

| Internal Audit Check list | | | |
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| Audit Date | 22-1-19 | Auditor Helen Lamb | |

Sub Processes Linked to Audit 03

Review the below processes tasks and audits and ensure they are completed in a timely manner.

| Company / ISO Section | Criteria of ISO Section | Auditor Comments / Issues |
|--|---|---------------------------|
| VST Ltd ISO9001:2015 8.1 | Operational planning and control The organization shall plan, implement and control the processes (see 4.4) needed to meet the requirements for the provision of products and services, and to implement the actions determined in Clause 6, by: a) determining the requirements for the products and services; b) establishing criteria for: 1) the processes; 2) the acceptance of products and services; c) determining the resources needed to achieve conformity to the product and service requirements; d) implementing control of the processes in accordance with the criteria; e) determining, maintaining and retaining documented information to the extent necessary: 1) to have confidence that the processes have been carried out as planned; 2) to demonstrate the conformity of products and services to their requirements. The output of this planning shall be suitable for the organizations operations. The organization shall control planned changes and review the consequences of unintended changes, taking action to mitigate any adverse effects, as necessary. The organization shall ensure that outsourced processes are controlled (see 8.4). | NA |
| VST Ltd ISO9001:2015 8.3.1 General | The organization shall establish, implement and maintain a design and development process that is appropriate to ensure the subsequent provision of products and services. | NA |
| VST Ltd ISO9001:2015 8.3.2 | Design and development planning In determining the stages and controls for design and development, the organization shall consider: a) the nature, duration and complexity of the design and development activities; b) the required process stages, including applicable design and | NA |

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| | <p>development reviews;</p> <p>c) the required design and development verification and validation activities;</p> <p>d) the responsibilities and authorities involved in the design and development process;</p> <p>e) the internal and external resource needs for the design and development of products and services;</p> <p>f) the need to control interfaces between persons involved in the design and development process;</p> <p>g) the need for involvement of customers and users in the design and development process;</p> <p>h) the requirements for subsequent provision of products and services;</p> <p>i) the level of control expected for the design and development process by customers and other relevant interested parties;</p> <p>j) the documented information needed to demonstrate that design and development requirements have been met.</p> | NA |
| VST Ltd ISO9001:2015 8.3.3 | <p>Design and development inputs</p> <p>The organization shall determine the requirements essential for the specific types of products and services to be designed and developed. The organization shall consider:</p> <p>a) functional and performance requirements;</p> <p>b) information derived from previous similar design and development activities;</p> <p>c) statutory and regulatory requirements;</p> <p>d) standards or codes of practice that the organization has committed to implement;</p> <p>e) potential consequences of failure due to the nature of the products and services.</p> <p>Inputs shall be adequate for design and development purposes, complete and unambiguous.</p> <p>Conflicting design and development inputs shall be resolved.</p> <p>The organization shall retain documented information on design and development inputs.</p> | NA |
| VST Ltd ISO9001:2015 8.3.4 | <p>Design and development controls</p> <p>The organization shall apply controls to the design and development process to ensure that:</p> <p>a) the results to be achieved are defined;</p> <p>b) reviews are conducted to evaluate the ability of the results of design and development to meet requirements;</p> <p>c) verification activities are conducted to ensure that the design and development outputs meet the input requirements;</p> <p>d) validation activities are conducted to ensure that the resulting products and services meet the requirements for the specified</p> | NA |

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| | <p>application or intended use;</p> <p>e) any necessary actions are taken on problems determined during the reviews, or verification and validation activities;</p> <p>f) documented information of these activities is retained.</p> <p>NOTE Design and development reviews, verification and validation have distinct purposes. They can be conducted separately or in any combination, as is suitable for the products and services of the organization.</p> | NA |
| VST Ltd ISO9001:2015 8.3.5 | <p>Design and development outputs</p> <p>The organization shall ensure that design and development outputs:</p> <p>a) meet the input requirements;</p> <p>b) are adequate for the subsequent processes for the provision of products and services;</p> <p>c) include or reference monitoring and measuring requirements, as appropriate, and acceptance criteria;</p> <p>d) specify the characteristics of the products and services that are essential for their intended purpose and their safe and proper provision.</p> <p>The organization shall retain documented information on design and development outputs.</p> | NA |
| VST Ltd ISO9001:2015 8.3.6 | <p>Design and development changes</p> <p>The organization shall identify, review and control changes made during, or subsequent to, the design and development of products and services, to the extent necessary to ensure that there is no adverse impact on conformity to requirements.</p> <p>The organization shall retain documented information on:</p> <p>a) design and development changes;</p> <p>b) the results of reviews;</p> <p>c) the authorization of the changes;</p> <p>d) the actions taken to prevent adverse impacts.</p> | NA |
| VST Ltd ISO9001:2015 8.5.1 | <p>Control of production and service provision</p> <p>The organization shall implement production and service provision under controlled conditions.</p> <p>Controlled conditions shall include, as applicable:</p> <p>a) the availability of documented information that defines:</p> <p>1) the characteristics of the products to be produced, the services to be provided, or the activities to be performed;</p> <p>2) the results to be achieved;</p> <p>b) the availability and use of suitable monitoring and measuring resources;</p> <p>c) the implementation of monitoring and measurement activities at</p> | NA |

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| | <p>appropriate stages to verify that criteria for control of processes or outputs, and acceptance criteria for products and services, have been met;</p> <p>d) the use of suitable infrastructure and environment for the operation of processes;</p> <p>e) the appointment of competent persons, including any required qualification;</p> <p>f) the validation, and periodic revalidation, of the ability to achieve planned results of the processes for production and service provision, where the resulting output cannot be verified by subsequent monitoring or measurement;</p> <p>g) the implementation of actions to prevent human error;</p> <p>h) the implementation of release, delivery and post-delivery activities</p> | NA |
| VST Ltd ISO9001:2015 8.6 | <p>Release of products and services</p> <p>The organization shall implement planned arrangements, at appropriate stages, to verify that the product and service requirements have been met.</p> <p>The release of products and services to the customer shall not proceed until the planned arrangements have been satisfactorily completed, unless otherwise approved by a relevant authority and, as applicable, by the customer.</p> <p>The organization shall retain documented information on the release of products and services. The documented information shall include:</p> <p>a) evidence of conformity with the acceptance criteria;</p> <p>b) traceability to the person(s) authorizing the release</p> | NA |
| Viamed Ltd ISO13485:2016 4.2.3 Medical device file | <p>Documentation requirements</p> <p>For each medical device type or medical device family, the organization shall establish and maintain one or more files either containing or referencing documents generated to demonstrate conformity with the requirement of this International Standard and compliance with applicable regulatory requirements.</p> <p>The content of the file(s) shall include, but is not limited to:</p> <p>a) general description of the medical device, intended use/purpose, and labelling, including any instructions for use;</p> <p>b) specifications for product;</p> <p>c) specifications or procedures for manufacturing, packaging, storage, handling and distribution;</p> <p>d) procedures for measuring and monitoring;</p> <p>e) as appropriate, requirements for installation;</p> <p>f) as appropriate, procedures for servicing.</p> | <p>DocId: 8028</p> <p>DocId: 8527</p> <p>DocId: 17391</p> <p>NA</p> <p>NA</p> <p>NA</p> <p>microstim Nerve Stimulator</p> |
| Viamed Ltd ISO13485:2016 | <p>Planning of product realization</p> <p>The organization shall plan and develop the processes needed for</p> | |

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| 7.1 | <p>product realization. Planning of product realization shall be consistent with the requirements of the other processes of the quality management system.</p> <p>The organization shall document one or more processes for risk management in product realization.</p> <p>Records of risk management activities shall be maintained (see 4.2.5).</p> <p>In planning product realization, the organization shall determine the following, as appropriate:</p> <p>a) quality objectives and requirements for the product;</p> <p>b) the need to establish processes and documents (see 4.2.4) and to provide resources specific to the product, including infrastructure and work environment;</p> <p>c) required verification, validation, monitoring, measurement, inspection and test, handling, storage, distribution and traceability activities specific to the product together with the criteria for product acceptance;</p> <p>d) records needed to provide evidence that the realization processes and resulting product meet requirements (see 4.2.5).</p> <p>The output of this planning shall be documented in a form suitable for the organization's method of operations.</p> <p>NOTE Further information can be found in ISO 14971.</p> | <p>Dec 17 391</p> <p>Dec 17 391</p> <p>Dec 17 391</p> <p>Bar codes</p> <p>QA infrastructure.</p> <p>QA infrastructure</p> |
| Viamed Ltd ISO13485:2016 7.3.1 | <p>General</p> <p>The organization shall document procedures for design and development</p> | |
| Viamed Ltd ISO13485:2016 7.3.10 | <p>Design and development files</p> <p>The organization shall maintain a design and development file for each medical device type or medical device family. This file shall include or reference records generated to demonstrate conformity to the requirements for design and development and records for design and development changes.</p> | <p>Tech files</p> <p>Infrastructure</p> |
| Viamed Ltd ISO13485:2016 7.3.2 | <p>Design and development planning</p> <p>The organization shall plan and control the design and development of product. As appropriate, design and development planning documents shall be maintained and updated as the design and development progresses.</p> <p>During design and development planning, the organization shall document:</p> <p>a) the design and development stages;</p> <p>b) the review(s) needed at each design and development stage;</p> <p>c) the verification, validation, and design transfer activities that are</p> | <p>VOP 17</p> <p>QC 30</p> <p>QC 24</p> <p>VOP 17</p> |

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| | <p>appropriate at each design and development stage;</p> <p>d) the responsibilities and authorities for design and development;</p> <p>e) the methods to ensure traceability of design and development outputs to design and development inputs;</p> <p>f) the resources needed including necessary competence of personnel</p> <p><i>Doc Id 7742</i> <i>QC30</i> <i>VOP 02, Doc Id 27244</i></p> |
| <p>Viamed Ltd</p> <p>ISO13485:2016</p> <p>7.3.3</p> | <p>Design and development inputs</p> <p>Inputs relating to product requirements shall be determined and records maintained (see 4.2.5). These inputs shall include:</p> <p>a) functional, performance, usability and safety requirements, according to the intended use;</p> <p>b) applicable regulatory requirements and standards;</p> <p>c) applicable output(s) of risk management;</p> <p>d) as appropriate, information derived from previous similar designs;</p> <p>e) other requirements essential for design and development of the product and processes.</p> <p>These inputs shall be reviewed for adequacy and approved.</p> <p>Requirements shall be complete, unambiguous, able to be verified or validated, and not in conflict with each other.</p> <p>NOTE Further information can be found in IEC 62366-1.</p> <p><i>QC30</i> <i>Doc Id 9152</i> <i>NA</i> <i>E3 Doc Id 23845</i> <i>NA</i> <i>QC30</i> <i>Doc Id 9152</i></p> |
| <p>Viamed Ltd</p> <p>ISO13485:2016</p> <p>7.3.4</p> | <p>Design and development outputs</p> <p>Design and development outputs shall:</p> <p>a) meet the input requirements for design and development;</p> <p>b) provide appropriate information for purchasing, production and service provision;</p> <p>c) contain or reference product acceptance criteria;</p> <p>d) specify the characteristics of the product that are essential for its safe and proper use.</p> <p>The outputs of design and development shall be in a form suitable for verification against the design and development inputs and shall be approved prior to release.</p> <p>Records of the design and development outputs shall be maintained (see 4.2.5).</p> <p><i>QC30</i> <i>Doc Id 9152</i>, <i>QC22</i> <i>Doc Id 3440</i> <i>TI</i> <i>RI, MS, ML</i> <i>QA instructions</i> <i>QC22</i> <i>Doc Id 3440</i></p> |
| <p>Viamed Ltd</p> <p>ISO13485:2016</p> <p>7.3.5</p> | <p>Design and development review</p> <p>At suitable stages, systematic reviews of design and development shall be performed in accordance with planned and documented arrangements to:</p> <p>a) evaluate the ability of the results of design and development to meet requirements;</p> <p>b) identify and propose necessary actions.</p> <p>Participants in such reviews shall include representatives of functions concerned with the design and development stage being reviewed, as well as other specialist personnel.</p> <p><i>QC28</i> <i>Doc Id 9151</i> <i>Y14</i> <i>QC30</i> <i>Doc Id 9152</i> <i>email and whatsapp review under taken</i> <i>where needed</i></p> |

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| | Records of the results of the reviews and any necessary actions shall be maintained and include the identification of the design under review, the participants involved and the date of the review (see 4.2.5). <i>interstats</i> |
| <i>81</i> Viamed Ltd ISO13485:2016 7.3.7 | Design and development validation Design and development validation shall be performed in accordance with planned and documented arrangements to ensure that the resulting product is capable of meeting the requirements for the specified application or intended use. The organization shall document validation plans that include methods, acceptance criteria, and, as appropriate, statistical techniques with rationale for sample size. Design validation shall be conducted on representative product. Representative product includes initial production units, batches or their equivalents. The rationale for the choice of product used for validation shall be recorded (see 4.2.5). As part of design and development validation, the organization shall perform clinical evaluations or performance evaluations of the medical device in accordance with applicable regulatory requirements. A medical device used for clinical evaluation or performance evaluation is not considered to be released for use to the customer. If the intended use requires that the medical device be connected to, or have an interface with, other medical device(s), validation shall include confirmation that the requirements for the specified application or intended use have been met when so connected or interfaced. Validation shall be completed prior to release for use of the product to the customer. Records of the results and conclusion of validation and necessary actions shall be maintained (see 4.2.4 and 4.2.5). <i>Y15, Y19, Y16, H3, Z7</i> |
| Viamed Ltd ISO13485:2016 7.3.8 | Design and development transfer The organization shall document procedures for transfer of design and development outputs to manufacturing. These procedures shall ensure that design and development outputs are verified as suitable for manufacturing before becoming final production specifications and that production capability can meet product requirements. Results and conclusions of the transfer shall be recorded (see 4.2.5). <i>J11, J5, Y11, F3, F4, F6, F7, G1, J6 M3, M4.</i> |
| Viamed Ltd ISO13485:2016 7.3.9 | Control of design and development changes The organization shall document procedures to control design and development changes. The organization shall determine the significance of the change to function, performance, usability, safety and applicable regulatory requirements for the medical device and its intended use. Design and development changes shall be identified. Before <i>Y14 QC28 Dec 19/151</i> |

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** 7.3.6 added 2018 not showing as per 7.3.7 2018 Audit Digitally on paperwork needs updating #137048*

2018 Audit corrective action not completed fully. Link to 03 - none confirmed. Click New Link

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| | <p>implementation, the changes shall be:</p> <ul style="list-style-type: none"> a) reviewed; b) verified; c) validated, as appropriate; d) approved. <p>The review of design and development changes shall include evaluation of the effect of the changes on constituent parts and product in process or already delivered, inputs or outputs of risk management and product realization processes.</p> <p>Records of changes, their review and any necessary actions shall be maintained (see 4.2.5).</p> | <p>✓114 QC 28 Doc 1d/9/151</p> |
| <p>Viamed Ltd ISO13485:2016 7.5.6</p> | <p>Validation of processes for production and service provision</p> <p>The organization shall validate any processes for production and service provision where the resulting output cannot be or is not verified by subsequent monitoring or measurement and, as a consequence, deficiencies become apparent only after the product is in use or the service has been delivered.</p> <p>Validation shall demonstrate the ability of these processes to achieve planned results consistently.</p> <p>The organization shall document procedures for validation of processes including:</p> <ul style="list-style-type: none"> a) defined criteria for review and approval of the processes; b) equipment qualification and qualification of personnel; c) use of specific methods, procedures and acceptance criteria; d) as appropriate, statistical techniques with rationale for sample sizes e) requirements for records (see 4.2.5); f) revalidation, including criteria for revalidation; g) approval of changes to the processes. <p>The organization shall document procedures for the validation of the application of computer software used in production and service provision. Such software applications shall be validated prior to initial use and, as appropriate, after changes to such software or its application. The specific approach and activities associated with software validation and revalidation shall be proportionate to the risk associated with the use of the software including the effect on the ability of the product to conform to specifications. Records of the results and conclusion of validation and necessary actions from the validation shall be maintained (see 4.2.4 and 4.2.5).</p> | <p>we QA everything QC 30 Doc 1d/9/152 VOP 17</p> |

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| QUESTION: | RESPONSE: | Y/N |
|---|-------------------------------------|-----|
| Technical File Reviewed ID: | 25 | |
| Check that the final design responsibility is a Sole Authority. | Top management | Y |
| Check that all products are C.E. marked and Viamed products have a C.E. file. | Intrastats | Y |
| Pick 5 Products from the Files product list | No longer 5 products - just 2 | |
| Declaration on Conformance Certificates present | 19534, 15383 | Y |
| Verify that EMC testing has been identified where required. | 2176, 22327, 1017, 1634, 1635, 3280 | Y |
| Are the latest BS ISO MDD, CMDCAS requirements are available List DOCIDS BS EN ISO 13485:2016 not found - expired BSI at fault Doc id 6108 MDD Doc id 19400 | | NO |
| Check that product classification is done to MDD, CMDCAS principles. | D1, D2 | Y |
| Verify that each design was initiated from a job description & specification | Y1, Y2 | Y |
| Has each design has received a job number and a job progress form | QC25 | Y |
| Verify the existence of a design documentation checklist. | Doc id 3440, 2465 | Y |
| Check that estimated times have been noted. Electronic timing being introduced | | |
| Have final testing requirements, and test criteria, been identified | Z18, Z1 | Y |
| Have concession notes have been raised on non-approved suppliers | | NA |
| Check that current status is identified on a regular basis. | No design in progress | |
| Verify that design reviews are undertaken and that records are retained | Y16 | Y |
| Check that any amendments to design are logged | Y16 | Y |
| Check that design output records are verified against design input | QC30 | Y |
| Does design verification comply with COP 16 - 7.7.1 - .4 | QC30 | Y |
| Check that clinical trials have been carried out and relevant records retained | H3 | Y |
| Verify that design validation has been carried out as required by form QC30 | Y15, QC30, QC30b | Y |
| Check that any design changes have been identified, recorded and approved | Y14 | Y |
| Have risk analysis has been carried out and recorded at all relevant stages | E3, E4, E5, E11 | Y |
| Check that CE files are complete, correct and maintained | | Y |
| Are design components kept separate from stock and adequately stored | R+D Box - Barcoded | Y |
| Are design component stocks labelled | | Y |
| Check the existence of design compliance forms | Y6 | Y |
| Have risk analyses been carried out and recorded | Dep Overstan | Y |
| Check that these files are maintained | | Y |

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ISO Controller

| Process Scope | Roll Task | Roll Audit | Risk | Action | Notes / Issues |
|---|-----------|--------------------------------|-------------------------------|---------|----------------|
| PROCESSID 5887 To Keep Products and Services up-to date with current regulations and standards | 235 | #134806 ✓ Managing Director | Freq 2 Risk 2 Overall 4 | Task 3M | |

Product Controller

| Process Scope | Roll Task | Roll Audit | Risk | Action | Notes / Issues |
|----------------|-----------|--------------------------------|-------------------------|---------|----------------|
| PROCESSID 7045 | 50 | #136175 ✓ Managing Director | Freq Risk Overall | Task 2M | |

Audits

| Process Scope | Roll Task | Roll Audit | Risk | Action | Notes / Issues |
|---|-----------|-----------------------------------|-------------------------------|-----------|----------------|
| PROCESSID 7716 To carry out Audit 03 Design Control Viamed | | 22 #135113 Company Secretary | Freq 1 Risk 2 Overall | Audit 12M | This Audit |
| PROCESSID 7764 To carry out Audit 03 Design Control VST | | 193 #1351252 Company Secretary | Freq 1 Risk 2 Overall 2 | Audit 12M | This Audit |