

Department Manager  
EME Department  
Withybush General Hospital  
Fishguard Road  
Haverfordwest Dyfed  
SA61 2PZ

Ref: 20180723/499

July 2018

Dear Sir or Madam,

**Certificate of Calibration: V1000 Foetal Heart Simulator**

I am writing with regards to the V1000 Foetal Heart Simulator that your organisation has previously purchased from Viamed.

In order to comply with local standards and in response to customer requests, we offer the service of testing the V1000 and the issue of a Certificate of Calibration. The output rates of the V1000 are measured in accordance with UKAS traceable calibration standards. The price for this service is **£35.00** plus £10.00 return carriage (excluding VAT) – part number 1480001.



Should you wish for us to carry out the service, please advise us of the serial number/s of the unit/s and we will provide you with a returns reference number. When returning units to us, please may we ask that you ensure that the packing is adequate and we advise that you use a traceable delivery service. If you would like to perform the service in-house, spare parts and service manuals are available for all variants; please contact us for further information.

So that we can keep our records up-to-date, if the V1000 is no longer in service, please email [service@viamed.co.uk](mailto:service@viamed.co.uk) with the serial number/s and we will update our records accordingly.

Should you have any further queries or require any further information, please do not hesitate in contacting us.

Yours sincerely

Catrin Hird  
Marketing