



Steve Nixon <steve.nixon.viamed@googlemail.com>

Re: Quotation for SRS66625

1 message

Sarah Walton <office@viamed.co.uk>

15 August 2018 at 11:14

Reply-To: sarah.walton@viamed.co.uk

To: Heidi Lovatt <HeidiL@seabrookcrisps.com>

Cc: "sarah.walton@viamed.co.uk" <sarah.walton@viamed.co.uk>, Jackie Pilling <JackieP@seabrookcrisps.com>

Dear Heidi,

Thank you for your email.

I am sorry to hear that you are not happy with the repair. I have passed this information on to one of our directors to investigate further.

I have now deleted the quotation, QUO05356 from our system.

Kind regards

Sarah Walton

Customer Service Representative

<http://www.viamed.co.uk>Email sarah.walton@viamed.co.ukGDPR / Privacy Policy available at www.viamed.co.uk/policy

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Sign up to our mailing list, go to www.viamed.co.uk/sign-upTwitter: twitter.com/ViamedLtdFacebook Page: facebook.com/ViamedLtdUK

Company registered in England, No. 01291765.

E-mail Disclaimer-----
The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

On 15 August 2018 at 11:02, Heidi Lovatt <HeidiL@seabrookcrisps.com> wrote:

Hi Sarah

Can you please delete me from your system as we were not happy with the repair. The analyser had a loose connection so did not work upon return.

Regards

Heidi



Heidi Lovatt Quality Assurance Technologist

Seabrook Crisps Limited Duncombe Street Bradford BD8 9AJ
T 01274 546405 W www.seabrookcrisps.com

 /[seabrookcrisps](https://www.facebook.com/seabrookcrisps) Registered in England Number 472391

From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Sarah Walton

Sent: 15 August 2018 10:57

To: Heidi Lovatt <HeidiL@seabrookcrisps.com>

Subject: Re: Quotation for SRS66625

Dear Heidi,

I sent you a quotation, QUO05356 last month for a Gas Analyser pump box and an VN202 Oxygen Analyser. Please can you advise if this is still required or would you like me to delete from our system?

I have attached a copy for your reference.

Kind regards

Sarah Walton

Customer Service Representative

<http://www.viamed.co.uk>

Email sarah.walton@viamed.co.uk

GDPR / Privacy Policy available at www.viamed.co.uk/policy

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up

Twitter: twitter.com/ViamedLtd

Facebook Page: facebook.com/ViamedLtdUK

Company registered in England, No. 01291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

On 24 July 2018 at 11:27, Heidi Lovatt <HeidiL@seabrookcrisps.com> wrote:

Hi Sarah

Many thanks for the quote, I will let you know once the go ahead is confirmed.

Kind regards



Heidi Lovatt Quality Assurance Technologist

Seabrook Crisps Limited [Duncombe Street](#) Bradford BD8 9AJ
T 01274 546405 W www.seabrookcrisps.com

  / [seabrookcrisps](#) Registered in England Number 472391

From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Sarah Walton

Sent: 23 July 2018 16:27

To: Heidi Lovatt <HeidiL@seabrookcrisps.com>

Subject: Re: Quotation for SRS66625

Hi Heidi,

Please find attached a quotation for a new analyser.

Also, we have shipped your repair. You can track your parcel on the UPS website, www.ups.com with the following tracking number 1Z9W9638DK67867392.

Kind regards

Sarah Walton

Customer Service Representative

<http://www.viamed.co.uk>

Email sarah.walton@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up

Twitter: twitter.com/ViamedLtd

Facebook Page: facebook.com/ViamedLtdUK

Company registered in England, No. 01291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

On 23 July 2018 at 12:31, Heidi Lovatt <HeidiL@seabrookcrisps.com> wrote:

Hi Sarah

Many thanks for the quotation, Please proceed with the repair using purchase order 7034. Could you also send me a quotation for a new analyser.

regards



Heidi Lovatt Quality Assurance Technologist

Seabrook Crisps Limited [Duncombe Street](https://www.seabrookcrisps.com) Bradford BD8 9AJ
T 01274 546405 W www.seabrookcrisps.com

 [/seabrookcrisps](https://www.seabrookcrisps.com) Registered in England Number 472391

From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Sarah Walton

Sent: 23 July 2018 11:46

To: Heidi Lovatt <HeidiL@seabrookcrisps.com>

Subject: Quotation for SRS66625

Dear Heidi,

Apologies for the delay.

Please find attached a quotation for the repair.

Kind regards

Sarah Walton

Customer Service Representative

<http://www.viamed.co.uk>

Email sarah.walton@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up

Twitter: twitter.com/ViamedLtd

Facebook Page: facebook.com/ViamedLtdUK

Company registered in England, No. 01291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

CONFIDENTIALITY

Copyright in this message and its attachments remains with us. Their contents are confidential and may be legally privileged. They are intended solely for the person to whom they are addressed. If you are not the intended recipient, please notify the sender, and delete the message from your system immediately. You must not read, copy or use the contents of the e-mail nor disclose it or its existence to anyone else.

Please note that communication by e-mail is not guaranteed as 100% secure. If you wish to guarantee confidentiality, we recommend the use of personal delivery or fax communication. We do not accept any responsibility for loss of confidentiality arising from use of e-mail.

Although we have checked this e-mail for viruses, it is not guaranteed to be virus free and it is your responsibility to scan the message and attachments prior to opening them. We do not accept any responsibility for the consequences of passing on any virus.

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

CONFIDENTIALITY

Copyright in this message and its attachments remains with us. Their contents are confidential and may be legally privileged. They are intended solely for the person to whom they are addressed. If you are not the intended recipient, please notify the sender, and delete the message from your system immediately. You must not read, copy or use the contents of the e-mail nor disclose it or its existence to anyone else.

Please note that communication by e-mail is not guaranteed as 100% secure. If you wish to guarantee confidentiality, we recommend the use of personal delivery or fax communication. We do not accept any responsibility for loss of confidentiality arising from use of e-mail.

Although we have checked this e-mail for viruses, it is not guaranteed to be virus free and it is your responsibility to scan the message and attachments prior to opening them. We do not accept any responsibility for the consequences of passing on any virus.

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

CONFIDENTIALITY

Copyright in this message and its attachments remains with us. Their contents are confidential and may be legally privileged. They are intended solely for the person to whom they are addressed. If you are not the intended recipient, please notify the sender, and delete the message from your system immediately. You must not read, copy or use the contents of the e-mail nor disclose it or its existence to anyone else.

Please note that communication by e-mail is not guaranteed as 100% secure. If you wish to guarantee confidentiality, we recommend the use of personal delivery or fax communication. We do not accept any responsibility for loss of confidentiality arising from use of e-mail.

Although we have checked this e-mail for viruses, it is not guaranteed to be virus free and it is your responsibility to scan the message and attachments prior to opening them. We do not accept any responsibility for the consequences of passing on any virus.