



Steve Hardaker <viamed.steve.hardaker@gmail.com>

Re: MLF-19 Oxygen sensor - limited recall

Steve Hardaker <steve.hardaker@viamed.co.uk>

4 August 2021 at 10:45

Draft To: delroy.grossett@nhs.net

Cc: autumn.briggs@nhs.net, ben.gascoyne1@nhs.net, john.bailey7@nhs.net, robin.wright3@nhs.net

Good morning Del,

This is just a quick follow up to confirm the current status concerning the limited recall of 7x MLF-19 oxygen sensors, first notified by email on 6th July 21. This is the situation so far:

Returns ref: SRS67886

- 4x p/n 0110705 MLF-19 oxygen sensors received back from Sheffield Children's NHSFT: s/n 100053, 55, 57, 58
Replaced with 4x 0110705 MLF-19 oxygen sensors: s/n 100068, 69, 70, 71

- 1x p/n MLF-19GE oxygen sensor received: s/n 0206382. This is an original GE sensor not supplied by Viamed, returned to you untested.

- There are 3x 0110705 MLF-19 oxygen sensors still unaccounted for: **s/n 100052, 100054, 100056.**

I just wanted to check whether these have been located and, if not, if you could have one last look for them so that we can close this off, being sure to check against the 3 serial numbers listed above and not the replacements.

If they turn up, please let me know and we will take them back for exchange. Otherwise, we will consider the matter resolved as far as it can be for now.

Regards,
Steve

Steve Hardaker
Technical Support Manager
Viamed Ltd.

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.

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Hi Autumn

Spoke to Paul Hughes the Clinical Lead who requested and he is in the process of sorting.

Thanks

Del

From: BRIGGS, Autumn (SHEFFIELD TEACHING HOSPITALS NHS FOUNDATION TRUST)
Sent: 07 July 2021 07:54
To: BAILEY, John (SHEFFIELD CHILDREN'S NHS FOUNDATION TRUST); GASCOYNE, Ben (SHEFFIELD CHILDREN'S NHS FOUNDATION TRUST); GROSSETT, Delroy (SHEFFIELD CHILDREN'S NHS FOUNDATION TRUST); WRIGHT, Robin (SHEFFIELD CHILDREN'S NHS FOUNDATION TRUST)
Cc: viamedinbox@gmail.com
Subject: FW: MLF-19 Oxygen sensor - limited recall

Hi

Please see email below regarding 2 of your orders, can you advise?

Many thanks

Autumn Briggs

Buyer

Procurement Department

Sheffield Children's/ Teaching Hospitals NHS Foundation Trust

Telephone- 0114 2269876

Mobile- 07971315076

Fax- 0114 3052625



[MS Teams - Click Here to MS Chat or Video](#)

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From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Steve Hardaker
Sent: 06 July 2021 18:00
To: BRIGGS, Autumn (SHEFFIELD TEACHING HOSPITALS NHS FOUNDATION TRUST) <autumn.briggs@nhs.net>
Subject: MLF-19 Oxygen sensor - limited recall

Dear Autumn,

I'm contacting you as we have recently discovered that a small production batch of 10 x p/n 0110705 MLF-19 Oxygen Sensors may have been manufactured with the wrong connector.

We have identified that Sheffield Childrens' Hospital took delivery of 7 of these sensors over 2 purchase orders, and there is a high probability that these 7 sensors are also incorrect:

- Purchase order 000455999- s/nos 100052, 100053, 100054 (3 sensors) - invoiced 20/4/21

- Purchase order 000110299- s/nos 100055, 100056, 100057, 100058 (4 sensors) - invoiced 13/6/21

In circumstances such as this I would attempt to also contact the Medical / Clinical Engineering Department Manager to advise them directly, however, we don't currently have the name of that person specifically so I would ask that you forward this email on to them. Additionally, if you have the name of the person that requisitioned these, it would be advisable to contact them too.

We would ask that you return the above serial numbers and we will replace them. If the engineers want to check whether they have the correct sensor, the sensors should have a 4-way phone socket; if they have a 3-pin Molex connector, they are incorrect.

Please can you advise me whether the sensors have been located, whether they have been opened, and if so, what was found? We are happy to accept them back opened or unopened for immediate replacement. Please can these be returned to the following address:

Returns Dept - SRS67886

Viamed Ltd.

15 Station Road

Cross Hills

Keighley

BD20 7DT

If you have any queries, please let me know. I look forward to hearing from you or direct from one of the engineers to confirm how many you are returning.

Regards,

Steve Hardaker
Technical Support Manager
Viamed Ltd.

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