

**VM3COP27.49 Template Email**  
**Sale or Return Loan Period Expired**

Thank you for completing the Sale or Return trial for \*Product Description\* on SOR\*\*\*, which the trial period has now ended.

The Sale or Return process has allowed you to trial a demo unit for a period of 30-days. We hope you have been able to move the product between key evaluators during that period.

The trial was without obligation to purchase. Therefore, if the device has been proven to be unsuitable, we ask that you return it using a traceable courier service with the original accessories (with the exception of any used disposable items) in its original undamaged packaging.

Should you wish to purchase the unit, we ask that you raise an official purchase order and send that to us. I have attached a copy of the original quotation for reference.

We would also be grateful if you could take a few moments to provide us with your valued feedback on the product? Your comments are appreciated and will be utilized for ongoing product development. This form can be completed online; [www.viamed.co.uk/trial-feedback](http://www.viamed.co.uk/trial-feedback) or using the attached Terms and Conditions form which can be returned via post, email or fax.

I look forward to hearing from you regarding how you would like to proceed.