



Cathy Green &lt;viamed.cathy.green@gmail.com&gt;

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**RE: RMA Request**

1 message

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**Read, Margie E** <Margie.Read@teledyne.com>  
To: Cathy Green <cathy.green@viamed.co.uk>

Thu, Jan 3, 2019 at 5:28 PM

Hello Cathy,

Andrew was waiting to hear back from Vasu Narasimhan, regarding the very large qty. of failed sensors you have reported to us.

I'll follow-up with him on this. We had been wondering if Steve Nixon had contacted Vasu about this recent failures. I'll get back to you with an RMA#, so apologize for our delay.

Best Regards,

**Margie Read**

Customer Support & Service Manager - Returns & Repairs

Teledyne Analytical Instruments

626-934-1570 (direct line)

626-934-1651 (fax)

[margie.read@teledyne.com](mailto:margie.read@teledyne.com)

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**From:** Cathy Green [mailto:[cathy.green@viamed.co.uk](mailto:cathy.green@viamed.co.uk)]

**Sent:** Thursday, January 03, 2019 6:48 AM

**To:** Read, Margie E  
**Subject:** Fwd: RMA Request

Good Morning

Would you be able to help with this please

Kind Regards

Cathy Green

----- Forwarded message -----

From: **Cathy Green** <[cathy.green@viamed.co.uk](mailto:cathy.green@viamed.co.uk)>  
Date: Thu, Jan 3, 2019 at 2:13 PM  
Subject: Re: RMA Request  
To: <[Andrew.Rasmussen@teledyne.com](mailto:Andrew.Rasmussen@teledyne.com)>

Good Morning Andrew

Happy New Year

I requested an RMA just before christmas, we don't have a RMA number yet, so I have amended the request. Please see new attachment

Kind Regards

Cathy

On Wed, Dec 19, 2018 at 10:25 AM Cathy Green <[cathy.green@viamed.co.uk](mailto:cathy.green@viamed.co.uk)> wrote:

Dear Andrew

Please may we have a RMA number for the attached

--

Kind regards

Cathy Green

Viamed Ltd.

<http://www.viamed.co.uk>

Email: [Cathy.Green@viamed.co.uk](mailto:Cathy.Green@viamed.co.uk)

Tel: +44 (0)1535 634 542

Fax: +44 (0)1535 635 582

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Kind regards

Cathy Green

Viamed Ltd.

<http://www.viamed.co.uk>

Email: [Cathy.Green@viamed.co.uk](mailto:Cathy.Green@viamed.co.uk)

Tel: +44 (0)1535 634 542

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