
Fwd: Spares for MaxVenturi and availability of 120 lpm version

1 message

Steve Nixon <office@viamed.co.uk>

Reply-To: steve.nixon@viamed.co.uk

To: Vikash Dudhia <vdudhia@maxtec.com>

Cc: Jim Chapman <jchapman@maxtec.com>

30 October 2020 at 00:12

Hi Vik

Thanks, but it doesn't answer all the queries.

I had asked for:

R211P30-002 O2 VALVE KIT (HF60) **Is this available, do you have pricing?**- R211P30-004 O2 VALVE KIT (HF120) **Does this consist of the 5 parts (blue text)?**- R211P30-001 FLOW CONTROL VALVE (BOTH HF) **Flow valve and knob, your end user pricing is \$49.00. What is the Viamed pricing?**- RP34P02 INLET FILTER **Pricing ?**- RP56P02-901 VALVE O RING (SMALL) **\$1.65 each**- RP56P02-903 VALVE O RING (LARGE) **\$1.65 each**

----- Forwarded message -----From: **Vikash Dudhia** <vdudhia@maxtec.com>

Date: Thu, 22 Oct 2020 at 13:48

Subject: RE: Spares for MaxVenturi and availability of 120 lpm version

To: <steve.nixon@viamed.co.uk>

Hi Steve,

Please see below

Yes the 120 lpm Maxventuri has been discontinued

We no longer offer the R211P30-004 kit but can offer the parts separately.

RP15P09, price \$19.53 each **Is this, the high flow valve? This is your US end user list price.**RP15P0, price \$5.65 each. **What is this?**RP15P06-001, price \$4.80 each. **What is this?**RP56P02-901 VALVE O RING (SMALL) price \$1.65 each **OK**RP56P02-903 VALVE O RING (LARGE) price \$1.65 each **OK**

Let me know if you need anything else

Kind regards

Vik

**Vikash Dudhia**

Director of International Business Development

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How did I do today?



Maxtec is currently experiencing a lead time of approximately 4-6 weeks for our core products. At this time, all products are built-to-order on a first come first serve basis. As you may already know, Maxtec products directly take part in the battle against COVID-19. We are experiencing much higher than normal order volumes, but our team is doing a fantastic job building parts for our customers. To meet our 4-6 week lead time, we have significantly increased our manufacturing capacity by adding resources, working additional overtime shifts, and purchasing equipment to expand our manufacturing and testing capabilities to support additional production of our core products. We have also been working tirelessly with our vendors to expedite components to support the demands for our products. Maxtec understands your needs and patient needs and are doing everything possible to fill every order as quickly as we can.

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Steve Nixon

Sent: 20 October 2020 16:45

To: Vikash Dudhia <vdudhia@maxtec.com>

Subject: Spares for MaxVenturi and availability of 120 lpm version

Hi Vik

A customer has been after some of the 120 lpm version of MaxVenturi, but the they have been discontinued. Can you confirm that they have been discontinued and that the only option now is the 60 lpm versions?

Also, they are after the following spares, can you please assist with the pricing to Viamed and advise the delivery lead times.

- R211P30-002 O2 VALVE KIT (HF60)
- R211P30-004 O2 VALVE KIT (HF120)
- R211P30-001 FLOW CONTROL VALVE (BOTH HF)
- RP34P02 INLET FILTER
- RP56P02-901 VALVE O RING (SMALL)
- RP56P02-903 VALVE O RING (LARGE)

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Steve

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