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Order CVM137784 for Trent Cardiac Centre at Nottingham University Hospital

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Cc: Cathy Green <cathy.green@viamed.co.uk>

1 September 2022 at 15:39

Hi,

For whoever is dealing with order CVM137784 for Trent Cardiac Centre at Nottingham University Hospital, I assume it's on as an 8 because of queries about what needs to be on the order and what needs to be sent. The following may help:

The order needs to match the quote QVM137784 (see attached). We have already sent a monitor and clamp in advance on 'Sale Or Return', which means that they trial it and if they like it, they can buy it.

In this case they want to purchase a total of:

- **5x 0111263 - Maxtec MaxO2 ME Oxygen Monitor**
- **4x 0121182 - 'V' Mount Pole Clamp**

So we need to invoice for the quantities above but only ship **4x 0111263** MaxO2 ME and **3x 0121182** clamps. The order on our system (and hence the customer invoice and delivery note) needs to include the statement:

"1x MaxO2 ME and 1x pole clamp already supplied on Sale Or Return, ref SOR947"

This tells them why we have invoiced for more than we shipped.

NOTE: if you are querying why not 5 of each, it's a good question, the answer can be seen in the CRM record for Stefanos Choptiris at Nottingham City Hospital and in the email trail leading up to the generation of the quote: he now wants only 4 Pole Clamps with 5 monitors as they only have 4 heart lung bypass machines (one monitor will be spare or used unmounted).

I hope this makes sense, SOR's are tricky so if in doubt, ask me or Kate, or Cathy who understands the SOR system and can advise whether the notes on the order are correct for what she needs to do paperwork-wise.

Best Regards,

Steve Hardaker
Technical Support Manager
Viamed Ltd.

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Quotation - QVM137784 - Revised 20220722 (002).pdf

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