



Steve Nixon <steve.nixon.viamed@googlemail.com>

Oxygen sensor returns review

1 message

Steve Nixon <steve.nixon@vandagraphst.com>

30 September 2019 at 15:32

Reply-To: steve.nixon@vandagraphst.com

To: Lucie Tymichová <tymichova@divesoft.cz>

Hi Lucie

Just a quick update concerning the returns rates for your sensors:

		First sold	Total returns	Faults	No Fault	Out of Warranty
8010020	Type 22D	22/07/2014	0.22%	0.18%	0.04%	0.00%
801xxxx	For comparison – VST whole range mean values	06/01/2011	0.61%	0.22%	0.07%	0.32%

I believe that the low incident of issues is pleasing and the fault percentage is within acceptable limits; taking into account the usage, application and environments that the sensors are used in.

Thank you for not returning any out of warranty sensors.

Kind regards

Steve

--

Steve

Steve Nixon
Director - Vandagraph Sensor Technologies Ltd.

Office: +44 (0)1535 634900

Mobile: +44 (0)7850 252267