



Steve Nixon <steve.nixon.viamed@googlemail.com>

RE: Sensors returns rates update

1 message

Pieter <Pieter@revo-rebreathers.com>
 To: "steve.nixon@vandagraphst.com" <steve.nixon@vandagraphst.com>
 Cc: Sarah Walton <sarah.walton@vandagraphst.com>

23 September 2019 at 17:15

Thank you Steve for the clear info

Br

Pieter



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rEvolutionary diving

Van: Main Account [mailto:viamedinbox@gmail.com] **Namens** Steve Nixon

Verzonden: maandag 23 september 2019 11:39

Aan: Pieter <Pieter@revo-rebreathers.com>

CC: Sarah Walton <sarah.walton@vandagraphst.com>

Onderwerp: Sensors returns rates update

Hi Pieter

Just a quick update concerning the returns rates for your sensors:

		First sold	Total returns	Faults	No Fault	Out of Warranty
8010006	rEvo CR22D Oxygen Sensor	02/06/2011	0.49%	0.25%	0.01%	0.23%
801xxxx	For comparison – VST whole range mean values	06/01/2011	0.61%	0.22%	0.07%	0.32%

The fault values are comparable to the range mean values, I believe that they are still within acceptable limits; taking into account the usage, application and environments that the sensors are used in.

The number of sensors with either no fault or out of warranty are low, thank you. Your true base line out of warranty returns is < 0.10%

Historically, as a case of good-will we have been replacing most sensors reported as no fault and out of warranty.

Kind regards

Steve

30/09/2019

Gmail - RE: Sensors returns rates update

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