



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

**Re: Website question**

1 message

**Personal Trainer Genève** <webmaster@personaltrainer-geneve.ch>  
Reply-To: Personal Trainer Genève <webmaster@personaltrainer-geneve.ch>  
To: kate.griffiths@viamed.co.uk

30 August 2022 at 16:30

Hi Kate,

Thank you for your prompt response.

Please send me a proforma invoice including shipping costs. I will pay you the bill immediately.

I will keep you informed of the situation.

Many Thanks !

Fred Gazeau

Le 2022-08-30T15:30:12.000+02:00, Kate Griffiths <office@viamed.co.uk> a écrit :

Good afternoon Fred,

Thank you for your email.

Yes, we currently have some stock of part number 0110081 - oxygen sensor UFO 130-2.

Would you like a proforma invoice for 1 x 0110081? The price remains the same at €175.35 EXW.

If it turns out that this one works correctly, you could return the first one to us under warranty. (Please let me know if that turns out to be the case, and I would issue a reference number for you before the return of the first one)

I have checked with our export manager and he confirms that 500mS is too slow and out of specification. The specification is <130mS.

I await your reply.

Many thanks.

Kind regards

Kate Griffiths

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

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On Tue, 30 Aug 2022 at 11:16, Personal Trainer Genève <webmaster@personaltrainer-geneve.ch> wrote:  
Good morning Kate,

I ordered you an oxygen sensor on May 23 (Teledyne Oxygen Sensor UFO 130-2). The sensor response time should be 100 ms, this one I received has a response time of around 500ms. This is a problem for my analyzes.

In short I would like to order a second sensor to check if this long response time is linked to a possible bad condition of the sensor, or to a fault of my machine.

Is this material still available ?

Many Thanks