



Agenda ID: 637

- VST Customer Complaints

Issues in - VST Customer Complaints

All	Expand	Issue	Created By	Created On	Currently With	Subject	
 Complete		154298	Steve Nixon	13/09/19	Derek Lamb	JFD SCAR 079 & SCAR 090	
Added by Steve Nixon sent to Derek Lamb INFORMATION ONLY ISSUE DO NOT ADD NOTES! Returns issue/complaints regarded as closed by JFD. See the attached. Also see SRS/SRNs and emails to Duncan Clark... Sensors replaced as good-will and issues probably stem from usage at JFD, which is out of our control. We are not in a position to initiate action to prevent recurrence.							
 Complete		143901	Derek Lamb, Helen Lamb,	02/05/19	General	no complaints	
02 May 2019 Derek Lamb no complaints							
 Complete		105518	Derek Lamb	16/10/17	Derek Lamb	CCR151 APD Loose Caps	
Added by Derek Lamb sent to Derek Lamb							
22 Nov 2017 Derek Lamb Closed see issue 106862							
 Complete		103261	Derek Lamb, Helen Lamb, John Lamb,	19/09/17	General	VST Customer Complaints	
 Complete		94017	Derek Lamb, Jean Lamb, John Lamb, Steve Nixon,	04/05/17	General		
 Complete		83617	Derek Lamb, John	16/11/16	General	no customer complaints	

			Lamb, Steve Nixon,				
 Complete		61082	Derek Lamb	22/07/15	Derek Lamb	Innerspace CCN148	
 Complete		58920	Derek Lamb	14/05/15	Steve Nixon	CCN147	
 Complete		52960	Derek Lamb	30/09/14	Derek Lamb	APD Connector Issue	