



Cathy Green &lt;viamed.cathy.green@gmail.com&gt;

**Fwd: Order 03052213RS Tracking 1Z9W96380440774220**

1 message

**Janine Gill** <office@viamed.co.uk>  
To: cathy.green@vmsecure.me.uk  
Cc: ryan.swaine@vmsecure.me.uk

24 October 2022 at 10:32

This is the email regarding the broken Radiant Warmer

Kind regards

Janine Gill  
Office Administrator  
Viamed Ltd.

<http://www.viamed.co.uk>  
Email: [janine.gill@viamed.co.uk](mailto:janine.gill@viamed.co.uk)  
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Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

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----- Forwarded message -----

From: **Emrecan Durmaz / iSTANBUL MEDICAL** <[sales@istanbulmedical.com](mailto:sales@istanbulmedical.com)>  
Date: Mon, 24 Oct 2022 at 06:29  
Subject: RE: Order 03052213RS Tracking 1Z9W96380440774220  
To: Janine Gill <[office@viamed.co.uk](mailto:office@viamed.co.uk)>, <[ryan.swaine@viamed.co.uk](mailto:ryan.swaine@viamed.co.uk)>

Hello Dear ,

Could you please check the picture we have get from you ? Box is not broken or there is no any damage. But RADIANT HEATER is broken. I would like to ask for your insurance policy.

Please feel free to contact me if you have any further request or question.

Best Regards

**Emrecan Durmaz**

**International Sales Executive****Istanbul Medikal Ltd. Sti.****Tel: +90-2163362764 - Ext: 114****Mobile & whatsapp: +90-5428009083****Address: Egitim Mah. Şirinyuva Sk.****No:3 Kadikoy - Istanbul / Turkey****Postal Code : 34722****[istanbulmedical34](#)****Web: [www.istanbulmedical.com](http://www.istanbulmedical.com)****Alibaba.com: [tr1005100432.trustpass.alibaba.com](https://tr1005100432.trustpass.alibaba.com)****Medical Expo: [www.medicalexpo.com/prod/istanbul-medikal-114503.html](http://www.medicalexpo.com/prod/istanbul-medikal-114503.html)****YouTube : [www.youtube.com/watch?v=SGVZh-p9g0s](https://www.youtube.com/watch?v=SGVZh-p9g0s)**

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**PERFECT SOLUTION FOR PATIENT WARMING****From: Main Account [mailto:[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)] On Behalf Of Janine Gill****Sent: Thursday, October 6, 2022 5:22 PM****To: [sales@istanbulmedical.com](mailto:sales@istanbulmedical.com)****Subject: Order 03052213RS Tracking 1Z9W96380440774220**

Dear Sadri,

I am writing to inform you that your order, 03052213RS has been dispatched.

You can track your order on the UPS website, [www.ups.com](http://www.ups.com), with the following tracking number 1Z9W96380440774220.

Please see attached delivery note, DVM136802-1 and Invoice RVM136802-1 .

Kind regards

Janine Gill

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: [janine.gill@viamed.co.uk](mailto:janine.gill@viamed.co.uk)

Tel: +44 (0)1535 634 542

Fax: +44 (0)1535 635 582

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## 2 attachments



**IMG-20221020-WA0000.jpg**  
178K



**MVM136802.pdf**  
91K