



Steve Nixon <steve.nixon.viamed@googlemail.com>

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## Fwd: Maxtec RMA 287492; Maxtec Complaint Number: COM-2673

1 message

**Main Account** <office@viamed.co.uk>  
To: Steve Nixon <steve.nixon@viamed.co.uk>

19 May 2021 at 16:17

----- Forwarded message -----

From: **Quality Admin** <qualityadmin@maxtec.com>  
Date: Wed, 19 May 2021 at 16:12  
Subject: Re: Maxtec RMA 287492; Maxtec Complaint Number: COM-2673  
To: <office@viamed.co.uk>  
Cc: Sidra Hankins <shankins@maxtec.com>, E. Colter George <cgeorge@maxtec.com>, Kayleen Collard <kcollard@maxtec.com>, Osvaldo Castro <ocastro@maxtec.com>, <cduffy@permapure.com>

Hello,

Attached is our response letter to your recent complaint involving MAXTEC's product, please let us know if you have any additional questions or concerns.

## We Need Your Feedback

**Please complete our survey:** To ensure we continue to improve our processes we would like to ask for your time to answer some questions about your experience with how we handled your complaint and your overall opinion of MAXTEC.

The survey should take less than 3 minutes of your time and is in the link provided below:

<https://www.surveymonkey.com/r/PPQFVCW>

Thanks.

On Wed, May 19, 2021 at 11:04 AM Quality Admin <qualityadmin@maxtec.com> wrote:

Hello,

Attached is our response letter to your recent complaint involving MAXTEC's product, please let us know if you have any additional questions or concerns.

# We Need Your Feedback

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Thanks.

On Tue, May 18, 2021 at 4:31 PM Quality Admin <[qualityadmin@maxtec.com](mailto:qualityadmin@maxtec.com)> wrote:

Hello,

Attached is our response letter to your recent complaint involving MAXTEC's product, please let us know if you have any additional questions or concerns.

# We Need Your Feedback

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Thanks.