



Steve Hardaker <viamed.steve.hardaker@gmail.com>

MLF-19 Oxygen sensor - limited recall

1 message

Steve Hardaker <steve.hardaker@viamed.co.uk>

6 July 2021 at 17:59

Reply-To: steve.hardaker@viamed.co.uk

To: autumn.briggs@nhs.net

Dear Autumn,

I'm contacting you as we have recently discovered that a small production batch of 10 x p/n 0110705 MLF-19 Oxygen Sensors may have been manufactured with the wrong connector.

We have identified that Sheffield Childrens' Hospital took delivery of 7 of these sensors over 2 purchase orders, and there is a high probability that these 7 sensors are also incorrect:

- Purchase order 000455999- s/nos 100052, 100053, 100054 (3 sensors) - invoiced 20/4/21

- Purchase order 000110299- s/nos 100055, 100056, 100057, 100058 (4 sensors) - invoiced 13/6/21

In circumstances such as this I would attempt to also contact the Medical / Clinical Engineering Department Manager to advise them directly, however, we don't currently have the name of that person specifically so I would ask that you forward this email on to them. Additionally, if you have the name of the person that requisitioned these, it would be advisable to contact them too.

We would ask that you return the above serial numbers and we will replace them. If the engineers want to check whether they have the correct sensor, the sensors should have a 4-way phone socket; if they have a 3-pin Molex connector, they are incorrect.

Please can you advise me whether the sensors have been located, whether they have been opened, and if so, what was found? We are happy to accept them back opened or unopened for immediate replacement. Please can these be returned to the following address:

Returns Dept - SRS67886

Viamed Ltd.

15 Station Road

Cross Hills

Keighley

BD20 7DT

If you have any queries, please let me know. I look forward to hearing from you or direct from one of the engineers to confirm how many you are returning.

Regards,

Steve Hardaker
Technical Support Manager
Viamed Ltd.

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.

Website: www.viamed.co.uk
email: steve.hardaker@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up
Twitter: twitter.com/ViamedLtd
Facebook: facebook.com/ViamedLtdUK
Company registered in England, No. 1291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy
