5428009083

Address: Egitim Mah. Sirinyuva Sk.

No:3 Kadikoy - Istanbul / Turkey

Postal Code : 34722



[istanbulmedical34](https://www.instagram.com/istanbulmedical34/)

Web: www.istanbulmedical.com

Alibaba.com: tr1005100432.trustpass.alibaba.com

Medical Expo: www.medicalexpo.com/prod/istanbul-medikal-114503.html

YouTube : www.youtube.com/watch?v=SGVZh-p9g0s

PERFECT SOLUTION FOR PATIENT WARMING



From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Cathy Green

Sent: Tuesday, October 25, 2022 1:10 PM

To: sales@istanbulmedical.com

Cc: janine.gill@vmsecure.co.uk

Subject: Fwd: Order 03052213RS Tracking 1Z9W96380440774220

Dear Mr Durmaz

Thank you for your email. I'm sorry that the item has arrived broken. I will arrange for a replacement element to be sent to you to replace the broken item.

--

Kind regards

Cathy Green

Viamed Ltd.

<http://www.viamed.co.uk>

Email: Cathy.Green@viamed.co.uk

Tel: +44 (0)1535 634 542

Fax: +44 (0)1535 635 582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up

Twitter: twitter.com/ViamedLtd

Facebook: facebook.com/ViamedLtdUK

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

--
Kind regards

Cathy Green
Viamed Ltd.

<http://www.viamed.co.uk>
[Email:Cathy.Green@viamed.co.uk](mailto:Cathy.Green@viamed.co.uk)
Tel: +44 (0)1535 634 542
Fax: +44 (0)1535 635 582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up

Twitter: twitter.com/ViamedLtd
Facebook: facebook.com/ViamedLtdUK

Company registered in England, No. 01291765.

E-mail Disclaimer

GDPR / Privacy Policy available at www.viamed.co.uk/policy

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542