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## Sensors returns rates update

1 message

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Hi Jan

Just a quick update concerning the returns rates for your sensors:

		First sold	Total returns	Faults	No Fault	Out of Warranty
8010004	R17JJ-CCR Oxygen Sensor	06/01/2011	0.64%	0.36%	0.06%	0.22%
801xxxx	For comparison – VST whole range mean values	06/01/2011	0.61%	0.22%	0.07%	0.32%

The fault values are higher than the range mean values. However, I believe that they are within acceptable limits; taking into account the usage, application and environments that the sensors are used in.

Historically, as a case of good-will we have been replacing most sensors reported as no fault and out of warranty.

Kind regards

Steve

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