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**Sensor returns review**

1 message

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To: Dennis Vessey <dennis@meguk.com>

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Hi Dennis

Just a quick update concerning the returns rates for your sensors:

		First sold	Total returns	Faults	No Fault	Out of Warranty
8010012	SC-I22D Oxygen Sensor	12/10/2011	2.15%	0.20%	0.70%	1.25%
801xxxx	For comparison – VST whole range mean values	06/01/2011	0.61%	0.22%	0.07%	0.32%

The fault values are comparable to the range mean values, I believe that they are still within acceptable limits; taking into account the usage, application and environments that the sensors are used in.

The other values are skewed due to the single batch issue and changing the specification of the sensor to be in line with the ISC testing protocol.

Historically, as a case of good-will we have been replacing most sensors reported as no fault and out of warranty.

Kind regards

Steve

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