



Derek Lamb <liquidgands@gmail.com>

Fwd: A.MacQuillan

1 message

Zoey Teal <office@viamed.co.uk>
Reply-To: zoey.teal@viamed.co.uk
To: Derek Lamb <derek.lamb@viamed.co.uk>

20 June 2018 at 12:43

----- Forwarded message -----

From: **Daniel Lear** <daniel@humanmeduk.com>
Date: Wed, Jun 20, 2018 at 12:32 PM
Subject: A.MacQuillan
To: orders@viamed.co.uk, sales@humanmeduk.com
Cc: Tom Ladds <tom@humanmeduk.com>, Zoey Teal <zoey.teal@viamed.co.uk>, Roland Hauer <hauer@humanmed.com>

Afternoon,

Anthony MacQuillan is one of our best customers but as we know his account is on cash only due to late payments. He is happy to comply with this until we re-open his account. He is seriously considering another EVO and Q-Graft purchase for a new venture with an Orthopaedic surgeon which is great for the UK. His last order for consumables that was in excess of £3K was weeks late even though we had stock. These were of course paid in full up front and then once he receives them we send him an invoice! This is not the first mistake like this with a range of customers so can we please make sure we send important stock as soon as we have it (applicator sets especially) and be more careful on invoicing as these mistakes that can and will lose us business.

Many thanks

Daniel Lear

Area Sales Manager

+44 (0)7496479083

daniel@humanmeduk.com



UK Office: 17 Station Road, Cross Hills, Keighley, West Yorkshire. BD20 7DT

Head Office: Wilhelm-Hennemann-Str. 9, D- 19061, Schwerin, Germany.

Telephone +44 (0) 208 712 1192 Fax +44 (0) 1535 635 582

www.humanmeduk.com

DISCLAIMER: This email and any files transmitted with it are confidential and intended for the attention and use of the individual or entity to which they are addressed. No copy or other intellectual rights to any material attached to this email, either inline or as an attachment are transferred to the recipient unless explicitly stated. If you have received this email in error, please reply to inform us accordingly, prior to deleting this message. This email and its contents remain the property of Humanmed Uk Limited.

PLEASE CONSIDER THE ENVIRONMENT BEFORE PRINTING THIS EMAIL

--
If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

<http://www.viamed.co.uk>
Email: zoey.teal@viamed.co.uk
Alternate email: zoey.teal@viamed.me.uk
Tel: +44 (0)1535 634542
Fax: +44 (0)1535 635582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up

Twitter: twitter.com/ViamedLtd
Facebook Page: facebook.com/ViamedLtdUK

Company registered in England, No. 01291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.
It is intended solely for the addressee. Access to this email by anyone else is unauthorized.
If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542