



Sophie Lines <viamed.sophie.lines@gmail.com>

Re: MAXO2+

1 message

Sophie Lines <sophie.lines@viamed.co.uk>

Mon, Sep 12, 2022 at 12:22 PM

Reply-To: sophie.lines@viamed.co.uk

To: fmuller@arrabon.biz

Dear Fanie,

Thank you for your email and I am sorry this unit has been returned to you with a faulty sensor cable - upon checking the serial number, I can see that this unit is still under warranty. With this being the case, please could you return the unit to us for repair, using returns reference SRS68290? To the following address

SRS68290
Viamed Ltd
15 Station Road
Cross Hills
BD20 7DT
United Kingdom

If you require any further information please do not hesitate to contact me

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email sophie.lines@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

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On Fri, Sep 9, 2022 at 9:45 PM Ryan Swaine <office@viamed.co.uk> wrote:

Ryan Swaine - Viamed & Vandagraph - +44 (0) 7803 907117

----- Forwarded message -----

From: **Fanie Muller** <fmuller@arrabon.biz>

Date: Fri, 9 Sep 2022, 09:28

Subject: MAXO2+
To: Ryan Swaine <ryan.swaine@viamed.co.uk>

Good day Ryan,

Trust you are keeping well.

Please be so kind as to assist:

We have a MAXO2+ Sn: GC66699013 returned.

The sensor cable is faulty.

Please quote on a replacement cable.

Kind regards,

Fanie Muller



Unit 12, Imperium Business Park, 16 Venturi Crescent,

Hennopspark, Centurion, South Africa, 0157

Tel: 0861 000 743

Int Tel: +2712 653 2086

e-Mail: fmuller@arrabon.biz

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