



Cathy Green <viamed.cathy.green@gmail.com>

Re: Order 03052213RS Tracking 1Z9W96380440774220

1 message

Cathy Green <cathy.green@viamed.co.uk>

25 October 2022 at 15:07

Reply-To: cathy.green@viamed.co.uk

To: Emrecan Durmaz / iSTANBUL MEDiCAL <sales@istanbulmedical.com>

Cc: janine.gill@vmsecure.co.uk, ryan.swaine@vmsecure.co.uk

Dear Mr Durmaz

Thank you for your email. I confirm that I will not send a replacement yet until we hear from you.

Kind Regards

Cathy Green

On Tue, 25 Oct 2022 at 13:50, Emrecan Durmaz / iSTANBUL MEDiCAL <sales@istanbulmedical.com> wrote:

Dear Cathy ,

Please do not send new one. Because it will cause new import cost for us. We will decide how we will proceed.
I'll update you asap.

Please feel free to contact me if you have any further request or question.

Best Regards

Emrecan Durmaz

International Sales Executive**Istanbul Medikal Ltd. Sti.****Tel: +90-2163362764 - Ext: 114****Mobile & whatsapp: +90-5428009083****Address: Egitim Mah. Şirinyuva Sk.****No:3 Kadikoy - Istanbul / Turkey****Postal Code : 34722****istanbulmedical34****Web: www.istanbulmedical.com**

Alibaba.com: tr1005100432.trustpass.alibaba.com

Medical Expo: www.medicalexpo.com/prod/istanbul-medikal-114503.html

YouTube : www.youtube.com/watch?v=SGVZh-p9g0s

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PERFECT SOLUTION FOR PATIENT WARMING



From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Cathy Green

Sent: Tuesday, October 25, 2022 1:10 PM

To: sales@istanbulmedical.com

Cc: janine.gill@vmsecure.co.uk

Subject: Fwd: Order 03052213RS Tracking 1Z9W96380440774220

Dear Mr Durmaz

Thank you for your email. I'm sorry that the item has arrived broken. I will arrange for a replacement element to be sent to you to replace then broken item.

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Kind regards

Cathy Green

Viamed Ltd.

<http://www.viamed.co.uk>

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Tel: +44 (0)1535 634 542

Fax: +44 (0)1535 635 582

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Kind regards

Cathy Green
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