

7.1.4 ISO 9001:2015

Environment for the operation of processes

The organization shall determine, provide and maintain the environment necessary for the operation

of its processes and to achieve conformity of products and services.

NOTE A suitable environment can be a combination of human and physical factors, such as:

- a) social (e.g. non-discriminatory, calm, non-confrontational);
- b) psychological (e.g. stress-reducing, burnout prevention, emotionally protective);
- c) physical (e.g. temperature, heat, humidity, light, airflow, hygiene, noise).

Topics to Highlight but not limited to: (Use Extra Pages if required)

Name: ROBERT CONNOR

Held By:

social

Do you think you work in a non-discriminatory Atmosphere

yes

Do you think you work in a calm Atmosphere

yes

Do you think you work in a non-confrontational Atmosphere

yes

Psychological Environment

Can anything be done to reduce stress

no

Is anyone feeling burnout

no

Can we do anything to be emotionally protective in the current environment

no

Physical Conditions

Temperature

Fine

Humidity

fine

Light

Fine

Airflow

Fine

Hygiene, is there anyone that needs a quite word?

quiet

no

Noise Levels

Fine

Management Approachability to Staff Issues

easy

Management Response to Staff Concerns / Issues

Fine

Linda Shearing

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Name:

Held By:

social

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YES

Do you think you work in a calm Atmosphere

Yes.

Do you think you work in a non-confrontational Atmosphere

Yes.

Psychological Environment

Can anything be done to reduce stress

No

Is anyone feeling burnout

No

Can we do anything to be emotionally protective in the current environment

No

Linda Shearing

Physical Conditions

Temperature

Fine

Humidity

Fine

Light

OKay

Airflow

OKay

Hygiene, is there anyone that needs a quite word?

No

Noise Levels

Fine

Management Approachability to Staff Issues

No Problem

Management Response to Staff Concerns / Issues

No Problem

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Held By:

social

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yes

Do you think you work in a calm Atmosphere

yes

Do you think you work in a non-confrontational Atmosphere

yes

Psychological Environment

Can anything be done to reduce stress

not stressed

Is anyone feeling burnout

NO

Can we do anything to be emotionally protective in the current environment

NO

Physical Conditions

Temperature

ok

Humidity

ok

Light

ok

Airflow

ok

Hygiene, is there anyone that needs a quite word?

NO

Noise Levels

ok

Management Approachability to Staff Issues

Good

Management Response to Staff Concerns / Issues

Good.

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Topics to Highlight but not limited to: (Use Extra Pages if required)

Name: **PHIL CROSSLEY**

Held By:

social

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YES

Do you think you work in a calm Atmosphere

YES

Do you think you work in a non-confrontational Atmosphere

YES

Psychological Environment

Can anything be done to reduce stress

No

Is anyone feeling burnout

No

Can we do anything to be emotionally protective in the current environment

No

Physical Conditions

Temperature

Good

Humidity

Good

Light

Good

Airflow

Good

Hygiene, is there anyone that needs a quite word?

I HAVE A BATH EVERY MONTH WETHER I NEED IT OR NOT

Noise Levels

Good

Management Approachability to Staff Issues

YES

Good

Management Response to Staff Concerns / Issues

Good

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Topics to Highlight but not limited to: (Use Extra Pages if required)

Name: *Michael Lamb*

Held By:

social

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Yes

Do you think you work in a calm Atmosphere

Yes

Do you think you work in a non-confrontational Atmosphere

Yes

Psychological Environment

Can anything be done to reduce stress

no

Is anyone feeling burnout

occasionally on the end of the week

Can we do anything to be emotionally protective in the current environment

no

Michael Lamb

Physical Conditions

Temperature

its fine

Humidity

its fine

Light

its fine

Airflow

its fine

Hygiene, is there anyone that needs a quite word?

no

Noise Levels

its fine (when no build, work is being done)

Management Approachability to Staff Issues

They are approachable

Management Response to Staff Concerns / Issues

There is a good response,