



Derek Lamb <liquidgands@gmail.com>

Re: Wythenshawe Hospital - EyeMax 2 sales and batch numbers

1 message

Franco Carrizo <fcarrizo@maxtec.com>

3 February 2020 at 20:33

To: steve.nixon@viamed.co.uk

Cc: Almy Hollis <ahollis@maxtec.com>, Tammy Lavery <tlavery@maxtec.com>, Silvia Jones <sjones@maxtec.com>, Bob Kalish <bkalish@maxtec.com>, Steve Hardaker <steve.hardaker@viamed.co.uk>, Derek Lamb <derek.lamb@viamed.co.uk>

Thanks Steve for your help on this matter. It would be great if you can double check to see if that hospital did not receive a MICRO size. Then, please, help us to collect the necessary additional information from the Hospital if we do not hear from them in the next 2 days.

We will keep you updated if we hear anything from them.

Thanks in advance

Franco

On Mon, Feb 3, 2020 at 9:38 AM Steve Nixon <office@viamed.co.uk> wrote:

Hi Franco

To take into account the working shift patterns of the nursing staff, I suggest that we wait for an extra day or two before we follow this up. In the meantime if they contact you directly please keep us updated. If we don't hear back from them, then my colleague Steve (Hardaker) will contact them.

Irrespective of the outcome of this case, it may be prudent to add another caution to the packaging/instructions list of precautions. Something along the lines of:

Caution: Determine the occipital-frontal circumference of the patient and confirm that the correct size EyeMax 2 has been selected.

The above will act as prompt/reminder that they should have already determined the measurement, either by taking a measurement or by referring to the patient's notes.

Steve

On Fri, 31 Jan 2020 at 20:41, Franco Carrizo <fcarrizo@maxtec.com> wrote:

Thanks Steve for the information provided. In order to perform further investigation we need to know the dimension of the Occipital Frontal Circumference of the baby, We asked it the hospital but we didn't hear from them yet. Can you help us to obtain additional details from them? Below the questions we asked.

- Part and Lot Number of the unit that was used:
- Did the person who placed the EyeMax 2 do it according to the instructions? Was this person trained? Was this a usual operation for this person?
- Was the correct size EyeMax 2, did you measure the occipital-frontal circumference? What was the documented occipital-frontal circumference?
- Was the EyeMax 2 overstretched at any time?
- Was the EyeMax 2 used on a single patient? How long had the EyeMax 2 been in use on the patient concerned?
- At the time of the reported incident, how often was the position of the EyeMax 2 checked?

Thanks in advance

Franco

On Fri, Jan 31, 2020 at 1:06 PM Steve Nixon <office@viamed.co.uk> wrote:

Dear Franco

Hospitals in the UK can have multiple invoice addresses and multiple delivery points. In this case there is just one invoice address and it looks like there are just two delivery points (Maternity / Receipt & Distribution). Many times the delivery points do not directly tie up with the end destination clinical department.

I have attached a spreadsheet showing EyeMax 2 (Regular & Premie) sales to Wythenshawe and the PDF shows just the sales of the Premie variant. The most likely (can't guarantee) batch concerned is as follows which was delivered to **Receipt & Distribution**.

Premie Barcode	Batch Number	Date Sold	Invoice number	Packs
1375020	041550-4	09-Sep-19	IN164636	1

The clinical unit that reported the incident EyeMax 2 Premie is the **Starlight Ward**, which looking at its profile would not use the Micro size unit.

Regards

--
Steve

Steve Nixon
Director - Viamed Ltd.

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How did I do today?

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Steve

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