



Derek Lamb &lt;liquidgands@gmail.com&gt;

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**Fwd: A.MacQuillan**

1 message

**Zoey Teal** <office@viamed.co.uk>  
Reply-To: zoey.teal@viamed.co.uk  
To: Derek Lamb <derek.lamb@viamed.co.uk>

21 June 2018 at 10:49

----- Forwarded message -----

From: **Roland Hauer** <hauer@humanmed.com>  
Date: Wed, Jun 20, 2018 at 2:25 PM  
Subject: AW: A.MacQuillan  
To: Daniel Lear <[daniel@humanmeduk.com](mailto:daniel@humanmeduk.com)>, [orders@viamed.co.uk](mailto:orders@viamed.co.uk), [sales@humanmeduk.com](mailto:sales@humanmeduk.com)  
Cc: Tom Ladds <[tom@humanmeduk.com](mailto:tom@humanmeduk.com)>, Zoey Teal <[zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)>

Gentlemen,

related to a heavy work overflow and based on some important deadlines within Human MED AG I'm actually on a delay with accounting for human med UK. Due to some tax deadlines as per end of June I expect to become more up-to-date as per end of June.

Please support MacQuillan with deliveries. Let him know that for a period of three month we accept payment with 30 days after date of invoice.

Regards

Roland

Mit freundlichen Grüßen

Human Med AG

ppa Roland Hauer

Betriebsleitung / Kfm. Leitung

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**Von:** Daniel Lear [mailto:[daniel@humanmeduk.com](mailto:daniel@humanmeduk.com)]  
**Gesendet:** Mittwoch, 20. Juni 2018 13:32  
**An:** [orders@viamed.co.uk](mailto:orders@viamed.co.uk); [sales@humanmeduk.com](mailto:sales@humanmeduk.com)  
**Cc:** 'Tom Ladds' <[tom@humanmeduk.com](mailto:tom@humanmeduk.com)>; 'Zoey Teal' <[zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)>; 'Roland Hauer' <[hauer@humanmed.com](mailto:hauer@humanmed.com)>  
**Betreff:** A.MacQuillan

Afternoon,

Anthony MacQuillan is one of our best customers but as we know his account is on cash only due to late payments. He is happy to comply with this until we re-open his account. He is seriously considering another EVO and Q-Graft purchase for a new venture with an Orthopaedic surgeon which is great for the UK. His last order for consumables that was in excess of £3K was weeks late even though we had stock. These were of course paid in full up front and then once he receives them we send him an invoice! This is not the first mistake like this with a range of customers so can we please make sure we send important stock as soon as we have it (applicator sets especially) and be more careful on invoicing as these mistakes that can and will lose us business.

Many thanks

**Daniel Lear**

**Area Sales Manager**

**+44 (0)7496479083**

**[daniel@humanmeduk.com](mailto:daniel@humanmeduk.com)**



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If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

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