

## Kate Griffiths <viamed.kate.griffiths@gmail.com>

## Re: Order 27042273ZT1 Tracking 2898611962

1 message

Sudath Weeraman < sudathweeraman 17@gmail.com >

2 August 2022 at 02:48

To: kate.griffiths@viamed.co.uk

Dear Kate.

Thank you for your email, yes this proforma invoice is confirm. Flow sensor part number also correct.

Best regards,

Sudath Weeraman Prime Lanka Associates Sri Lanka.

On Mon, Aug 1, 2022, 9:21 PM Kate Griffiths <office@viamed.co.uk> wrote:

Good afternoon Sudath.

Thank you for your order.

Please see attached proforma invoice for you to check. Upon receiving your reply, I will change it to a confirmed order. I have used the same flow sensors as your last order - 4310002. Please let me know if you require any changes to be made.

Many thanks.

Kind regards

Kate Griffiths

Viamed is now enacting a coronavirus contingency plan to allow sales and admin staff to work from home, and I am now working remotely. Telephone calls to the main office will be answered remotely, but please continue to use email where possible.

http://www.viamed.co.uk

Email kate.griffiths@viamed.co.uk

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On Mon, 1 Aug 2022 at 11:35, Sudath Weeraman <sudathweeraman17@gmail.com> wrote: Dear Kate,

Please send new invoice for 10 Pcs MAX-250E oxygen sensor and 10 Pcs (2 boxes) flow sensors, We will arrange the payment later as our last orders, because in Sri Lanka big issues for the overseas currency, all banks are limited the overseas transaction,

We can pay online through PayPal, the package collection from Skycargo as Last orders,

Thank you,

Best regards,

Sudath Weeraman Prime Lanka Associates Sri Lanka.

On Fri, Jul 1, 2022 at 4:09 PM Kate Griffiths <office@viamed.co.uk> wrote:

Good morning Sudath,

Thank you for your email.

The returns reference number you need is SRS68216.

Our address is as follows:

Viamed Limited Repairs Team SRS68216

15 Station Road

Crosshills

Keighley

West Yorkshire

**BD20 7DT** 

Please could you quote SRS68216 on the paperwork you include?

Many thanks.

Kind regards

Kate Griffiths

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On Fri, 1 Jul 2022 at 11:09, Sudath Weeraman <sudathweeraman17@gmail.com> wrote:

Dear Kate,

The two pcs MAX-250E Oxygen sensors are defective, Serial Nos - GL08399186 / GL08399225,

Please send return reference numbers for sending defective sensors to Vianed under warranty.

Thank you,

Best regards,

Sudath Weeraman Prime Lanka Associates Sri Lanka.

On Fri, Apr 29, 2022 at 7:57 PM Kate Griffiths <office@viamed.co.uk> wrote:

Dear Sudath,

I am writing to inform you that your order, 27042273ZT1 has been dispatched.

You can track your order on the DHL website, with the following tracking number 2898611962.

Please see attached delivery note, DVM136733-1 and a copy of your invoice.

Kind regards

Kate Griffiths Viamed Ltd

kate.griffiths@viamed.co.uk

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