


Reading New Issue #271916 - Click as Read or Update Issue to Move on

#271916

Mark as read, no further action at this time


Extra Carriage Charges For Medical Sorevan SL :Issue Visable to: **Catherine Spence AND Kate Griffiths**
VIAMED General Issue *VIAMED General Issue*
[271916](#) - Created: 14 Sep 2022 10:41:39 AM By Catherine SpenceSet to User: **Kate Griffiths**

.Added by Catherine Spence sent to Ryan Swaine

Please can you arrange with the office to generate an order to charge the above customer for the two additional carriage costs incurred with his shipment RVM138185-1 by DHL as this shipment has been returned twice by DHL and we have now sent it out a third time this week. Each carriage cost is 54.60 euros each

14 Sep 2022 Ryan Swaine

Next Action Changed From Ryan Swaine To Kate Griffiths Hi Kate, please produce the order for Cathy to invoice for the additional DHL carriage costs incurred. Please email invoice to Nieves: nieves@sorevan.com.

New Notes

save draft

Type Done

....

If you are expecting the next action of this issue to be performed by someone else change the NEXT ACTION pull down.

Leaving Next Action set to Kate Griffiths will only add notes to the Issue and **not** flag up that Catherine Spence must further the Issue Attach

Subject

Extra Carriage charges for Medical Sorevan SL

Hide Issue Until :

Meeting

VIAMED General Issue VIAMED General Issue


My Status

Update Status

Create
[Related Issue](#)

Link to Issue #

Link to CRM

Link SRS

Link to Rolling TaskID

Job ID/Marketing ID

[Add File To Issue](#)
[271916](#)

Complete ISSUE

☐ (only click when issue is COMPLETE)

Urgent Flag

☐
*Only change Next action if **moving the Issue to a new user** and not replying to Catherine Spence*

Next Action

updates to Issue

Changing this Field means Kate Griffiths may not see

Priority

Confirm I have updated the Issue - users will be alerted to the update

[Raise a Non Conformity Relating to this Issue](#)