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Returns Policy for NHS Supply Chain

Please note the returns policy below for all items to be returned to Viamed from NHS Supply chain and its customers.

Original invoice

Viamed will credit for the goods being returned, courier charges are to be paid by NHS Supply Chain.

Returned goods

Viamed will issue an invoice for the courier charges for the collection of the returned goods. Viamed will use the RTS no. as the P/O no. on the invoice.

The goods are to be returned to Viamed within 30 days of the customer receiving the order.