

Minor (1) nonconformities arising from this assessment.

Finding Reference	1970578-202010-N1	Certificate Reference	FM 607767
Certificate Standard	ISO 9001:2015	Clause	4.3
Category	Minor		
Area/process:	Context of the organization, QMS boundaries, scope and Processes, policy and Objectives: 4.1, 4.2, 4.3, 4.4, 6.1, 6.2		
Statement of non-conformance:	Scope of the QMS was not fully effective.		
Clause requirements	<p>Determining the scope of the quality management system</p> <p>The organization shall determine the boundaries and applicability of the quality management system to establish its scope.</p> <p>When determining this scope, the organization shall consider:</p> <ul style="list-style-type: none"> a) the external and internal issues referred to in 4.1; b) the requirements of relevant interested parties referred to in 4.2; c) the products and services of the organization. <p>The organization shall apply all the requirements of this International Standard if they are applicable within the determined scope of its quality management system.</p> <p>The scope of the organization's quality management system shall be available and be maintained as documented information. The scope shall state the types of products and services covered, and provide justification for any requirement of this International Standard that the organization determines is not applicable to the scope of its quality management system.</p> <p>Conformity to this International Standard may only be claimed if the requirements determined as not being applicable do not affect the organization's ability or responsibility to ensure the conformity of its products and services and the enhancement of customer satisfaction.</p>		
Objective Evidence	<p>Exclusion and non-application was not effectively determined and justified.</p> <p>VM3COP02.01 Boundaries ISO 9001:2015 VST DOC ID 23739</p> <p>8.5.2, 8.5.4, and 8.5.6 are identified as NA by DOC ID 23739, while the organization is responsible to meet these requirements regarding the defined scope. 8.4.1 was identified as NA but responsibility of selection of supplier is not clear.</p>		
Cause			
Correction/containment			
Corrective action			