



Kate Griffiths <viamed.kate.griffiths@gmail.com>

RE: Nerve Stimulators

1 message

TOMPSETT, Jack (EAST SUSSEX HEALTHCARE NHS TRUST) <j.tompsett@nhs.net>

To: "sophie.lines@viamed.co.uk" <sophie.lines@viamed.co.uk>

Cc: Steve Hardaker <steve.hardaker@viamed.co.uk>, Zoey Teal <zoey.teal@viamed.co.uk>, Sarah Walton <sarah.walton@viamed.co.uk>, Kate Griffiths <Kate.Griffiths@viamed.co.uk>

28 S

Hi Sophie,

Thank you that would be great. I have attached the form as requested. I would also need the other attachment completed by Viamed for when it went into use so no urgency a

The address to send it to would be:

Jack Tompsett

EME Department

Eastbourne DGH

Kings Drive

Eastbourne

East Sussex

BN21 2UD

Kind regards,

Jack Tompsett BSc. RCT

EME Deputy Manager

East Sussex Healthcare NHS Trust

A: EME Department, EDGH, Kings Drive, Eastbourne, East Sussex, BN21 2UD

E: j.tompsett@nhs.net

T: 0300 131 5151 ext. 735151

Please note our telephone numbers have now changed



From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Sophie Lines

Sent: 28 September 2021 15:08

To: TOMPSETT, Jack (EAST SUSSEX HEALTHCARE NHS TRUST)

Cc: Steve Hardaker; Zoey Teal; Sarah Walton; Kate Griffiths
Subject: Re: Nerve Stimulators

Hi Jack,

Thank you for coming back to me so quickly.

I would be happy to organise a trial of the TOF 3D for you - unfortunately all our trial units are currently already out on loan, but I will place your request in our 'queue' and be in touch estimated delivery date for the trial unit. Please can you let me know the best address to use please?

In the meantime please could you complete and return the attached terms and conditions form? Many thanks

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday 9.30am-3.00pm

We are currently working remotely however telephone calls to the main office will still be answered.

<http://www.viamed.co.uk>
Email: sophie.lines@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582
Twitter: twitter.com/ViamedLtd
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On Tue, Sep 28, 2021 at 2:46 PM TOMPSETT, Jack (EAST SUSSEX HEALTHCARE NHS TRUST) <j.tompsett@nhs.net> wrote:

Hi Sophie,

I have only been able to find one suitable alternative so far. Theatres recently tried it out and seemed relatively indifferent to it. Are you able to send me one of these on loan the clinical staff can try it?

Kind regards,

Jack Tompsett BSc. RCT

EME Deputy Manager

East Sussex Healthcare NHS Trust

A: EME Department, EDGH, Kings Drive, Eastbourne, East Sussex, BN21 2UD

E: j.tompsett@nhs.net

T: 0300 131 5151 ext. 735151

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Sussex EME Services

Medical Equipment Management

Service

Re

Tel: 0300 131 5151 Ext: 735151 Email: esh-tr.eme@nhs.net
 EME Department, Eastbourne District General Hospital, Kings Drive,
 Eastbourne, East Sussex, BN21 2UD



From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Sophie Lines
Sent: 28 September 2021 14:42
To: TOMPSETT, Jack (EAST SUSSEX HEALTHCARE NHS TRUST)
Subject: Re: Nerve Stimulators

Dear Jack,

I am emailing you in relation to our previous conversation below regarding nerve stimulators - at that time, we no longer supplied the Microstim DB3 units, and did not have an alternative offer.

However, we do now have an alternative product available - the TOF 3D Neuromuscular Transmission Monitor (part number 2510091) - I have attached some further information please let me know whether you are interested or if you would like any further information?

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday 9.30am-3.00pm

We are currently working remotely however telephone calls to the main office will still be answered.

<http://www.viamed.co.uk>
 Email: sophie.lines@viamed.co.uk
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On Tue, Oct 13, 2020 at 10:20 AM TOMPSETT, Jack (EAST SUSSEX HEALTHCARE NHS TRUST) <j.tompsett@nhs.net> wrote:

Hi Sophie,

Thank you for the information.

Kind regards,

Jack Tompsett BSc.
 EME Supervisor

Specialist EME Technician
 EME Department
 Eastbourne District General Hospital
 Tel: 0300 131 5151

Ext: 735151
 Email: j.tompsett@nhs.net

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From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Sophie Lines
Sent: 13 October 2020 09:59
To: TOMPSETT, Jack (EAST SUSSEX HEALTHCARE NHS TRUST)
Subject: Re: Nerve Stimulators

Dear Jack,

Thank you for your email.

Yes, unfortunately the Microstim DB3 Nerve Stimulator was discontinued as a medical product on the 17th May 2019. The reason being is that it is not feasible to CE certify this to meet the requirements of the European Union Medical Device Regulation (MDR).

The decision to discontinue the Microstim DB3 does not affect any devices already supplied, which were fully compliant with CE regulatory requirements that were in place when sold. Any devices currently in service bear a valid CE mark and there is no need to withdraw the units from use.

For any of the units you currently have, we can continue to supply spare parts and servicing for a minimum of 7 years.

However, we unfortunately do not have an alternative product to offer.

Please accept my apologies for any inconvenience caused. I can be of further assistance please let me know.

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday 9.00am-3.00pm

Please note: Viamed is now enacting a coronavirus contingency plan to allow office staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will be processed but we aim to continue to operate and serve our customers as best we can.

<http://www.viamed.co.uk>
 Email: sophie.lines@viamed.co.uk
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 Fax: +44 (0)1535 635582
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On Tue, Oct 13, 2020 at 9:50 AM Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **TOMPSETT, Jack (EAST SUSSEX HEALTHCARE NHS TRUST)** <j.tompsett@nhs.net>
 Date: Tue, 13 Oct 2020 at 09:48
 Subject: Nerve Stimulators
 To: info@viamed.co.uk <info@viamed.co.uk>

Hi,

Our operating theatres are looking at getting some more nerve stimulators. We already have some DB3's but I was made aware by a colleague we cannot buy these anymore being recommended to use on animals.

Is this correct? If so do you have an alternative?

Kind regards,

Jack Tompsett BSc.
 EME Supervisor

Specialist EME Technician
 EME Department
 Eastbourne District General Hospital
 Tel: 0300 131 5151

Ext: 735151
 Email: j.tompsett@nhs.net

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2 attachments

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637K

 [mia-call-off-agreement \(1\).odt](#)
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