

## VM3COP27.53 Email Template Returning SOR Goods to Viamed

*Please utilise the below email when requesting goods to be returned from Sale or Return*

---

Please can you pack the device with all supplied accessories (except any used consumables, which can be disposed of) in the original packaging with the batteries removed, place it in an outer box for shipping; the original packaging is ideal if you have it.  
Return to:

Viamed Ltd.  
Returns Department SRS\*\*\*\*\*  
15 Station Road  
Cross Hills  
Keighley  
BD20 7DT

Please also include a declaration of the device's decontamination status. The package must be returned using a traceable courier service.

Feedback regarding your sale or return is valuable to us, please can you provide any feedback by the paper form attached or online at **[www.viamed.co.uk/trial-feedback](http://www.viamed.co.uk/trial-feedback)**.