

Service protocol CapnoTrue AMP/ASP/MG

bluepoint MEDICAL

Customer error description:

The unit has a red ring ISA fault but displays no error on screen

Bluepoint service error analysis:

Name	A.142		
Screw locking:	☒ yes	☐ No	Software version: 8.8
Power supply connector:	☐ male, black	☒ male, metal	☐ female, black
Gas outlet:	☐ back	☒ top	☐ no CapnoTrue®ASP
Analysis result:	ISA fault (red ring)		

Actions for repair:

SW update to version:

(regularly carried out from v5.9)

HW update:

(ASP gas outlet is regularly moved to top housing: Mod.4)

24h load test performed (regularly carried out if main PCBA is replaced) : ☐ yes ☒ no

Actions for repair and replaced parts (Name, REF, SN):

ISA (SN: 266356)

Comment to customer:

Test Result (detailed test see next pages)	☒ Pass	☐ Fail
	AMP/MG: Step 1-5+7, ASP: Step 1-7	Don't use device to monitor patients!
Comments:		
30.09.2018	A.142	
Date	Tester	

Model	Device Serial Number	RMA number	Date of analysis
V1-2500-S	70640143	2018-0246	05.08.2018