



**SHIPMENT FROM: VANDAGRAPH LTD
15 STATION ROAD
KEIGHLEY BD207DT**

**SHIPMENT TO: PHILIPPE CERDAN
SARL SOUS LEAU 04 AV DES BOIS
83700 SAINT RAPHAEL**

Shipper Number.....8W4782	Pickup Date.....09/09/22
Number of Parcels.....1	Weight.....1 KGS
Tracking Identification Number...1Z8W47826848160616	Merchandise.....1 OF 2 GAS SENSORS

Unfortunately the contents contained in the package described above appear to have been subject to some damage. We regret any inconvenience this may cause either you or your consignee.

The complete contents have been returned to you.

Where damage is noted, UPS inspects the package and evaluates the packaging in accordance with the UPS Packaging Guidelines. These guidelines incorporate the International Safe Transit Association (ISTA) 3A Test procedure for small parcel shipments. According to our inspection, your packaging did not comply with these guidelines and therefore UPS cannot be held liable for any damage to the contents.

The following was noted during the inspection.

- The plastic envelope was not sufficient to protect the contents. Based on the fragility of your packaged product, a rigid corrugated shipping container needs to be used to provide support for your product. The shipping container needs to be of sufficient strength to support the fragile nature of the product. Consideration needs to be given not just to the weight of the contents, but to the overall size of the shipping container used.
- Recommendation : Use a new, single-wall, corrugated shipping container that has an appropriate strength for the weight and characteristics of the product.

To help avoid this problem in the future, we would be pleased to offer additional suggestions for improved packaging.

Please visit us at http://www.ups.com/packaging?loc=en_GB for additional information, or contact us at 03457877877.

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UPS Limited
St Davids Way
Bermuda Park
Nuneaton, Warwickshire
CV10 7SD

17 September 2022
Shipper 8W4782
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VANDAGRAPH LTD
15 STATION ROAD
KEIGHLEY WY
BD207DT

DELIVERY INFORMATION SERVICE

Enclosed is information concerning your shipment(s) with us. Thank you for allowing us to serve you.

Sincerely,

UPS Customer Service

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