

BSI Audit 2016786 1995 APRIL

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BSI QA representative(s) M. G. Bishop

Client reference number 9370214.1

Client VIA MED LTD.

Date of visit 12 Sept 95.

Address 15 STATION ROAD

## Reference documents:

Management Standard BS EN ISO 9002:1994

CROSS HILLS

Certificate number RS 28343

WAGHLEY BD 20 FDT.

Product standard —

Client's representative M. J. S. Lamb

Scheme requirements LATEL B. WITHIN LOT TERMINALITY

1. Coverage of assessment. See Assessment Summary.

2. Scope of client's operations

2.1 Are there any significant changes to the system? (detail changes on continuation sheet).

UPDATED MANUAL TO BS EN ISO 9002:1994 Yes/No

2.2 Client's manual issue status: ISSUE 2 AUG 95.

2.3 Number of employees: 12

3. Nonconformity reports

3.1 Nonconformities raised on visit report 188896 cleared? NIL.

Yes/No

3.2 Nonconformity reference numbers raised this visit: See report 188913.

3.3 Client is required to forward letter by \_\_\_\_\_ (dd/mm/yy) to \_\_\_\_\_ detailing each nonconformity, the proposed corrective action and a programme for implementation covering each nonconformity.

Where it is found on a subsequent visit that corrective actions have not been implemented, in accordance with the agreed programme, then BSI QA may take steps to withdraw certification.

4. Complaints Summary

3 months since last visit - no Trade

5. Visit duration:

1/2 day.

Visit combined with report 188913.

Signed J. S. Lamb  
for client, acknowledging receipt

Signed \_\_\_\_\_  
for BSI QA

Where the client wishes to distribute copies of this report all pages must be included.

ISO 9000	Previous visits*		This visit*		Specify areas assessed. Indicate with tick														Nonconformity Summary		
	Clauses Covered			Clauses Covered																Quantity of major NCR's	Quantity of minor NCR's
	Clause no.																				
4.1	✓	✓	✓	✓	✓																
4.2	✓	✓	✓	✓	✓																
4.3	✓	✓	✓	✓	✓																
4.4					N/A																
4.5	✓	✓	✓	✓	✓																
4.6	✓	✓	✓	✓	✓																
4.7	✓	✓	✓	✓	✓																
4.8	✓	✓	✓	✓	✓		✓	✓													
4.9	✓	✓	✓	✓	✓																
4.10	✓	✓	✓	✓	✓		✓	✓													
4.11	✓	✓	✓	✓	✓			✓													
4.12	✓	✓	✓	✓	✓																
4.13	✓	✓	✓	✓	✓																
4.14	✓	✓	✓	✓	✓		✓														
4.15	✓	✓	✓	✓	✓		✓	✓													
4.16	✓	✓	✓	✓	✓		✓	✓													
4.17	✓	✓	✓	✓	✓		✓														
4.18	✓	✓	✓	✓	✓																
4.19					N/A																
4.20	✓	✓	✓	✓	✓																

Scheme requirements


\* Indicate either: ✓ = Assessed or: – =not applicable to this scheme



BSI QA representative(s) <u>M. J. Bump</u>	Client reference number <u>9370214.1</u>
	Client <u>VIMAD LTD</u>
Date of visit <u>12 Sept 95.</u>	
Reference documents:	Address <u>15 STATION LMO</u>
Management Standard <u>BS EN ISO 9002:1994</u>	<u>CROSSHILL</u>
Certificate number <u>FS 28344.</u>	<u>KATHLEY BD 20 FDT.</u>
Product standard <u>                    </u>	Client's representative <u>Mr. J. S. Lamb.</u>
Scheme requirements <u>                    </u>	

1. Coverage of assessment. See Assessment Summary.

2. Scope of client's operations

- 2.1 Are there any significant changes to the system? UPDATED MANUAL TO BS EN ISO 9002:1994. Yes/No No  
(detail changes on continuation sheet).
- 2.2 Client's manual issue status: ISSUE 2 AUG 95.
- 2.3 Number of employees: 12

3. Nonconformity reports

- 3.1 Nonconformities raised on visit report 188897 cleared? N/A Yes/No No
- 3.2 Nonconformity reference numbers raised this visit: MD1-4.
- 3.3 Client is required to forward letter by 3 Oct 95 (dd/mm/yy) to BERINA BORN detailing each nonconformity, the proposed corrective action and a programme for implementation covering each nonconformity.

Where it is found on a subsequent visit that corrective actions have not been implemented, in accordance with the agreed programme, then BSI QA may take steps to withdraw certification.

4. Complaints Summary

3 raised since last visit - no Trade

5. Visit duration:

1/2 day.

Signed [Signature]  
for client, acknowledging receipt

Signed [Signature]  
for BSI QA

Where the client wishes to distribute copies of this report all pages must be included.

ISO 9000	Previous visits*			This visit*			Specify areas assessed. Indicate with tick												Nonconformity Summary	
	Clauses Covered			Clauses Covered															Quantity of major NCR's	Quantity of minor NCR's
Clause no.																				
4.1	✓	✓	✓	✓			✓													
4.2	✓	✓	✓	✓			✓													
4.3	✓	✓	✓	✓																
4.4				N/A																
4.5	✓	✓	✓	✓																
4.6	✓	✓	✓	✓																
4.7	✓	✓	✓	✓			✓													
4.8	✓	✓	✓	✓			✓	✓	✓											
4.9	✓	✓	✓	✓			✓												1	
4.10	✓	✓	✓	✓					✓											
4.11	✓	✓	✓	✓					✓											
4.12	✓	✓	✓	✓			✓													
4.13	✓	✓	✓	✓			✓													
4.14	✓	✓	✓	✓			✓												1	
4.15	✓	✓	✓	✓				✓												
4.16	✓	✓	✓	✓			✓	✓	✓											
4.17	✓	✓	✓	✓			✓												2.	
4.18	✓	✓	✓	✓																
4.19	✓	✓	✓	✓																
4.20	✓	✓	✓	✓																

Scheme requirements


\* Indicate either: ✓ = Assessed or: - =not applicable to this scheme

Client's representative M. J. Lamb BSI QA assessor M. J. Rump

Reference	Details of nonconformity	Management Standard/Quality Manual Reference
MTD1	QUALITY MANUAL AND PROCEDURE VM/COP/04 DOES NOT ADDRESS MAINTENANCE OF EQUIPMENT TO ENSURE CONTINUING PROCESS CAPABILITY	4.9
MTD2	PROCEDURE REQUEST DOCUMENTING TO ADDRESS CORRECTIVE AND PREVENTIVE ACTIONS	4.14
MTB3	NOT ALL AUDITS HAVE BEEN CONDUCTED IN LINE WITH THE AUDIT PROCEDURE FOR PPS AS REQUIRED BY PROCEDURE VM/COP/13	4.17
MTB4	CORRECTIVE ACTIONS ARE NOT BEING SIGNED OFF BY THE MANAGING DIRECTOR TO CONFIRM EFFECTIVENESS AS REQUIRED BY PROCEDURE VM/COP/13	4.17

Details of corrective action undertaken during assessment


Receipt of nonconformity report acknowledged and content understood.

Signed, for Client   
Signed, for BSI QA  Date 12 Sept 95

