

QC 21 Non Conformance Report

Date	22.10.2020	
Issue id unique identifier	201667	
BSI Ref (if applicable) unique identifier	1970716-202010-N1	
Responsibility Person Overall responsible	Derek Lamb	
Non-Conformance statement of the problem	<p>The statement of the problem:</p> <p>The Non-applicable and exclusion clauses were not clearly defined.</p>	
Investigation By: Person responsible	Derek Lamb / Helen Lamb	
Investigation Issue id (if applicable) Root Cause Analysis	<p>201673</p> <p>Root Cause Analysis</p> <p>When we reduced our scope, from manufacturing CE products under the MDD, to just supplying other manufactures finished CE products.</p> <p>We were not clear enough in which sections were Excluded from scope, and which sections had 'parts' that were Not Applicable.</p>	
Corrective Action By: Person responsible	Derek Lamb	
Corrective Action Issue ID (if applicable): Relevant and Proportionate Corrective Action	#200653	
Time Scale for Corrective Action Time for completion of all identified actions	<p>Immediate Action and Corrective Action to be carried out by 22nd November 2020</p>	
Corrective Action:	<p>Immediate Action</p> <p>Review these sections in the route map labelled as Excluded.</p> <p>Correct those that are labelled incorrectly.</p>	

	<p>Make sure that those section that are Not Applicable should be labelled as such.</p> <p>Corrective Action</p> <p>Review the route map to make sure there are no other miss labelled sections. Add notes to the section indicated as Not Applicable or Excluded, to state why they are described as such.</p> <p>In the recurring issue to review the Route Map add a specific statement to review these section that are labelled as Not Applicable or Excluded.</p>
Follow-up future issue id (Effectiveness verification)	
Effectiveness verification	<p>The effectiveness of the route map system and how we label the sections, is assessed, when we complete our rolling issue.</p> <p>The whole route map is reviewed and verified regularly for accuracy and correct labelling of sections. This way we can confirm the current status is correct and review any changes, to make sure they are correctly labelled.</p>
Closed By:	<i>D Lang</i>
Closed on	<i>7/8/22</i>