



# VIA MED

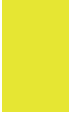

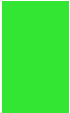








## Resuscitation Cabinet

Class I  
Via Rule Rule 9  
Assesment Route Annex II  
NBOG MD 1100

Carried out by Derek Lamb  
23 / 07 / 19



# VIA MED

-  Stock References Review
-  Supplier Review
-  Sales Review
-  Countries Review
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-  Design Changes Review
-  User Instructions Review
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-  Document Updates Review
-  Internal Issues Review
-  Clinical / FDA Incidents online search

# Stock References Review

Stock Reference	Description
0120140	Adapter 15mm I.D. - 15mm I.D
0310001	Infant resuscitation cabinet.
0310002	Infant resuscitation cabinet.
0310003	Wall mounted cabinet including :
0310004	Cabinet - Type 2 no suction.
0310007	Infant resuscitation cabinet.
0310008	Infant resuscitation cabinet.
0310012	Infant resuscitation cabinet.
0310013	Infant resuscitation cabinet.
0310020	Storage bins size 3 blue.
0310025	Radiant warmer with double hinged arm
0310037	Rail mounted low suction controller
0310051	Infant resuscitation cabinet.
0310052	Infant resuscitation cabinet.
0310054	Infant resuscitation cabinet.
0310055	Infant resuscitation cabinet.
0310056	Infant resuscitation cabinet.
0310302	Radiant warmer with double hinged arm
0320010	Universal rail clamp with `V`
0320021	Resuscitation Bed 14 flat.``
0320023	Resuscitation Bed rotating.
0320039	Mattress octaganol - infant
0320043	Mattress large - infant resuscitation.
0320200	Mounting bracket - Medirail. For use
0330005	Resuscitation Cabinet Type 1
0330006	Door pad - for use with resus cabinet
0330007	Resuscitation Cabinet Door Hinge RHS.
0330008	Resuscitation Cabinet Door Hinge LHS.
0330009	Resuscitation Cabinet Door Catch
0330035	Suction clear tubing (1m)
0330105	Resuscitation Cabinet Type 2
0330106	Resuscitation Cabinet Type 3.
0332037	Resuscitation Cabinet Rail - Spacer 15mm
0332038	Resuscitation Cabinet Rail - Spacer 15mm
0332039	Resuscitation Cabinet Rail - Spacer 20mm
0332040	Resuscitation Cabinet Rail - Spacer 20mm
0332041	Resuscitation Cabinet Rail - Screw 35mm
0332042	Resuscitation Cabinet Rail - Screw 35mm
0332043	Resuscitation Cabinet Rail - Lock nut
0332044	Resuscitation Cabinet Rail - Lock nut
0332045	Resuscitation Cabinet Rail - Washer
0332046	Resuscitation Cabinet Rail - Washer

Stock Reference	Description
0332055	Resuscitation Cabinet Rail - 0.3m length
0332056	Resuscitation Cabinet Rail - 0.4m length
0332057	Resuscitation Cabinet Rail - 0.4m length
0332058	Resuscitation Cabinet Rail - 0.3m length
0332059	Resuscitation Cabinet Rail - 0.4m length
0332060	Resuscitation Cabinet MediRail ENDCAP
0332100	Resuscitation Cabinet Door Catch
0340010	Labour - Resuscitation Cabinet.
0340011	Training - Resuscitation Cabinet.
0350100	Packing box for resuscitation cabinet.
0380010	Annual service - Resuscitation cabinet.
0390000	B/W Resuscitation Cabinet Side 2
0390053	Label: Infant resuscitation cabinet.
0390100	Leaflet - Infant Resuscitation Cabinet.
0391055	Service sheet - Resuscitation Cabinet
3210071	Single use silicone round facemask
3833-007	Tapered connectors 10 per pack.
3833-132	1l VacSax canister with V mount.
9910-340	1l VacSax standard bore liners.Box of 25
9910-340S	1l VacSax standard bore liner - Single
9950050	Battery 1.5V AA 2700 mAh.

Comments on Stock references review:

part numbers upto date

note we have stopped supplying this product range

# Supplier Review

Stock Ref.	Description	Supplier A/C	Supplier P/N	Supplier Name	Rating
0310025	Radiant warmer with doub	00007785	521A-60022OND	Nufer Medical AG	B
0310302	Radiant warmer with doub	00007785	521A-60022-3-EX	Nufer Medical AG	B
0320019	Resuscitation Bed 12 Fl	00009022	PP8720	Tanda Engineering Ltd	B
0320021	Resuscitation Bed 14 fl	00009022	PP8674	Tanda Engineering Ltd	B
0320023	Resuscitation Bed rotat	00009022	PP8762	Tanda Engineering Ltd	B
0332055	Resuscitation Cabinet Ra	00009022	PP8765	Tanda Engineering Ltd	B
0332056	Resuscitation Cabinet Ra	00009022	PP8766	Tanda Engineering Ltd	B
0332059	Resuscitation Cabinet Ra	00009022	PP8768	Tanda Engineering Ltd	B
0332056	Resuscitation Cabinet Ra	00009032	PP8766	R & L Enterprises Ltd	B
0332058	Resuscitation Cabinet Ra	00009032	PP8767	R & L Enterprises Ltd	B
0332059	Resuscitation Cabinet Ra	00009032	PP8768	R & L Enterprises Ltd	B
0332037	Resuscitation Cabinet Ra	00009045		Essentra Components	B
0320043	Mattress large - infant	00009054	0320043	Angel Healthcare Solutio	D
0310020	Storage bins size 3 bl	00009061	2143013	Farnell	B
0330006	Door pad - for use with	00009061	1165061	Farnell	B
0332046	Resuscitation Cabinet Ra	00009061	1580684	Farnell	B
0360000	Hex wrench short arm 3	00009061	609-635	Farnell	B
9950051	Batteries 1.5V AA. Proce	00009061	ID1500 PACK 10	Farnell	B
0350040	Patient circuit (single	00009082	INT-6181	Intersurgical Ltd	B
0360000	Hex wrench short arm 3	00009123	609-635	RS Components Ltd	B
0310037	Rail mounted low suction	00009150	4725-3M	Therapy Equipment Ltd	B
0320010	Universal rail clamp wit	00009150	2003	Therapy Equipment Ltd	B
0320030	1/2 litre suction jar an	00009150	4508	Therapy Equipment Ltd	B
0330035	Suction clear tubing (1m	00009150	4302	Therapy Equipment Ltd	B
0330055	Universal clamp - 44mm h	00009150	2002	Therapy Equipment Ltd	B
0390000	B/W Resuscitation Cabine	00009360	0390000	Print Centre	C
0390100	Leaflet - Infant Resusci	00009360		Print Centre	C
0390100	Leaflet - Infant Resusci	00009363		ACI Print Group Impress	B
0332056	Resuscitation Cabinet Ra	00009365	PP8766	WEC Machining	B
0332058	Resuscitation Cabinet Ra	00009365	PP8767	WEC Machining	B
0332059	Resuscitation Cabinet Ra	00009365	PP8768	WEC Machining	B
0310035	Low suction controller	00009450	S714916	Oxylitre	B
0310141	Injector low suction con	00009450	S801/L	Oxylitre	B
0330040	Suction hose assembly (3	00009450	S6666-3	Oxylitre	B
3210071	Single use silicone roun	00009602	M6200500D	Bunzl Healthcare	B
3210071	Single use silicone roun	00009721	M6200500D	Marshall Products Limite	B
0330238	Rectangular Bracket (G+R	00010160	0330238	KSJ Engineering Limited	B
0330005	Resuscitation Cabinet T	00010220	BA/10 TYPE 1	Bristol Maid	B
0330105	Resuscitation Cabinet Ty	00010220	SPRC11	Bristol Maid	B
0390053	Label: Infant resuscitat	00010665		Pendle Signs & Plastics	B
0332040	Resuscitation Cabinet Ra	00011727	1111630000VR	Plastic Parts Centre Ltd	B
3833-007	Tapered connectors 10 p	00011810	3833-007	Vacsax Ltd.	B

Stock Ref.	Description	Supplier A/C	Supplier P/N	Supplier Name	Rating
3833-132	1l VacSax canister with	00011810	3833-132	Vacsax Ltd.	B
9910-340	1l VacSax standard bore	00011810	9910-340	Vacsax Ltd.	B
0350100	Packing box for resuscit	00011818		Macfarlane Group	B
0120140	Adapter 15mm I.D. - 15m	00011844	PF 1515	Instrumentation Industri	B
0320039	Mattress octaganol - in	00012180	0320039	Park House Healthcare Lt	C
0320042	Mattress small - infant	00012180		Park House Healthcare Lt	C
0320043	Mattress large - infant	00012180	0320043	Park House Healthcare Lt	C
9950051	Batteries 1.5V AA. Proce	00012264	ID1500 PACK 10	H-Squared UK Electric Lt	B
0330009	Resuscitation Cabinet Do	00012266	B344-12	R P Hardware Ltd	B
0330105	Resuscitation Cabinet Ty	00012407	SPRC11	W Shuttleworth & Co	B
9950051	Batteries 1.5V AA. Proce	00070006	ID1500 PACK 10		Needs Grading

Comments on Suppliers:

supplier reviews mostly upto date - currently ongoing

note we no longer supplying this product range

# Sales Information

Stock Reference	Description	2013	2014	2015	2016	2017	2018	2019
0120140	Adapter 15mm I.D. - 15m	120	57	149	90	35	92	
0310001	Infant resuscitation cabinet.							
0310002	Infant resuscitation cabinet.	38	10	7	12	20	13	
0310003	Wall mounted cabinet including :							
0310004	Cabinet - Type 2 no suction.							
0310007	Infant resuscitation cabinet.							
0310008	Infant resuscitation cabinet.							
0310012	Infant resuscitation cabinet.							
0310013	Infant resuscitation cabinet.							
0310020	Storage bins size 3 bl							5
0310025	Radiant warmer with doub							
0310037	Rail mounted low suction							
0310051	Infant resuscitation cabinet.							
0310052	Infant resuscitation cabinet.							
0310054	Infant resuscitation cabinet.							
0310055	Infant resuscitation cabinet.							
0310056	Infant resuscitation cabinet.							
0310302	Radiant warmer with doub		3					
0320010	Universal rail clamp wit						10	
0320021	Resuscitation Bed 14 fl	13	22	9	20	18	8	4
0320023	Resuscitation Bed rotat							
0320039	Mattress octaganol - in							
0320043	Mattress large - infant	3	8	5	2	10	11	1
0320200	Mounting bracket - Medirail. For use	23	3	5			1	
0330005	Resuscitation Cabinet T							
0330006	Door pad - for use with							
0330007	Resuscitation Cabinet Door Hinge RHS.							
0330008	Resuscitation Cabinet Door Hinge LHS.							
0330009	Resuscitation Cabinet Do							
0330035	Suction clear tubing (1m	2	7	6		1	6	
0330105	Resuscitation Cabinet Ty	1	9	5	1	2	4	1
0330106	Resuscitation Cabinet Type 3.							
0332037	Resuscitation Cabinet Ra							
0332038	Resuscitation Cabinet Rail - Spacer 15mm							
0332039	Resuscitation Cabinet Rail - Spacer 20mm			19		16	32	
0332040	Resuscitation Cabinet Ra							
0332041	Resuscitation Cabinet Rail - Screw 35mm			19		16	32	
0332042	Resuscitation Cabinet Rail - Screw 35mm							
0332043	Resuscitation Cabinet Rail - Lock nut			19		16	32	
0332044	Resuscitation Cabinet Rail - Lock nut							
0332045	Resuscitation Cabinet Rail - Washer			19		16	32	
0332046	Resuscitation Cabinet Ra							

Stock Reference	Description	2013	2014	2015	2016	2017	2018	2019
0332055	Resuscitation Cabinet Ra							
0332056	Resuscitation Cabinet Ra							
0332057	Resuscitation Cabinet Rail - 0.4m length	34	36		60			10
0332058	Resuscitation Cabinet Ra	1	9	5		2	4	
0332059	Resuscitation Cabinet Ra	2	18	11		15	8	
0332060	Resuscitation Cabinet MediRail ENDCAP							
0332100	Resuscitation Cabinet Door Catch							
0340010	Labour - Resuscitation Cabinet.							
0340011	Training - Resuscitation Cabinet.							
0350100	Packing box for resuscit							
0380010	Annual service - Resuscitation cabinet.							
0390000	B/W Resuscitation Cabine							
0390053	Label: Infant resuscitat							
0390100	Leaflet - Infant Resusci	10	20					
0391055	Service sheet - Resuscitation Cabinet							
3210071	Single use silicone roun	874	648	734	839	780	765	487
3833-007	Tapered connectors 10 p			1			5	2
3833-132	1l VacSax canister with		10				1	4
9910-340	1l VacSax standard bore	3		2			2	1
9910-340S	1l VacSax standard bore liner - Single							
9950050	Battery 1.5V AA 2700 mAh.							

Comments on Sales Information:

sales were ok, not enough to support EC certificate, so we have stopped supplying this product range

# Countries Review

Country	2013	2014	2015	2016	2017	2018	2019
B Belgium	[X]						
C China		[X]					
CAN Canada			[X]				
CHA Channel Islands						[X]	
CZ Czech Republic		[X]					
DE Denmark	[X]						
F France	[X]					[X]	
FI Finland							
G Germany							
IRE Ireland	[X]						
IT Italy	[X]			[X]		[X]	
MA Malaysia							
NO Norway	[X]						
RU Russia	[X]						
SC Scotland	[X]	[X]			[X]		
SRI Sri Lanka			[X]				
SWI Switzerland	[X]						
T Turkey	[X]						
UAE U A E							
UK United Kingdom	[X]	[X]	[X]	[X]	[X]	[X]	[X]

Comments on Sales to Countries:

no new countries

Comments on Risks with Sales to Countries:

no

# Returns and Q.A. Fails Review

Stock Reference	Fault	2013	2014	2015	2016	2017	2018	2019
0310002	Needs Evaluating							
0310025	Control Board Replaced	1						
0310025	No Fault Found	1				1		
0310025	No Fault Return To Stock					14		
0310025	Tested							
0310302	Burn Marks on Connector							1
0310302	Not Tested					1		
0320021	Chipped					2		
0320021	Unchecked - Returned To Stock	1						
0320043	Unchecked - Returned To Stock							

Comments on Returns:

very few problems with this product range

Comments on Risks with Returns and Potential Re-work:

no

# Design Changes Review

Showing Documents Filed in Y 14 Design Changes

Comments on Design Changes:

no design changes

Comments on Risks with Design Changes:

no

# User Instructions Review

## Showing Documents Filed in F 5 User Instructions

Document ID	Description	Date Added/Updated
17738	Resuscitation Cabinet Instructions For Use (with Therapy Equipme...	24/10/16
17737	Resuscitation Cabinet Instructions For Use (with Oxylitre) v11.0	24/10/16
17736	Resuscitation Cabinet Operator Manual (without appedices)	24/10/16
14789	Instruction Manual - Air Oxygen Blenderl	19/02/15
14688	Ceratherm 300 Installation Instructions for modified casing part...	16/01/15
12878	0310140 - S8 series injector suction Operating Instructions	15/08/13
9241	Resuscitation Unit and TC400 Instructions for Use / Mobile Cerat...	18/10/11
8510	Resuscitation Unit and TC400 Instructions for Use User Manual O...	06/07/11
8509	Resuscitation Unit and TC400 Instructions for Use User Manual O...	06/07/11
8508	Resuscitation Unit and TC400 Instructions for Use User Manual T...	06/07/11
8507	Operators manual for Inspiration Blender Resuscitation Unit and ...	06/07/11
8179	Resuscitation Unit and TC400 Instructions for Use / User Manual ...	24/03/11
8178	Resuscitation Unit Instructions for Use / Installation Ceratherm...	24/03/11
8176	Resuscitation Unit and TC400 Instructions for Use User Manual T...	24/03/11
8175	Resuscitation Unit and TC400 Instructions for Use User Manual A...	24/03/11
8170	Resuscitation Unit and TC400 Instructions for Use User Manual O...	24/03/11
8126	Resuscitation Unit and TC400 Instructions for Use TC400/W mkl	23/03/11
8124	Resuscitation Unit and TC400 Instructions for Use / User Manual	23/03/11
4128	Resuscitation Unit and TC400 Instructions for Use TC400 prevent...	09/07/08
4127	Resuscitation Unit and TC400 Instructions for Use / User Manual ...	09/07/08
4121	Resuscitation Unit and TC400 Instructions for Use / User Manual ...	09/07/08
4120	Resuscitation Unit and TC400 Instructions for Use / Therapy Equi...	09/07/08
4119	Resuscitation Unit and TC400 Instructions for Use / User Manual ...	09/07/08
4118	Resuscitation Unit and TC400 Instructions for Use / User Manual ...	09/07/08
4117	Resuscitation Unit and TC400 Instructions for Use / User Manual ...	09/07/08
4115	Resuscitation Unit and TC400 Instructions for Use / User Manual ...	09/07/08
4114	Resuscitation Unit and TC400 Instructions for Use / User Manual ...	09/07/08
4113	Resuscitation Unit and TC400 Instructions for Use / Ceratherm Ch...	09/07/08
4112	Resuscitation Unit and TC400 Instructions for Use / User Manual ...	09/07/08
4101	Resuscitation Unit and TC400 Instructions for Use / User Manual ...	09/07/08
3977	Resuscitation Unit and TC400 Instructions for Use / User Manual ...	08/07/08
3976	Resuscitation Unit and TC400 Instructions for Use / User Manual ...	08/07/08
3975	Resuscitation Unit and TC400 Instructions for Use / User Manual ...	08/07/08
3974	Resuscitation Unit and TC400 Instructions for Use / User Manual ...	08/07/08
3973	Resuscitation Unit and TC400 Instructions for Use / User Manual ...	08/07/08
3972	Resuscitation Unit and TC400 Instructions for Use / User Manual ...	08/07/08
2573	ARCHIVED VERSION Resuscitation Unit Instructions for Use / User ...	17/08/07
1511	User Manual Apgar Smiths NS 22G CE FILE Apgar Timer V1r Instruct...	09/05/07
1312	Resuscitation Unit Instructions for Use / User Manual Nufer Wall...	19/03/07
1308	Resuscitation Unit Instructions for Use / Operator Manual Cerat...	19/03/07
1303	Resuscitation Unit Instructions for Use / User Manual Oxylitre S...	19/03/07

Comments on User Instructions:

no updates

Comments on Risks User Instructions:

no risks with manual

# Labels Review

## Showing Documents Filed in F 7 / F 8 Labels

Document ID	Description	Date Added/Updated
15598	Resuscitation Unit and TC400 Labels (2)	07/09/15
8127	Resuscitation Unit and TC400 Labels (1)	23/03/11
4110	Resuscitation Unit and TC400 Labels Caution 2006	09/07/08
4109	Resuscitation Unit and TC400 Labels cabinet labels	09/07/08
4108	Resuscitation Unit and TC400 Labels 1989	09/07/08
3983	TC400 Rear Label original.pdf CE FILE Resuscitation Unit and TC4...	08/07/08
3981	Resuscitation Unit and TC400 Labels TC400 2001 (5).pdf	08/07/08
3980	Resuscitation Unit and TC400 Labels TC400 2001.pdf	08/07/08
3918	Resuscitation Unit Labels rotating bed	23/06/08
1319	Resuscitation Unit Labels Apgar Timer (2002)	19/03/07
1318	Resuscitation Unit Labels Thermacot 2	19/03/07
1317	Resuscitation Unit Labels Ceratherm 2006 Weee	19/03/07
1316	Resuscitation Unit Labels Thermacot	19/03/07
1315	Resuscitation Unit Labels Caution Label	19/03/07

Comments on Labels:

no changes

Comments on Risks Labels:

# Documentation Updates / Changes

Document ID	Description	Date Added/Updated
30155	Resuscitation Cabinet Service Procedures - Installing a blender ...	21/06/19
30153	Resuscitation Cabinet Service Procedures - Installing a blender ...	21/06/19
29753	Viamed CE Certificate CE01389 Internal Use Only Cancellation Le...	29/05/19
28941	Oxylitre (A Division of Oxylitre Holdings) 13485 Oxylitre (Medic...	13/03/19
28939	Oxylitre (Medical Service) - BSI FM 659701 ISO 9001 Certificate	13/03/19
28929	Therapy Equipment ISO 13485 CE Certificate Therapy Equipment ISO...	13/03/19
28925	Inspiration Healthcare Limited Blenders Certification ISO 13485:...	13/03/19
28048	Tom Thumb Infant Resus Leaflet (email)	30/10/18
27319	Notice of Product Discontinuation - Viamed Infant Resuscitation ...	12/09/18
26830	Resuscitation Cabinet Purchase specifications costings	27/07/18
26393	Resuscitation Unit and TC400 Clinical Trials Reports Reviews and...	08/06/18

Comments on Document Changes:

no commentns on document updates

Comments on Risks with Document Changes:

no

# Internal Issues Review

Number of Issues reviewed: 61

Issue ID	Subject
137971	Office Meeting VIAMED General Issue 0.4m length MEDIRAIL UPGRADE KIT 0332057
137970	Office Meeting VIAMED General Issue 0.4m length MEDIRAIL UPGRADE KIT 0332057
130004	Office Meeting Any other business APGAR Timer leaflet edits required
137899	Office Meeting Sales Back Orders Review - By Customer Backorder 00000145 0332057 ORD96542
124482	Office Meeting Sales Back Orders Review - By Customer Backorder 00000600 0330105 ORD93205
123348	Office Meeting Sales Back Orders Review - By Customer Backorder 00000680 3833-132 ORD92908
132282	Office Meeting Sales Back Orders Review - By Customer Backorder 00000780 0330035 ORD95059
132276	Office Meeting Sales Back Orders Review - By Customer Backorder 00000780 3833-007-1 ORD95059
147506	Office Meeting Sales Back Orders Review - By Customer Backorder 00000790 0320021 ORD98620
115337	Office Meeting Sales Back Orders Review - By Customer Backorder 00002040 3210071 ORD90966
115659	Office Meeting Sales Back Orders Review - By Customer Backorder 00002040 3210071 ORD91035
123810	Office Meeting Sales Back Orders Review - By Customer Backorder 00002040 3210071 ORD93037
129011	Office Meeting Sales Back Orders Review - By Customer Backorder 00002040 3210071 ORD94276
134007	Office Meeting Sales Back Orders Review - By Customer Backorder 00002042 3210071 ORD95605
140792	Office Meeting Sales Back Orders Review - By Customer Backorder 00002042 3210071 ORD97208
142575	Office Meeting Sales Back Orders Review - By Customer Backorder 00002042 3210071 ORD97566
143771	Office Meeting Sales Back Orders Review - By Customer Backorder 00002042 3210071 ORD97887
122162	Office Meeting Sales Back Orders Review - By Customer Backorder 00002191 3833-132 ORD92629
115329	Office Meeting Sales Back Orders Review - By Customer Backorder 00002471 0310002 ORD90963
147197	Office Meeting Sales Back Orders Review - By Customer Backorder 00002609 0320021 ORD98503
140220	Office Meeting Sales Back Orders Review - By Customer Backorder 00003720 0310020 ORD97103
122693	Office Meeting Sales Back Orders Review - By Customer Backorder 00003785 0320043 ORD92757
130326	Office Meeting Sales Back Orders Review - By Customer Backorder 00004260 0330105 ORD94549
123251	Office Meeting Sales Back Orders Review - By Customer Backorder 00004825 0120140 ORD92876

Issue ID	Subject
126007	Office Meeting Sales Back Orders Review - By Customer Backorder 00005210 0330105 ORD93410
122602	Office Meeting Sales Back Orders Review - By Customer Backorder 00005250 0320021 ORD92740
138258	Office Meeting Sales Back Orders Review - By Customer Backorder 00005363 0320021 ORD96670
130759	Office Meeting Sales Back Orders Review - By Customer Backorder 00007291 0120140 ORD94674
147496	Office Meeting VIAMED Stock Meeting Current Stock Levels (615)
129884	Office Meeting VIAMED Stock Meeting Current Stock Levels (615)
128805	Office Meeting VIAMED Stock Meeting Current Stock Levels (615)
126473	Office Meeting Stock Processing Facemask opera numbers for ordering
145167	Office Meeting Post Market Surveillance File 13 Resuscitation Cabinet Risk File Updated
142479	Office Meeting Viamed New Web Site (dereks) Google webmaster tools ERRORS
114403	Office Meeting Marketing Job Logger Leaflet Update Infant Resus Cabinet Leaflet Leaflet Designed
136315	Office Meeting Stock Queries Need a stock check,
136252	Office Meeting Stock Queries Need a stock check,
136239	Office Meeting Stock Queries Need a stock check,
136237	Office Meeting Stock Queries Need a stock check,
127620	Office Meeting Sales Notice of Product Discontinuation - Viamed Infant Resuscitation Cabinet
147122	Office Meeting Leaflets Oxygen Monitoring Catalogue - Accessories Pack Quantities
143105	Office Meeting Intrastats Parts Pick - Production - Linked info missing
147298	Office Meeting Purchase Back Orders Review POR12279 0320021 Have Been Delivered or Cancelled in Opera
139562	Office Meeting Price Lists UK price of 0120140
131661	Office Meeting Any other business Pricing increase - Nufer radiant warmers
145420	Office Meeting Any other business Pricing increase 2019 - Resuscitation Cabinet
139413	Office Meeting VIAMED Management Meeting Product Failures New Codes Review (750)
138865	Office Meeting VIAMED Management Meeting Product Failures New Codes Review (750)
120027	Office Meeting QA Processing Radiant warmer 0310302 S/N 1553-3-0218
133206	Office Meeting Any Other Business Radiant warmer stock 0310300

Issue ID	Subject
133205	Office Meeting Any Other Business Radiant warmer stock 0310300
133204	Office Meeting Any Other Business Radiant warmer stock 0310300
133203	Office Meeting Any Other Business Radiant warmer stock 0310300
135911	Office Meeting Sale or Returns Request Scanning Item to Sale or return
123647	Office Meeting Sale or Returns Request Scanning Item to Sale or return SOR861
62910	Office Meeting Any Other Business Resuscitation cabinet production procedures
117331	Office Meeting Sale or Returns Returned Items SOR756
124534	Office Meeting Intrastats Serviceable Items: Clear
125867	Office Meeting Web Site Updates Web Site Question ID 1225
130359	Office Meeting Web Site Updates Web Site Question ID 1261
149715	Office Meeting Web Site Updates Web Site Question ID 7816

Comments on Issues:

no risks found in the issue system

Comments on Risks with Issues:

no

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VIAMED General Issue - VIAMED General Issue

**0.4m length MEDIRAIL UPGRADE KIT 0332057**

Issue ID #137971

Date Created 12/Feb/2019

Issued To: Steve Nixon

Completed Status: 08 May 2019

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Notes:

Copy Issue Main Issue #137970

Added by Philip Crossley sent to Steve Nixon

There is a memo attached to this upgrade kit that refers to the 20mm spacer 0332039 that we no longer use. It should be changed to the 15mm spacer 0332037.

There is also a related document VM3COP50.07

Component Parts for 0332057 that has the correct part numbers but refers to the spacer as 20mm and should say 15mm.

---

24 Apr 2019 Catherine Spence

Next Action Changed From Catherine Spence To Derek Lamb are you able to change this derek

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24 Apr 2019 Derek Lamb

Next Action Changed From Derek Lamb To Steve Nixon its an opera memo, SN usually does this, as i dont really have good access to opera from home

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24 Apr 2019 Steve Nixon

Priority Changed From 5 To 2 Concidentally I was addressing this issue earlier today,see 137970.

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08 May 2019 Philip Crossley

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Issues:137971

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VIAMED General Issue - VIAMED General Issue

**0.4m length MEDIRAIL UPGRADE KIT 0332057**

Issue ID #137970

Date Created 12/Feb/2019

Issued To: Steve Hardaker

Completed Status: 08 May 2019

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Notes:

Added by Philip Crossley sent to Steve Nixon

There is a memo attached to this upgrade kit that refers to the 20mm spacer 0332039 that we no longer use. It should be changed to the 15mm spacer 0332037.

There is also a related document VM3COP50.07

Component Parts for 0332057 that has the correct part numbers but refers to the spacer as 20mm and should say 15mm.

---

24 Apr 2019 Steve Nixon

Next Action Changed From Steve Nixon To Steve Hardaker Will discuss with SH, his notes on Opera.

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24 Apr 2019 Steve Nixon

Opera memo updated following discussion with Phil.

---

01 May 2019 Steve Hardaker

I believe that Phil is correct as the longer 20 mm spacer (0332039) was for the earlier style of medirail that used a hollowed out rear section.

The newer rail section is solid bar and requires a smaller 15 mm spacer (0332037) to keep the rail at the same stand-off distance from the mounting points. Memos have been updated.

---

08 May 2019 Philip Crossley

---

Issues:137970

---

VIAMED Sales And Marketing - Any other business

**APGAR Timer leaflet edits required**

Issue ID #130004

Date Created 10/Oct/2018

Issued To: Catrin Hird

Completed Status: 10 Oct 2018

Linked Files

10 Oct 2018 Apgar Timer Leaflet 2018-10-10

10 Oct 2018 Apgar Timer Leaflet 2018-10-10v2

---

**Notes:**

Added by Steve Nixon sent to Catrin Hird

Do we have an updated APGAR Timer leaflet. The Neonatal catalogue has been updated, but it looks like the leaflet has not been updated:

0320200 change to 0320201. The picture also needs updating. The catalogue also has the old picture. Web site picture OK.

0121199 discontinued

0121200 old picture, needs updating. See the catalogue.

Web site also needs the updated leaflet.

---

10 Oct 2018 Catrin Hird

0320201 - catalogue already has the right image, website is incorrect. - Website has now been updated.

0121199 removed

0121200 image updated on leaflet.

When leaflet signed off will upload to website.

Please find attached updated leaflet. Hard copy with proof sheet provided.

---

10 Oct 2018 Catrin Hird

My apologies, mounting bracket 1 piece image was never taken. Have altered my image taken in 2015, I have updated leaflet and updated website.

Hard copy given to SN for sign off.

---

10 Oct 2018 Catrin Hird

Sn signed off. Updated Intrastats and added to Z for L.

---

Issues:130004

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00000145 0332057 ORD96542**

Issue ID #137899

Date Created 11/Feb/2019

Issued To: General

Completed Status: 19 Feb 2019

Stock Ref: 0332057

Opera A/c: 00000145

Order Number: ORD96542

---

Notes:

11 Feb 2019 08:01:40 AM Catherine Spence  
Back Order - Production

13 Feb 2019 09:13:13 AM Kate Griffiths  
PO updated from 5 to 10 x 0332057. KG 13.2.19

---

Issues:137899

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00000600 0330105 ORD93205**

Issue ID #124482

Date Created 23/Jul/2018

Issued To: General

Completed Status: 02 Aug 2018

Stock Ref: 0330105

Opera A/c: 00000600

Order Number: ORD93205

---

Notes:

23 Jul 2018 08:43:26 AM Catherine Spence  
Back Order - Production

---

Issues:124482

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00000680 3833-132 ORD92908**

Issue ID #123348

Date Created 03/Jul/2018

Issued To: General

Completed Status: 03 Jul 2018

Stock Ref: 3833-132

Opera A/c: 00000680

Order Number: ORD92908

---

Notes:

03 Jul 2018 10:08:24 AM Zoey Teal

See Attached Notes

The customer has requested to cancel this order. ZT 03/07/18

---

Issues:123348

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00000780 0330035 ORD95059**

Issue ID #132282

Date Created 15/Nov/2018

Issued To: General

Completed Status: 21 Nov 2018

Stock Ref: 0330035

Opera A/c: 00000780

Order Number: ORD95059

---

Notes:

15 Nov 2018 11:55:51 AM Steve Hardaker  
In stock

---

Issues:132282

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00000780 3833-007-1 ORD95059**

Issue ID #132276

Date Created 15/Nov/2018

Issued To: General

Completed Status: 21 Nov 2018

Stock Ref: 3833-007-1

Opera A/c: 00000780

Order Number: ORD95059

---

Notes:

15 Nov 2018 11:44:53 AM Steve Hardaker  
Break down packs of 10 (3833-007)

---

Issues:132276

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00000790 0320021 ORD98620**

Issue ID #147506

Date Created 18/Jun/2019

Issued To: General

Completed Status: 18 Jun 2019

Stock Ref: 0320021

Opera A/c: 00000790

Order Number: ORD98620

---

Notes:

18 Jun 2019 08:07:39 AM Catherine Spence  
Shipping Tue 18 Jun 2019

---

Issues:147506

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00002040 3210071 ORD90966**

Issue ID #115337

Date Created 28/Feb/2018

Issued To: General

Completed Status: 27 Jun 2018

Stock Ref: 3210071

Opera A/c: 00002040

Order Number: ORD90966

---

Notes:

28 Feb 2018 08:47:35 AM Catherine Spence  
Back Order - Production

---

Issues:115337

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00002040 3210071 ORD91035**

Issue ID #115659

Date Created 06/Mar/2018

Issued To: General

Completed Status: 27 Jun 2018

Stock Ref: 3210071

Opera A/c: 00002040

Order Number: ORD91035

---

Notes:

06 Mar 2018 07:34:24 AM Catherine Spence  
Back Order - Production

---

Issues:115659

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00002040 3210071 ORD93037**

Issue ID #123810

Date Created 11/Jul/2018

Issued To: General

Completed Status: 11 Jul 2018

Stock Ref: 3210071

Opera A/c: 00002040

Order Number: ORD93037

---

Notes:

11 Jul 2018 08:20:04 AM Catherine Spence  
Shipping Wed 11 Jul 2018

11 Jul 2018 08:20:05 AM Catherine Spence

---

Issues:123810

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00002040 3210071 ORD94276**

Issue ID #129011

Date Created 27/Sep/2018

Issued To: General

Completed Status: 27 Sep 2018

Stock Ref: 3210071

Opera A/c: 00002040

Order Number: ORD94276

---

Notes:

27 Sep 2018 07:36:31 AM Catherine Spence  
Shipping Thu 27 Sep 2018

---

Issues:129011

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00002042 3210071 ORD95605**

Issue ID #134007

Date Created 11/Dec/2018

Issued To: General

Completed Status: 12 Dec 2018

Stock Ref: 3210071

Opera A/c: 00002042

Order Number: ORD95605

---

Notes:

11 Dec 2018 08:11:22 AM Catherine Spence  
Shipping Tue 11 Dec 2018

11 Dec 2018 08:12:31 AM Catherine Spence  
See Attached Notes  
ignore above note, not checked yet

---

Issues:134007

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00002042 3210071 ORD97208**

Issue ID #140792

Date Created 21/Mar/2019

Issued To: General

Completed Status: 21 Mar 2019

Stock Ref: 3210071

Opera A/c: 00002042

Order Number: ORD97208

---

Notes:

21 Mar 2019 08:31:26 AM Catherine Spence  
Shipping Thu 21 Mar 2019

---

Issues:140792

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00002042 3210071 ORD97566**

Issue ID #142575

Date Created 15/Apr/2019

Issued To: General

Completed Status: 15 Apr 2019

Stock Ref: 3210071

Opera A/c: 00002042

Order Number: ORD97566

---

Notes:

15 Apr 2019 08:24:32 AM Catherine Spence  
Shipping Mon 15 Apr 2019

---

Issues:142575

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00002042 3210071 ORD97887**

Issue ID #143771

Date Created 01/May/2019

Issued To: General

Completed Status: 01 May 2019

Stock Ref: 3210071

Opera A/c: 00002042

Order Number: ORD97887

---

Notes:

01 May 2019 08:22:23 AM Catherine Spence  
Shipping Wed 01 May 2019  
need to break down a multi box

---

Issues:143771

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00002191 3833-132 ORD92629**

Issue ID #122162

Date Created 12/Jun/2018

Issued To: General

Completed Status: 13 Jun 2018

Stock Ref: 3833-132

Opera A/c: 00002191

Order Number: ORD92629

---

Notes:

12 Jun 2018 02:36:40 PM Kate Griffiths  
See Attached Notes  
Emailed customer re £10 carriage. KG 12.6.18

12 Jun 2018 04:08:47 PM Kate Griffiths  
Customer agreed £10 carriage by email. KG 12.6.18

---

Issues:122162

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00002471 0310002 ORD90963**

Issue ID #115329

Date Created 28/Feb/2018

Issued To: General

Completed Status: 27 Jun 2018

Stock Ref: 0310002

Opera A/c: 00002471

Order Number: ORD90963

---

Notes:

28 Feb 2018 08:31:11 AM Catherine Spence  
Back Order - Production

28 Feb 2018 12:51:39 PM Steve Hardaker  
Added issues 115353 to JC to ask for the production job to be started and 115354 to Phil to define the spec.

Delivery must be before end of March.

---

Issues:115329

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00002609 0320021 ORD98503**

Issue ID #147197

Date Created 13/Jun/2019

Issued To: General

Completed Status: 17 Jun 2019

Stock Ref: 0320021

Opera A/c: 00002609

Order Number: ORD98503

---

Notes:

13 Jun 2019 07:57:14 AM Catherine Spence  
Back Order - Supplier

17 Jun 2019 08:30:03 AM Catherine Spence  
Shipping Mon 17 Jun 2019

---

Issues:147197

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00003720 0310020 ORD97103**

Issue ID #140220

Date Created 13/Mar/2019

Issued To: General

Completed Status: 13 Mar 2019

Stock Ref: 0310020

Opera A/c: 00003720

Order Number: ORD97103

---

Notes:

13 Mar 2019 08:13:17 AM Catherine Spence  
Shipping Wed 13 Mar 2019

---

Issues:140220

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00003785 0320043 ORD92757**

Issue ID #122693

Date Created 21/Jun/2018

Issued To: General

Completed Status: 21 Jun 2018

Stock Ref: 0320043

Opera A/c: 00003785

Order Number: ORD92757

---

Notes:

21 Jun 2018 07:58:55 AM Catherine Spence  
Shipping Thu 21 Jun 2018

---

Issues:122693

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00004260 0330105 ORD94549**

Issue ID #130326

Date Created 16/Oct/2018

Issued To: General

Completed Status: 09 Nov 2018

Stock Ref: 0330105

Opera A/c: 00004260

Order Number: ORD94549

---

Notes:

16 Oct 2018 08:15:43 AM Catherine Spence  
Shipping Tue 16 Oct 2018

17 Oct 2018 08:05:43 AM Catherine Spence  
Back Order - Production

22 Oct 2018 09:39:23 AM Catherine Spence  
all done, units are in stock room 10. barcodes are stuck to the back of the order in tray three. just waiting  
for space to make the pallet up

23 Oct 2018 08:03:57 AM Catherine Spence

---

Issues:130326

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00004825 0120140 ORD92876**

Issue ID #123251

Date Created 02/Jul/2018

Issued To: General

Completed Status: 02 Jul 2018

Stock Ref: 0120140

Opera A/c: 00004825

Order Number: ORD92876

---

Notes:

02 Jul 2018 08:51:55 AM Catherine Spence  
Shipping Mon 02 Jul 2018

---

Issues:123251

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00005210 0330105 ORD93410**

Issue ID #126007

Date Created 14/Aug/2018

Issued To: General

Completed Status: 15 Aug 2018

Stock Ref: 0330105

Opera A/c: 00005210

Order Number: ORD93410

---

Notes:

14 Aug 2018 10:16:18 AM Sarah Walton

See Attached Notes

Collection needs to be arranged with K&N. Half pallet, next day delivery, Zone 1

---

Issues:126007

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00005250 0320021 ORD92740**

Issue ID #122602

Date Created 20/Jun/2018

Issued To: General

Completed Status: 20 Jun 2018

Stock Ref: 0320021

Opera A/c: 00005250

Order Number: ORD92740

---

Notes:

20 Jun 2018 08:29:52 AM Catherine Spence  
Shipping Wed 20 Jun 2018

---

Issues:122602

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00005363 0320021 ORD96670**

Issue ID #138258

Date Created 15/Feb/2019

Issued To: General

Completed Status: 15 Feb 2019

Stock Ref: 0320021

Opera A/c: 00005363

Order Number: ORD96670

---

Notes:

15 Feb 2019 08:06:00 AM Catherine Spence  
Shipping Fri 15 Feb 2019

---

Issues:138258

---

VIAMED Stock Meeting - Sales Back Orders Review - By Customer

**Backorder 00007291 0120140 ORD94674**

Issue ID #130759

Date Created 23/Oct/2018

Issued To: General

Completed Status: 25 Oct 2018

Stock Ref: 0120140

Opera A/c: 00007291

Order Number: ORD94674

---

Notes:

23 Oct 2018 07:59:35 AM Catherine Spence  
Back Order - Supplier

---

Issues:130759

---

VIAMED Stock Meeting - VIAMED Stock Meeting

**Current Stock Levels (615)**

Issue ID #147496

Date Created 18/Jun/2019

Issued To: Steve Nixon

Completed Status: 27 Jun 2019

---

Notes:

System Generated

Task To be Completed

Check stock levels for smaller supplies. Bunzl

RS

Farnell

---

18 Jun 2019 Robert Connor

Next Action Changed From Robert Connor To Derek Lamb May be running low on 3210071, only 2 boxes of 100 left in stock.

---

18 Jun 2019 Derek Lamb

Next Action Changed From Derek Lamb To Steve Nixon

---

21 Jun 2019 Steve Nixon

Thanks, masks should be OK as no Tom Thumb sales.

---

Issues:147496

---

VIAMED Stock Meeting - VIAMED Stock Meeting

**Current Stock Levels (615)**

Issue ID #129884

Date Created 09/Oct/2018

Issued To: Steve Nixon

Completed Status: 11 Oct 2018

---

Notes:

System Generated

Task To be Completed

Check stock levels for smaller supplies. Bunzl

RS

Farnell

---

09 Oct 2018 Robert Connor

Next Action Changed From Robert Connor To Derek Lamb Looks fine for now, but we might need 150 x 3210070 size 0 masks.

---

09 Oct 2018 Derek Lamb

Next Action Changed From Derek Lamb To Steve Nixon

---

09 Oct 2018 Steve Nixon

Stock looks OK for now:

3210070 1 x 120

3210073 20 x 4

3210076 100 x 0

So 200 masks, usage 15 per month

3210071 1 x 174

3210074 20 x 14

3210077 100 x 6

So 1054 masks, usage 66 per month

---

Issues:129884

---

VIAMED Stock Meeting - VIAMED Stock Meeting

**Current Stock Levels (615)**

Issue ID #128805

Date Created 25/Sep/2018

Issued To: Steve Nixon

Completed Status: 04 Oct 2018

---

Notes:

System Generated

Task To be Completed

Check stock levels for smaller supplies. Bunzl

RS

Farnell

---

25 Sep 2018 Robert Connor

Next Action Changed From Robert Connor To Derek Lamb Might be worth ordering 150 of 3210070 size 0 face mask, and 300 3210071 size 1 mask

---

25 Sep 2018 Derek Lamb

Next Action Changed From Derek Lamb To Steve Nixon

---

28 Sep 2018 Steve Nixon

Going through Bunzl at the moment, the others are OK.

---

Issues:128805

---

VIAMED Stock Meeting - Stock Processing  
**Facemask opera numbers for ordering**

Issue ID #126473

Date Created 21/Aug/2018

Issued To: Derek Lamb

Completed Status: 21 Aug 2018

---

Notes:

Added by Robert Connor sent to Derek Lamb  
INFORMATION ONLY ISSUE DO NOT ADD NOTES!

Face mask Size 0

3210070 Single mask

3210073 Pack of 20

3210076 Box of 100

Face mask Size 1

3210071 Single mask

3210074 Pack of 20

3210077 Box of 100

Stock is preferentially kept as boxes of 100 to avoid stock getting lost between stock counts, and is broken down into singles as required.

If possible it might be worth putting a memo in the stock page so the office know to ask for a pack to be broken down into singles if more are required.

---

Issues:126473

---

VIAMED Sales And Marketing - Post Market Surveillance

**File 13 Resuscitation Cabinet Risk File Updated**

Issue ID #145167

Date Created 16/May/2019

Issued To: Derek Lamb

Completed Status: 17 May 2019

Stock Ref: 0310302

---

**Notes:**

Risk file has changed, VM3COP27.12 Needs reviewing for 13 Resuscitation Cabinet as the Risk assesment has changed

---

16 May 2019 Derek Lamb  
reviewed

---

Issues:145167

---

Web Site Updates - Viamed New Web Site (dereks)

## Google webmaster tools ERRORS

Issue ID #142479

Date Created 12/Apr/2019

Issued To: Catrin Hird

Completed Status: 18 Apr 2019

---

### Notes:

Added by Derek Lamb sent to Catrin Hird

Examples

URL Last crawled

<http://www.viamed.co.uk/uk/?uid=&sessionid=&g=&page=productview&cat=360&subcat=381&productid=0310300>

26 Mar 2019

<http://www.viamed.co.uk/uk/?uid=&sessionid=&g=&page=productview&cat=0&subcat=0&productid=0310304>

20 Mar 2019

<http://www.viamed.co.uk/uk/?uid=&sessionid=&g=&page=productview&cat=0&subcat=0&productid=0310302>

19 Mar 2019

<http://www.viamed.co.uk/uk/?i=2&page=catagory&cat=368&subcat=412>

19 Mar 2019

<http://www.viamed.co.uk/uk/?uid=&sessionid=&g=&page=catagory&cat=354&subcat=492>

18 Mar 2019

<http://www.viamed.co.uk/uk/?uid=&sessionid=&g=&page=productview&cat=360&subcat=381&productid=0310305>

17 Mar 2019

<http://www.viamed.co.uk/uk/?uid=&sessionid=&g=&page=productview&cat=360&subcat=381&productid=0310302>

Content now wider than the screen  
you must check any updates you do on mobile,  
mobile has higher priority to desktop,

i think you have redone the medical first link, as it no longer fits on the screen of my phone

---

16 Apr 2019 Catrin Hird

I've not redone the Ceratherm pages, I have updated now but I don't know how I'm meant to know if too wide for Mobile?

I've not updated the Temperature Probes ones either I'm sure. I've tried to update and include a mobile code for this but I need to know which dimensions Google is looking at.

I'm not sure if its the top banner on some of the pages i.e. Patient Warming??

Only the front pages and categories have different code for Mobile.

I think the medical was because I had updated the buttons but not resized the main graphic. I have set to 300 wide, is that ok?

---

16 Apr 2019 Derek Lamb

dunno will test,

---

17 Apr 2019 Catrin Hird  
Ok let me know.

---

18 Apr 2019 Derek Lamb

---

Issues:142479

---

Marketing Job Logger - Marketing Job Logger

**Leaflet Update Infant Resus Cabinet Leaflet Leaflet Designed**

Issue ID #114403

Date Created 13/Feb/2018

Issued To: Steve Hardaker

Completed Status: 06 Nov 2018

---

**Notes:**

Catrin Hird 13/02/2018 Issue Generated  
Leaflet Update Infant Resus Cabinet Leaflet Leaflet Designed

---

13 Feb 2018 Catrin Hird

Next Action Changed From To Steve Hardaker  
Priority Changed From 5 To 0 Hi,

I have been asked to amend the current infant resus cabinet leaflet so that it lists the individual parts that can be purchased...

As standard I've got:

Cabinet 0330105  
Tom Thumb 0310030  
Low suction controllers; oxytitre 0310140?  
Therapy 7725 0310048 or 0310050  
Cereatherm 0310302  
Blender 0310200

But if we are offering a pick and mix sort of option then are there a large number of parts we can include?

Blenders - including precision or you happy to stick with Tom Thumb?

I guess we should also be including Apgar, AX300, Liners?

I think we have gone to look at this years ago but not sure where we got to.

---

15 Feb 2018 Steve Hardaker

Low suction controllers; oxytitre 0310140?  
- This is not a standard unit, was used as a problem solver for 1 customer with no piped vacuum, offer 0310035 S714R with 3m hose instead.

Therapy 7725 0310048 or 0310050 - go with 0310050 which has a 3m hose but state shorter hoses available upon request.

Blenders - stick with Inspiration for now, I will discuss Precision Medical ones if the customer wants an alternative.

You can include the part numbers of the other main items, such as Apgar timer, Vacsax jars, liners, bed, mattress etc but leave off the AX300: we will offer it as a custom-requirement if it comes up but only 1 customer ever had them and took them all out again immediately.

The complete parts list can be found in the user instructions, you don't want to add absolutely everything as it goes down to spare parts, but the part numbers for the main items are all in there. Note: the version on L is out of date, the latest (v11.0) is attached to Issue 70173 for SN to upload.

---

16 Feb 2018 Catrin Hird  
Fab thanks

---

19 Feb 2018 Steve Hardaker

---

Issues:114403

---

VIAMED Stock Meeting - Stock Queries

**Need a stock check,**

Issue ID #136315

Date Created 16/Jan/2019

Issued To: Robert Connor

Completed Status: 17 Jan 2019

---

Notes:

Added by Derek Lamb sent to Robert Connor

2520001 Microstim DB3 - Patient Lead.

2520003 Microstim DB3 - Patient Lead.

2530100 Microstim DB3 Tester PCB

2530104 Microstim DB3 Tester - Diode

2530105 Microstim DB3 Tester - LED

3210071 Single use silicone round facemask

---

17 Jan 2019 Robert Connor

3210071 Single use silicone round facemask

Barcode count is correct. Opera seems to be out due to creating and splitting multipacks, at some point someone has forgotten to minus singles out of opera.

2530100 Microstim DB3 Tester PCB

2530104 Microstim DB3 Tester - Diode

2530105 Microstim DB3 Tester - LED

These have been received into opera once and never barcoded. I assume MG has a box of them somewhere and they have not been automatically reduced down from DB3 tester production jobs. I'll have a rummage and see what I can find.

2520001 Microstim DB3 - Patient Lead.

2520003 Microstim DB3 - Patient Lead.

Will check counts and let you know.

---

17 Jan 2019 Robert Connor

Opera adjustments

2530100: -144

2530104: -44

2530105: -107

3210071: -113

---

17 Jan 2019 Robert Connor

2520003: +4

---

17 Jan 2019 Robert Connor

2520001: -2

---

17 Jan 2019 Derek Lamb

---

Issues:136315

---

VIAMED Stock Meeting - Stock Queries

**Need a stock check,**

Issue ID #136252

Date Created 16/Jan/2019

Issued To: Robert Connor

Completed Status: 23 Jan 2019

---

Notes:

Added by Derek Lamb sent to Robert Connor  
1430330 V1000 - Plastic Carrying Case

---

16 Jan 2019 Derek Lamb  
1430331V1000 - Rear Label for Carrying Case  
1450000Packing box - V1000

---

16 Jan 2019 Derek Lamb  
Created Related Issue #136315  
Added by Derek Lamb sent to Robert Connor  
2520001 Microstim DB3 - Patient Lead.  
2520003 Microstim DB3 - Patient Lead.

2530100 Microstim DB3 Tester PCB  
2530104 Microstim DB3 Tester - Diode  
2530105 Microstim DB3 Tester - LED

3210071 Single use silicone round facemask

---

16 Jan 2019 Derek Lamb  
Created Related Issue #136316  
Added by Derek Lamb sent to Robert Connor  
4420505 IRMA CO2 analyzer

---

21 Jan 2019 Robert Connor  
Opera adjustments  
1430330: -106  
1430331: +20  
1450000: -13

---

23 Jan 2019 Derek Lamb

---

Issues:136252

---

VIAMED Stock Meeting - Stock Queries

**Need a stock check,**

Issue ID #136239

Date Created 16/Jan/2019

Issued To: Robert Connor

Completed Status: 22 Jan 2019

---

Notes:

Added by Derek Lamb sent to Robert Connor  
0330239 Hexagonal Socket Cap Head Screws  
0330246 Blocking Bolt And Nut  
0330248 Inlet 10 mm  
0330249 Outlet 15mm

0330548 APGAR Timer Case.  
0330549 APGAR Timer End Cap Set  
0330558 Battery Holder BE60 - Black  
0330570 APGAR timer - keypad membrane assembly.

0332037 Resuscitation Cabinet Rail - Spacer 15mm  
0332056 Resuscitation Cabinet Rail - 0.4m length

---

21 Jan 2019 Robert Connor  
See issue 136237 for adjustments.

---

22 Jan 2019 Derek Lamb

---

Issues:136239

---

VIAMED Stock Meeting - Stock Queries

**Need a stock check,**

Issue ID #136237

Date Created 16/Jan/2019

Issued To: Robert Connor

Completed Status: 23 Jan 2019

---

Notes:

Added by Derek Lamb sent to Robert Connor

Intrastats and or opera adjustments on the following: I need to know just the Opera adjustments for my end year stock

0131525 Connector 2 pole black socket 1mm

0131526 Connector hood black

0330224 Precision Valve Body

0330225 Precision/Adjustable Valve Seating

0330227 Precision/Adjustable Valve Seat

0330228 Precision Valve Adjustment Screw

0330229 Adjustable Valve Body

0330230 Adjustable Valve Screw

0330231 Adjustable Valve Internal Stop

0330232 Adjustable Valve Collar

0330233 Adjustable Valve Centre Screw

0330234 Adjustable Valve Side Screw

---

16 Jan 2019 Derek Lamb

Created Related Issue #136239

Added by Derek Lamb sent to Robert Connor

0330239 Hexagonal Socket Cap Head Screws

0330246 Blocking Bolt And Nut

0330248 Inlet 10 mm

0330249 Outlet 15mm

0330548 APGAR Timer Case.

0330549 APGAR Timer End Cap Set

0330558 Battery Holder BE60 - Black

0330570 APGAR timer - keypad membrane assembly.

0332037 Resuscitation Cabinet Rail - Spacer 15mm

0332056 Resuscitation Cabinet Rail - 0.4m length

---

16 Jan 2019 Derek Lamb

Created Related Issue #136252

Added by Derek Lamb sent to Robert Connor

1430330 V1000 - Plastic Carrying Case

---

21 Jan 2019 Robert Connor

Opera adjustments

0131525: -11

0131526: -31

---

21 Jan 2019 Robert Connor

0330224: -114

0330225: -205  
0330227: -203  
0330228: -100  
0330229: -107  
0330230: -156  
0330231: -104  
0330232: -98  
0330233: -359  
0330234: -659  
0330239: -165  
0330246: -101  
0330248: -101  
0330249: -101

0330548: -15  
0330549: -34  
0330558: -19  
0330570: +32

0332037: -1900  
0332056: -28

---

23 Jan 2019 Derek Lamb

---

Issues:136237

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VIAMED Sales And Marketing - Sales

**Notice of Product Discontinuation - Viamed Infant Resuscitation Cabinet**

Issue ID #127620

Date Created 07/Sep/2018

Issued To: Catrin Hird

Completed Status: 18 Sep 2018

Linked Files

11 Sep 2018 Infant Resuscitation Cabinet (including shells) sales 2018-09-11

11 Sep 2018 Notice of Discontinuation Viamed Infant Resuscitation Cabinet Body CH v1.1

12 Sep 2018 Notice of Discontinuation Viamed Infant Resuscitation Cabinet Body CH v1.2

12 Sep 2018 Notice of Discontinuation Infant Resuscitation Cabinet PDF Letter

---

**Notes:**

Copy Issue Main Issue #127619

Added by Steve Nixon sent to Derek Lamb

See attached 1st draft letter to advise existing customers.

---

11 Sep 2018 Catrin Hird

I have inserted a picture of the cabinet, unfortunately, we only have one including the components.

I have added an S to yours faithfully and inserted your signature. I have also removed Viamed Ltd after director as I will print onto letterhead (I presume we are posting to all previous customers as well as having it available for email, where I will add the header again?)

I have also made a stock group of the following part numbers to contact customers directly. We can contact the contact on the order or to generically to labour ward?

Stock Group - Infant Resus Cabinets 2018-09-11

Part Numbers:

0310001

0310002

0310007

0310008

0310012

0310013

0310051

0310052

0310054

0310055

0310056

0330005

0330105

0330106

List of customers from these products is also attached to this issue with sales history.

---

12 Sep 2018 Catrin Hird

Updated as per meeting to remove 3rd bullet and add additional line to point 3 re: zero inflation policy.

Will include infant resus catalogue in with letter.

To be printed on letterhead but no addressed to specific person.

Label to be added to outside of envelope to department head, labour ward.

Hard copy printed and provided with proof sheet to SN for sign off. Digital copy attached.

---

12 Sep 2018 Catrin Hird

Sent, pdf copy attached for reference. Saved In Z for L also.

---

Issues:127620

---

VIAMED Sales And Marketing - Leaflets

**Oxygen Monitoring Catalogue - Accessories Pack Quantities**

Issue ID #147122

Date Created 12/Jun/2019

Issued To: Steve Nixon

Completed Status: Still Outstanding

Linked Files

12 Jun 2019 Oxygen Monitoring Catalogue 2019-06 WIP

---

**Notes:**

Added by Catrin Hird sent to Steve Nixon

Please can you clarify which of the following part numbers we will be able to sell as singles and which will have to be box quantities:

0120100

0120106

0120107

0120104

0120108

0120109

0120105 - discontinued?

0120103

0120110 - only sold as separate parts? Presume will have to be the box quantity though.

0120165

0120166

0120101

0120102

0120120

PP1968

0120125

0120126

0120127

0120128

0120129

0120130

0120131

0120133

0120139

0120140

0120141

0120142

If the supplier is able to produce the part number for a single and we order 50 x said part number could we then sell as singles?

Leaflet attached for reference.

---

Issues:147122

---

Intrastats - Intrastats

**Parts Pick - Production - Linked info missing**

Issue ID #143105

Date Created 23/Apr/2019

Issued To: Derek Lamb

Completed Status: 23 Apr 2019

---

**Notes:**

Added by Catrin Hird sent to Derek Lamb

I have searched a couple of WSPS recently and they are not showing the linked Invoice.

I.e. WSPS2546

I can go into the cabinet and get that serial number and then find that in serial number search and then find the invoice but previously I used to find the invoice at the bottom of the parts picked screen which showed final build serial numbers.

---

23 Apr 2019 Derek Lamb

I can go into the cabinet and get that serial number and then find that in serial number search and then find the invoice but previously I used to find the invoice at the bottom of the parts picked screen which showed final build serial numbers.. - What sn what invoice number has to be a reason the invoices not coming up in the parts picked screens etc..

---

23 Apr 2019 Catrin Hird

WSPS2496 0310002 built 4

No final build serial numbers

Cabinet numbers E405

Invoice IN155121

---

23 Apr 2019 Derek Lamb

might have system sorking now,  
quite a few quirks, with stock linking to worksheets, linking to other worksheets and other final stock partnumbers.

not sure i got all combinations as yet, but think i got most of them - try again

---

23 Apr 2019 Catrin Hird

Yay working again, thanks

---

Issues:143105

---

Purchase Back Orders Review - Purchase Back Orders Review

**POR12279 0320021 Have Been Delivered or Cancelled in Opera**

Issue ID #147298

Date Created 14/Jun/2019

Issued To: Steve Hardaker

Completed Status: 21 Jun 2019

---

Notes:

Have Been Delivered or Cancelled in Opera

---

Issues:147298

---

VIAMED Sales And Marketing - Price Lists UK

**price of 0120140**

Issue ID #139562

Date Created 04/Mar/2019

Issued To: Catrin Hird

Completed Status: 07 Mar 2019

---

Notes:

Added by Kate Griffiths sent to Catrin Hird

Hi Catrin. I believe the price of the 0120140 has increased. The price list (in infant resus catalogue) shows £2.35. Intrastats says £3

---

04 Mar 2019 Kate Griffiths

Price lists is NeoPEEP GBP price list 2018-03-26. under NeoPEEP & Marshall.

---

05 Mar 2019 Catrin Hird

Thank you, I have updated the price list and put in Z for L. Will ask SN to update L today.

---

07 Mar 2019 Kate Griffiths

done

---

Issues:139562

---

VIAMED Sales And Marketing - Any other business

**Pricing increase - Nufer radiant warmers**

Issue ID #131661

Date Created 06/Nov/2018

Issued To: Catrin Hird

Completed Status: 31 May 2019

Linked Files

07 Nov 2018 Pricing Increase Letter - Radiant Warmers 2018-11-07

14 Nov 2018 Radiant Warmer and Cabinet Customers with Email Addresses 2018-11-14

20 May 2019 Nufer pricing calculations - CH - 2019-05-20

---

**Notes:**

Added by Steve Nixon sent to Catrin Hird

Need to schedule price increase as of 1st January.

Please schedule the mechanics of this with Derek.

Require:

Covering letter - CH/SN

Contact groups - CH/DL

Pricing - SN, either nominal % or updated values.

GBP - list

GBP - distributor.

EUR - list

EUR - distributor. Will try and keep this minimal to remain competitive.

USD - list

USD - distributor.

---

07 Nov 2018 Catrin Hird

Draft letter attached, hard copy with proof sheet provided to SN.

---

14 Nov 2018 Catrin Hird

List generated to show all customers which are linked to ORDs in the system for all radiant warmers sold separately as well as cabinet 0310002.

List of customers attached with email addresses, emails will be sent out in batches due to Country currency required.

---

14 Nov 2018 Catrin Hird

Derek is off next week and I am not in the office until the 28th after the 21st, but this will need to be done that day as we are required to provide customers with 30 days notice of any price amends.

---

30 Nov 2018 Catrin Hird

Unable to provide 30 days notice for pricing increase from 1st Jan. Spoken to SN and SJH and have agreed to push til at least 1st Feb.

SN to confirm pricing and part etc when he is aware.

---

20 Feb 2019 Catrin Hird

Awaiting pricing

---

10 Apr 2019 Catrin Hird

Pricing to be update with the rest of the product range. Pricing to start 1st July. Pricing to be confirmed by May so we can provide +30 days notice for all customers.

---

20 May 2019 Steve Nixon

See attached spreadsheet. The immediate prices are the GBP list prices. I have also added the prices for the Ceratherm 600-3 parts if you wish to add then now.

Once you have updated the UK prices I can supply you with the remaining prices:

GBP list - 600-2 parts

GBP distributor - 600-3

GBP distributor - 600-2 parts

GBP distributor - 600-3 parts

EUR distributor - 600-3

EUR distributor - 600-2 parts

EUR distributor - 600-3 parts

USD distributor - 600-3

USD distributor - 600-2 parts

USD distributor - 600-3 parts

EUR list - 600-3

EUR list - 600-2 parts

EUR list - 600-3 parts

USD list - 600-3

USD list - 600-2 parts

USD list - 600-3 parts

---

21 May 2019 Catrin Hird

UK GBP prices added to front screen and 0001 price list.

---

Issues:131661

---

VIAMED Sales And Marketing - Any other business  
**Pricing increase 2019 - Resuscitation Cabinet**

Issue ID #145420

Date Created 20/May/2019

Issued To: Catrin Hird

Completed Status: 31 May 2019

---

**Notes:**

Added by Steve Nixon sent to Catrin Hird  
Discontinued so not applicable to GHX.

---

21 May 2019 Catrin Hird

Discontinued:

0310001  
0310002  
0310003  
0310004  
0310007  
0310008  
0310012  
0310013  
0310051  
0310052  
0310054  
0310055  
0310056  
0330005  
0330105  
0330106

---

Issues:145420

---

VIAMED Management Meeting - VIAMED Management Meeting

**Product Failures New Codes Review (750)**

Issue ID #139413

Date Created 01/Mar/2019

Issued To: Derek Lamb

Completed Status: 07 Mar 2019

---

Notes:

System Generated

Task To be Completed

Review Intrastats Page:

Returns-> Repair codes Clean up

If New Faults have entered the system,

Review the Stock Repairs and apply a clean code and tag Fault / user or No Fault.

Complete all Stock References until the list is empty

---

01 Mar 2019 Derek Lamb

0310302 requires Cleaning!

2810037 requires Cleaning!

OLED Display Faded

4410530 requires Cleaning!

Vet Capnograph

7910100 requires Cleaning!

error 4

no cap required

---

Issues:139413

---

VIAMED Management Meeting - VIAMED Management Meeting

**Product Failures New Codes Review (750)**

Issue ID #138865

Date Created 22/Feb/2019

Issued To: Derek Lamb

Completed Status: 22 Feb 2019

---

Notes:

System Generated  
Task To be Completed

Review Intrastats Page:

Returns-> Repair codes Clean up

If New Faults have entered the system,

Review the Stock Repairs and apply a clean code and tag Fault / user or No Fault.

Complete all Stock References until the list is empty

---

22 Feb 2019 Derek Lamb

0310302 requires Cleaning!

SRS66931 Bring to Attention

18 Feb 2019 Philip Crossley

The plastic has nothing to do with the device.

The unit is working but it has burn marks around the connector to the heating element. It is to be returned to Nufer.

no cap required at this time from Viamed, will decide on comments from supplier.

4420821 requires Cleaning!

-Return to Stock

no cap required

---

Issues:138865

---

VIAMED Stock Meeting - QA Processing

**Radiant warmer 0310302 S/N 1553-3-0218**

Issue ID #120027

Date Created 10/May/2018

Issued To: Derek Lamb

Completed Status: 12 Oct 2018

Linked Files

10 May 2018 Photo of damage

10 May 2018 Cracked case

---

**Notes:**

Added by Philip Crossley sent to Derek Lamb

Radiant warmer 0310302 S/N 1553-3-0218 has been supplied with a damaged case. Can we get a replacement from Nufer ?

---

16 Jul 2018 Derek Lamb

did we get a replacement case?

might have to chase into this?

---

17 Jul 2018 Philip Crossley

No, I sent you the issue because there was no here to chase Nuffer now Jonathon has gone.

---

12 Oct 2018 Derek Lamb

get one out of stock, and give broken one back to sn

---

12 Oct 2018 Philip Crossley

case barcode id just incase 1240219

I have scanned it

---

Issues:120027

---

VIAMED Stock Meeting - Any Other Business

**Radiant warmer stock 0310300**

Issue ID #133206

Date Created 29/Nov/2018

Issued To: Steve Hardaker

Completed Status: 14 Jan 2019

---

Notes:

Copy Issue Main Issue #133203

Added by Steve Nixon sent to Robert Connor

As discussed, SH has an order for 31 x Radiant warmers (without the double hinged arm).

So as to rotate and utilize existing stock can you please break down the existing stock of 0310302 into the two main parts of:

0310300 Radiant warmer body only

0310312 Double hinged arm

Phil, please confirm whether we have 5 or 6 units and test them to ensure that they are all in a sellable and working condition.

Please confirm the serial numbers and dates of manufacture.

---

12 Dec 2018 Steve Hardaker

7 head units were obtained, 1 was from a mobile warmer 0310304, which was broken down into a head unit 0310300 and a floor stand 0310314.

Shipped 12/12/18 to RVI, IN160186 a/c 3785.

---

Issues:133206

---

VIAMED Stock Meeting - Any Other Business

**Radiant warmer stock 0310300**

Issue ID #133205

Date Created 29/Nov/2018

Issued To: Philip Crossley

Completed Status: 14 Jan 2019

---

**Notes:**

Copy Issue Main Issue #133203

Added by Steve Nixon sent to Robert Connor

As discussed, SH has an order for 31 x Radiant warmers (without the double hinged arm).

So as to rotate and utilize existing stock can you please break down the existing stock of 0310302 into the two main parts of:

0310300 Radiant warmer body only

0310312 Double hinged arm

Phil, please confirm whether we have 5 or 6 units and test them to ensure that they are all in a sellable and working condition.

Please confirm the serial numbers and dates of manufacture.

---

29 Nov 2018 Philip Crossley

We have 6 600-3 head units with double hinged arms all working and complete.

1549-3-0218

1550-3-0218

1551-3-0218

1552-3-0218

1553-3-0218 - This needed a new case - issue 120027

All these with arms from 02/18

1242-3-1216 - Has been repaired by Nufer and returned with no box.

The alarm has been fixed and box replaced, it also has an arm with it from 12/16.

1173-3-0816 - This has a floor standing arm to go with it so it's a different part number to the ones above but it would still make a 7th 600-3 head unit if needed.

---

20 Dec 2018 Philip Crossley

---

Issues:133205

---

VIAMED Stock Meeting - Any Other Business

**Radiant warmer stock 0310300**

Issue ID #133204

Date Created 29/Nov/2018

Issued To: Catherine Spence

Completed Status: 14 Jan 2019

---

Notes:

Copy Issue Main Issue #133203

Added by Steve Nixon sent to Robert Connor

As discussed, SH has an order for 31 x Radiant warmers (without the double hinged arm).

So as to rotate and utilize existing stock can you please break down the existing stock of 0310302 into the two main parts of:

0310300 Radiant warmer body only

0310312 Double hinged arm

Phil, please confirm whether we have 5 or 6 units and test them to ensure that they are all in a sellable and working condition.

Please confirm the serial numbers and dates of manufacture.

---

31 Dec 2018 Catherine Spence

done

---

Issues:133204

---

VIAMED Stock Meeting - Any Other Business

**Radiant warmer stock 0310300**

Issue ID #133203

Date Created 29/Nov/2018

Issued To: Robert Connor

Completed Status: 14 Jan 2019

---

**Notes:**

Added by Steve Nixon sent to Robert Connor

As discussed, SH has an order for 31 x Radiant warmers (without the double hinged arm).

So as to rotate and utilize existing stock can you please break down the existing stock of 0310302 into the two main parts of:

0310300 Radiant warmer body only

0310312 Double hinged arm

Phil, please confirm whether we have 5 or 6 units and test them to ensure that they are all in a sellable and working condition.

Please confirm the serial numbers and dates of manufacture.

---

05 Dec 2018 Robert Connor

I have made barcodes for 0310300 head units and scanned the 6 0310302s to them, opera will be corrected with next week's adjustments list.

I left the remaining arms alone as they were never multibarcoded to the head units.

---

06 Dec 2018 Steve Hardaker

Phil has confirmed that there is a 7th Head unit, s/n 1173-3-0816 which is currently part of a mobile radiant warmer 0310304.

Please can this be broken down into another 0310300 head unit and a separate stand, which I believe is 0310314.

We don't have a box for this head unit, so please bubble wrap it well, you could box it if you can find a suitably sized box. Thanks.

---

10 Dec 2018 Robert Connor

All done.

---

12 Dec 2018 Robert Connor

---

Issues:133203

---

VIAMED Stock Meeting - Sale or Returns

**Request Scanning Item to Sale or return**

Issue ID #135911

Date Created 10/Jan/2019

Issued To: Steve Hardaker

Completed Status: 14 Jan 2019

---

**Notes:**

Added by Kate Griffiths sent to Catherine Spence

Please scan to Sale or Returns Location ID34132 Stock Reference: 0120140 x1 and 0120141 x1.  
SOR893. A/c 00001310

---

11 Jan 2019 Catherine Spence

Next Action Changed From Catherine Spence To Steve Hardaker 1317314  
1314041

---

11 Jan 2019 Steve Hardaker  
Done, thanks. Sent on SOR893.

---

14 Jan 2019 Kate Griffiths  
done . finished by SH.

---

Issues:135911

---

VIAMED Stock Meeting - Sale or Returns

**Request Scanning Item to Sale or return SOR861**

Issue ID #123647

Date Created 09/Jul/2018

Issued To: Catherine Spence

Completed Status: 11 Jul 2018

---

Notes:

Added by Zoey Teal sent to Catherine Spence

Please scan to Sale or Returns Location ID34132 Stock Reference: SOR861

1 X 120139

1 X 0120140

1 X 0120141

---

10 Jul 2018 Catherine Spence

200436

1242467

950016

---

11 Jul 2018 Zoey Teal

COMPLETED

---

Issues:123647

---

VIAMED Stock Meeting - Any Other Business  
**Resuscitation cabinet production procedures**

Issue ID #62910

Date Created 16/Sep/2015

Issued To: Michael Green

Completed Status: 24 Apr 2019

---

**Notes:**

Added by Steve Nixon sent to Michael Green

As discussed can you set up projects, you start them, then we can discuss with SH, PC to clarify.

1)

Cabinet shells are ordered as 0330105. We need procedure to check them upon arrival, then build them up to a standard to be able to sell them as a stand-alone cabinet shell with CE (Class 1):

Check for damage.

Check hinges, locks...

Attach: Viamed label, door caution label, weight caution label, SN label, door stops, access hole grommet strip, SteriTouch label, SteriTouch info booklet, Cabinet Instructions for Use.

2) Create Resuscitation Cabinet standard installation kit. PN yet to be generated.

Again to be discussed with SH, PC.

Needs to include parts: Rails, nuts, bolts, washers, bins, bed, mattress, screws...

Need procedure for fitting the installation kit.

3) Need to create instructions for use/installation/service manual for the resuscitation cabinet:

a) To cover cabinet and installation.

b) Adding installation kit, if the users are to do this.

c) Notes for when used with other products such as: warmer, suction, Tom Thumb, APGAR, blender.

d) Maintenance schedule.

e) Spare parts list.

---

Issues:62910

---

VIAMED Stock Meeting - Sale or Returns

**Returned Items SOR756**

Issue ID #117331

Date Created 03/Apr/2018

Issued To: Ryan Swaine

Completed Status: 03 Aug 2018

---

Notes:

Added by Emma Clark sent to Ryan Swaine

SOR ID756

Originally added by :Ryan Swaine

Mediq Suomi Oy

Juha Leppasalo

Luomanportti 3

Espoo

02200

Returned : 0310030 0401324

sold on ord914585

Returned : 0310100 00855

Returned : 3210071 Tracking896198\_68

---

03 Apr 2018 Ryan Swaine

---

Issues:117331

---

Intrastats - Intrastats

**Serviceable Items: Clear**

Issue ID #124534

Date Created 23/Jul/2018

Issued To: Derek Lamb

Completed Status: 24 Jul 2018

---

**Notes:**

Added by Catrin Hird sent to Derek Lamb

Please can you clear the list of Serviceable items. I have contacted all UK unique customers for:

0310002

0310097

0310030

0310031

0310032

0310034

1410000

From tomorrow we are then able to contact the customers which come up on the list.

Will these be by date or will they get notice of the service period running out?

---

24 Jul 2018 Derek Lamb

cleared the list,

currently its looking just at new sales a year ago, and or srs returns a year ago,

I can change it to 11 months i guess for early warning of a service due

---

24 Jul 2018 Catrin Hird

Perfect thanks

---

Issues:124534

---

Non Conforming Stock Transfers. (QC19) - Web Site Updates

**Web Site Question ID 1225**

Issue ID #125867

Date Created 10/Aug/2018

Issued To: Kate Griffiths

Completed Status: 14 Aug 2018

---

**Notes:**

Web Site Question ID 1225

10/08/18

therese.witham@whht.nhs.uk

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

0310002 Infant Resuscitation Cabinet.

Therese Witham

West Herts Hospitals NHS Trust

Maternity

therese.witham@whht.nhs.uk

United Kingdom EU

Type: Pricing

Dear Team

You kindly visited our birth centre some time ago and provided us with a quote. Our head of service left and we weren't able to progress with agreeing this project.

We now have a new Director of Midwifery who would like to pick up this piece of work to see if it is a viable option for our birth centre.

I no longer have a copy of the quote you sent, could you please re-send.

Yours sincerely

Therese Witham

Birth Centre Matron

Request further Information on

---

14 Aug 2018 Kate Griffiths

Steve H has replied.

---

14 Aug 2018 Kate Griffiths

SH replied - not available due to cabinet body manufacturer. KG 14.4.18

---

Issues:125867

---

Non Conforming Stock Transfers. (QC19) - Web Site Updates

**Web Site Question ID 1261**

Issue ID #130359

Date Created 16/Oct/2018

Issued To: Kate Griffiths

Completed Status: 17 Oct 2018

---

**Notes:**

Web Site Question ID 1261

16/10/18

denise.malone@hse.ie

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/> WebSite

0310002 Infant Resuscitation Cabinet.

Denise Malone

Cork University Maternity Hospital

Delivery Suite

denise.malone@hse.ie

Ireland, Republic of EU

Type: Pricing

Hi Viamed,

I wanted to enquire about the cost of the Resuscitation cabinet please, to include the radiant warmer, air/oxygen blender not required. The initial pricing is for 1 Cabinet potentially rising to 3 Units over the next few months.

Many thanks and best regards

Denise Malone

Request further Information on

---

17 Oct 2018 Kate Griffithsdone, replied with discontinuation notice. KG 17.10.18

---

Issues:130359

---

Non Conforming Stock Transfers. (QC19) - Web Site Updates

**Web Site Question ID 7816**

Issue ID #149715

Date Created 17/Jul/2019

Issued To: Steve Hardaker

Completed Status: 18 Jul 2019

---

**Notes:**

Web Site Question ID 7816

16/07/19

adam.lowes@nuth.nhs.uk

Information Request to Viamed Limited at the <https://www.viamed.co.uk/uk/ WebSite>

0310002 Infant Resuscitation Cabinet.

adam Lowes

RVI Newcastle upon Tyne

Medical Electronics

adam.lowes@nuth.nhs.uk

United Kingdom EU

Type: General

Hello,

One of our Resus Cabinets has a broken latch so the cabinet cannot be locked in the closed position. It was bought in 1993 and the latch was a simple rotating latch.

This is a similar latch for a reference <https://www.wrayways.co.uk/products/pewter-patina-privacy-latch-set>

Would someone be able to give me the part number and price for these latches?

Regards, Adam Lowes

Request further Information on

---

17 Jul 2019 Kate Griffiths

Next Action Changed From Kate Griffiths To Steve Hardaker Thank you. KG

---

17 Jul 2019 Steve Hardaker

Emailed with detailed upgrade instructions. For reference, parts required are:

2 x 0330011 - Resuscitation cabinet door catch @ £15.00+VAT

PPRD: Delivery - Royal Mail Recorded @ £5.00+VAT

Note: Includes fixings and labels.

---

18 Jul 2019 Kate Griffiths

done

---

Issues:149715

# Clinical / FDA Incidents online search

## Clinical Investigation online review

Do any of the Results indicate a Risk / Problem : No

Do any of the Results indicate outdated Technology : No

Comments on Clinical Search :

No longer supplying this product range, no point in doing a web search anymore

## Review of online FDA Incident reports

Do any of the Results indicate a Risk / Problem : No

Do any of the Results indicate outdated Technology : No

Comments on Clinical Search :

No longer supplying this product range, no point in doing a web search anymore