



Steve Hardaker <viamed.steve.hardaker@gmail.com>

RE: Service reports follow up

Fletcher Sarah - Personal Assistant <sarah.fletcher@uhl-tr.nhs.uk>

15 January 2021 at
08:44

To: "steve.hardaker@viamed.co.uk" <steve.hardaker@viamed.co.uk>

Hi Steve

I definitely haven't received them in my inbox and I have just checked the UHL Equipment Maintenance Contacts and it appears that electronic copies have also not been sent in.

Hope this helps.

Kind regards

Sarah

From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Steve Hardaker
Sent: 14 January 2021 16:07
To: Fletcher Sarah - Personal Assistant
Subject: Service reports follow up

Hi Sarah,

I can see that Roger has sent the reports on to you, these are scans of paper copies that were sent with the Tom Thumb devices that were serviced on SRS67638.

Sorry to inconvenience you further but could I ask you to check whether electronic copies were received by either of the following addresses as I am just auditing the effectiveness of our returns system.

- UHLEquipmentMaintenanceContracts@uhl-tr.nhs.uk

- sarah.fletcher@uhl-tr.nhs.uk

Thanks in advance.

Regards,

Steve

Steve Hardaker
Technical Support Manager
Viamed Ltd.

Please note: Viamed is now enacting a coronavirus contingency plan to allow sales and admin Staff to work from home, and I am now working remotely. Telephone calls to the main office will not be answered, but emails will. Orders may take longer to process but we aim to continue to operate and serve our customers as best we can.

Website: www.viamed.co.uk
email: steve.hardaker@viamed.co.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

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