



Sophie Lines &lt;viamed.sophie.lines@gmail.com&gt;

**RE: Tom Thumb service.**

1 message

**CHAPMAN, Ryan (COUNTY DURHAM AND DARLINGTON NHS FOUNDATION TRUST)**

&lt;ryan.chapman@nhs.net&gt;

Tue, Aug 23, 2022 at  
9:13 AM

To: "sophie.lines@viamed.co.uk" &lt;sophie.lines@viamed.co.uk&gt;

Morning,

Please can I send a device in for service Serial number is VMDI14

Regards

Ryan Chapman

NHS CDD Services

**Ryan Chapman****Clinical Engineering Technician****Clinical Engineering****Darlington Memorial Hospital**Hollyhurst Road,  
Darlington,  
DL3 6HX**Ext 43048****Direct Dial: 01325 743 048****[ryan.chapman@nhs.net](mailto:ryan.chapman@nhs.net)****CDD Services**A Wholly owned subsidiary of County Durham and Darlington NHS Foundation Trust**From:** Main Account [mailto:[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)] **On Behalf Of** Sophie Lines**Sent:** 05 August 2022 16:06**To:** CHAPMAN, Ryan (COUNTY DURHAM AND DARLINGTON NHS FOUNDATION TRUST)<[ryan.chapman@nhs.net](mailto:ryan.chapman@nhs.net)>**Subject:** Re: Tom Thumb service.

This message originated from outside of NHSmail. Please do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Ryan,

Thank you for your email regarding a Tom Thumb service.

Please send your Tom Thumb unit (VMD105) to us using returns reference **SRS68251** on any accompanying paperwork and packaging to the following address:

Viamed Ltd

15 Station Road

Cross Hills

BD20 7DT

Once received our engineers will take a look, and we will then be in touch with a quotation, from which a PO can be raised.

If you have any questions please do not hesitate to contact us.

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

**Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.**

<http://www.viamed.co.uk>

Email [sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

-----  
The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)

On Fri, Aug 5, 2022 at 3:42 PM Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> wrote:

----- Forwarded message -----

From: **CHAPMAN, Ryan (COUNTY DURHAM AND DARLINGTON NHS FOUNDATION TRUST)**

<[ryan.chapman@nhs.net](mailto:ryan.chapman@nhs.net)>

Date: Fri, 5 Aug 2022 at 15:29

Subject: Tom Thumb service.

To: [viamedinbox@gmail.com](mailto:viamedinbox@gmail.com) <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)>

Afternoon,

Please could I arrange for a service of a Tom Thumb please serial number VMD105

Regards

Ryan Chapman

NHS CDD Services

**Ryan Chapman**

**Clinical Engineering Technician**

**Clinical Engineering**

**Darlington Memorial Hospital**

**Hollyhurst Road,  
Darlington,  
DL3 6HX**

**Ext 43048**

**Direct Dial: 01325 743 048**

**[ryan.chapman@nhs.net](mailto:ryan.chapman@nhs.net)**



**CDD Services**

A Wholly owned subsidiary of County Durham and Darlington NHS Foundation Trust

\*\*\*\*\*  
\*\*\*\*\*

This message may contain confidential information. If you are not the intended recipient please:

- i) inform the sender that you have received the message in error before deleting it; and
- ii) do not disclose, copy or distribute information in this e-mail or take any action in relation to its content (to do so is strictly prohibited and may be unlawful).

Thank you for your co-operation.

NHSmial is the secure email, collaboration and directory service available for all NHS staff in England. NHSmial is approved for exchanging patient data and other

sensitive information with NHSmail and other accredited email services.

For more information and to find out how you can switch visit [Joining NHSmail – NHSmail Support](#)

\*\*\*\*\*  
\*\*\*\*\*

This message may contain confidential information. If you are not the intended recipient please:

i) inform the sender that you have received the message in error before deleting it; and  
ii) do not disclose, copy or distribute information in this e-mail or take any action in relation to its content (to do so is strictly prohibited and may be unlawful).  
Thank you for your co-operation.

NHSmail is the secure email, collaboration and directory service available for all NHS staff in England. NHSmail is approved for exchanging patient data and other sensitive information with NHSmail and other accredited email services.

For more information and to find out how you can switch visit [Joining NHSmail – NHSmail Support](#)