



Janine Gill <viamed.janine.gill@gmail.com>

Order 27052251SL Tracking 1Z9W963804782337894 messages

Janine Gill <janine.gill@viamed.co.uk>
To: wynfrey.wong@gmail.com

8 June 2022 at 15:12

Dear Wynfrey Wong,

I am writing to inform you that your order, 27052251SL has been dispatched.

You can track your order on the UPS website, www.ups.com, with the following tracking number 1Z9W96380478233789.

Please see attached delivery note, DVM137284-1 and Invoice RVM137284-1 .

Kind regards

Janine Gill
Office Administrator
Viamed Ltd.

<http://www.viamed.co.uk>
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Tel: +44 (0)1535 634 542
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Company registered in England, No. 01291765.

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2 attachments

 **RVM137284-1.pdf**
88K

 **DVM137284-1 (1).pdf**
87K

Wynfrey Wong <wynfrey.wong@gmail.com>
To: Janine Gill <office@viamed.co.uk>

2 August 2022 at 08:09

Dear Janine,

I would like to put another order of 10 pieces of oxygen sensor. Please compose a proforma invoice for me.

Here, unfortunately, I have to report to you three pieces of new oxygen sensor that failed after the replacement. The problems are liquid leaking and degrading quickly. All three are from the previous order. This kind of failure case has never happened before. Your products are fully trustworthy in my mind. Based on the current situation, I am wondering if there is any arrangement dealing with this kind of situation.

Thanks and regards,

Wynfrey Wong
HealthBound Medical

On Fri, Jun 10, 2022 at 12:25 PM Wynfrey Wong <wynfrey.wong@gmail.com> wrote:

Dear Janine,

The parcel has been delivered this morning. Thank you so much.

Warm regards,

Wynfrey Wong

HealthBound Medical

[Quoted text hidden]

Janine Gill <janine.gill@viamed.co.uk>
To: Wynfrey Wong <wynfrey.wong@gmail.com>

2 August 2022 at 08:56

Good Moring,

Thank you for your email.

I can arrange an order for you, please can you clarify if you would like 10 of 0110081 - Teledyne Oxygen Sensor UFO 130-2.

I am sorry to hear you have had problems with your last order if you could send me the serial numbers of those affected, I can organize for you to send them back.

Kind regards

Janine Gill
Office Administrator
Viamed Ltd.

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[Quoted text hidden]

Wynfrey Wong <wynfrey.wong@gmail.com>
To: Janine Gill <office@viamed.co.uk>

12 August 2022 at 06:46

Dear Janine,

Thanks for your reply. I am going to order 10 pieces of UFO 130-2 Teledyne oxygen sensors. Please send me a proforma invoice so that I can pay your company in time.

The series number of the leaking sensors are 806811, 806812, and 811617. I am so sorry for any inconvenience this may cause. In the past, all the sensors I purchased from your company were perfect. I do not know why there are three units defected within one order.

Thank you and best regards,

Wynfrey Wong
HealthBound Medical

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