

Viamed Product Trial Customer Feedback Form

You recently trialled one of our products and we would be grateful if you could take a few moments to provide us with your valued feedback on the product? Your comments are appreciated and will be utilized for ongoing product development.

Alternatively, this form can also be completed online; www.viamed.co.uk/trial-feedback

Contact Details

Contact: Manju Position: Practice Educator.

Department: Special Care baby Unit Organisation: F.S.H.T. N.H.S.

Tel. No.: 01424 757033 Email: manju.vanchiyil.thomas@nhs.net

Product Details

Product on Trial: Eye mask Max 2 phototherapy eye mask Length of trial period: 2 days.

Feedback Questions:

1. What did you like about the product?

The eye mask was better than the one we used before.

2. What did you dislike about the product?

Nothing

3. What would you improve about the product?

Since we used only one for a baby, can't say anything.

4. How does the product compare with similar ones on the market in terms of quality, reliability and price etc?

It was not slippery and stayed on for longer

NB: Please feel free to name other products you compare our product to.

Thank you for taking the time to complete this product trial feedback form. Should you like further information on any of our other products, please do not hesitate to contact a member of our sales team on +44 (0)1535 634542; between the hours of 09:00 and 17:30.

