



Cathy Green <viamed.cathy.green@gmail.com>

RE: Order 03052213RS Tracking 1Z9W96380440774220

1 message

Emre Can Durmaz / iSTANBUL MEDiCAL <sales@istanbulmedical.com>

25 October 2022 at 13:50

To: cathy.green@viamed.co.uk

Cc: janine.gill@vmsecure.co.uk, Esin Gürbaz / iSTANBUL MEDiKAL <esing@istanbulmedical.com>

Dear Cathy ,

Please do not send new one. Because it will cause new import cost for us. We will decide how we will proceed. I'll update you asap.

Please feel free to contact me if you have any further request or question.

Best Regards

Emrecaan Durmaz

International Sales Executive

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Medical Expo: www.medicalexpo.com/prod/istanbul-medikal-114503.html

YouTube : www.youtube.com/watch?v=SGVZh-p9g0s

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PERFECT SOLUTION FOR PATIENT WARMING



From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Cathy Green
Sent: Tuesday, October 25, 2022 1:10 PM
To: sales@istanbulmedical.com
Cc: janine.gill@vmsecure.co.uk
Subject: Fwd: Order 03052213RS Tracking 1Z9W96380440774220

Dear Mr Durmaz

Thank you for your email. I'm sorry that the item has arrived broken. I will arrange for a replacement element to be sent to you to replace then broken item.

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Kind regards

Cathy Green

Viamed Ltd.

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