

7.1.4 ISO 9001:2015

Environment for the operation of processes

The organization shall determine, provide and maintain the environment necessary for the operation

of its processes and to achieve conformity of products and services.

NOTE A suitable environment can be a combination of human and physical factors, such as:

- a) social (e.g. non-discriminatory, calm, non-confrontational);
- b) psychological (e.g. stress-reducing, burnout prevention, emotionally protective);
- c) physical (e.g. temperature, heat, humidity, light, airflow, hygiene, noise).

Topics to Highlight but not limited to: (Use Extra Pages if required)

Name: Ryan Swaine

Held By:

social

Do you think you work in a non-discriminatory Atmosphere

Yes

Do you think you work in a calm Atmosphere

Yes

Do you think you work in a non-confrontational Atmosphere

Yes

Psychological Environment

Can anything be done to reduce stress

No

Is anyone feeling burnout

Not anymore

Can we do anything to be emotionally protective in the current environment

No

Physical Conditions

Temperature

Okay

Humidity

Okay

Light

I need a desk light when I am in the office, but there is one in our room that I think I can use.

Airflow

Okay

Hygiene, is there anyone that needs a quite word?

No

Noise Levels

Okay

Management Approachability to Staff Issues

Good

Management Response to Staff Concerns / Issues

Good