



Steve Nixon &lt;steve.nixon.viamed@googlemail.com&gt;

## Oxygen sensor returns review

1 message

**Steve Nixon** <steve.nixon@vandagraphst.com>  
 Reply-To: steve.nixon@vandagraphst.com  
 To: VMS <info@vmsrebreathers.com>

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Hi Martin

Just a quick update concerning the returns rates for your sensors:

		First sold	Total returns	Faults	No Fault	Out of Warranty
8010017	VMS1700 Oxygen Sensor	20/03/2014	1.05%	0.70%	0.13%	0.22%
801xxxx	For comparison – VST whole range mean values	06/01/2011	0.61%	0.22%	0.07%	0.32%

Although the fault values are comparably high to the range mean values, I believe that they are still within acceptable limits; taking into account the usage, application and environments that the sensors are used in.

Historically, as a case of good-will we have been replacing most sensors reported as no fault and out of warranty.

Kind regards

Steve

Steve Nixon  
 Director - Vandagraph Sensor Technologies Ltd.

Office: +44 (0)1535 634900  
 Mobile: +44 (0)7850 252267