



Main Account &lt;viamedinbox@gmail.com&gt;

**RE: New customer message on 7 July 2022 at 11:53**

Damien MACDONALD <damien@dmdconcepts.com.au>  
 To: "ryan.swaine@vandagraph.co.uk" <ryan.swaine@vandagraph.co.uk>

1 August 20

Hi Ryan,

Can you please send me another invoice for another 10 with shipping to Australia. I will make payment once received. Please change contact number to **+61 419 108820**

Same as this again please. Are they in Stock?

Vandagraph Ltd  
 15 Station Road  
 Cross Hills  
 Keighley, West Yorkshire  
 BD20 7DT, United Kingdom  
 Tel: 44 (0) 1535 634900  
 Fax: 44 (0) 1535 635582  
 Email: info@vandagraph.co.uk  
 VAT Reg No: GB607145754  
 Company Reg No: 02332105  
 Eori No: GB607145754000

# Vandagraph Ltd



Account



Order Barcode



Delivery Address

Damien MacDonald  
 8 School Road  
 PO Box 22  
 Shepparton East  
 Victoria  
 3631  
 Australia

Invoice Address

DMD Concepts  
 8 School Road  
 Shepparton East  
 Victoria  
 3631  
 Australia

Contact Name  
 Contact Tel

: Damien MacDonald  
 : +61 358 291165

Account  
 Customer Reference  
 Date  
 Priority  
 Valid until

CID21440  
 13072213RS  
 13 Jul 2022  
 : 3  
 : 13 Aug 2022

**Quotation QAN138177**

CIP Carriage and Insurance Paid To Australia \* Incoterms® 2020

Page 1

Your Vandagraph Contact for this Quotation : ryan.swaine@vandagraph.co.uk

Item Reference	Description	Quantity	£ Unit	£ Unit Vat	£ Tot
0110215	Oxygen Sensor R-33S1	10	35.00	0.00	350.00
PPUPS7	Courier delivery - Express Saver.	1	79.00	0.00	79.00

Total Net: £ 429.0  
 Total Vat: £ 0.0  
 Total: £ 429.0

Regards

Damien MacDonald



01/08/2022, 12:39

Gmail - RE: New customer message on 7 July 2022 at 11:53

8 School Road, Shepparton East, Vic 3631 Australia | PO Box 22 Shepparton East, Vic 3631 Australia | ACN: 134480952

☎ Mob: 0419 108820 | Ph: 03 58 291 165

✉ Email: [damien@dmdconcepts.com.au](mailto:damien@dmdconcepts.com.au)

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**From:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **On Behalf Of** Ryan Swaine

**Sent:** Wednesday, 13 July 2022 10:52 PM

**To:** Damien MACDONALD <[damien@dmdconcepts.com.au](mailto:damien@dmdconcepts.com.au)>

**Subject:** Re: New customer message on 7 July 2022 at 11:53

Hi Damien

Please find your quotation attached.

Please let me know if you have any questions.

Best regards

Ryan

Ryan Swaine

General Manager  
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

On Wed, 13 Jul 2022 at 00:55, Damien MACDONALD <[damien@dmdconcepts.com.au](mailto:damien@dmdconcepts.com.au)> wrote:

Hi Ryan,

Excellent, Sounds good, I will be ready to place an order next week, I just don't want them to arrive while I am away next week.

Postal address will be

Damien MacDonald

8 School Road

PO Box 22

Shepparton East

Victoria 3631 (Post code)

Australia.

Can you please send be an quote for 10 sensors and shipping to the above address.

Regards

Damien MacDonald



8 School Road, Shepparton East, Vic 3631 Australia | PO Box 22 Shepparton East, Vic 3631 Australia | ACN: 134480952

☎ Mob: 0419 108820 | Ph: 03 58 291 165

✉ Email: [damien@dmdconcepts.com.au](mailto:damien@dmdconcepts.com.au)

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**From:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **On Behalf Of** Ryan Swaine

**Sent:** Tuesday, 12 July 2022 12:03 AM

**To:** Damien MACDONALD <[damien@dmdconcepts.com.au](mailto:damien@dmdconcepts.com.au)>

**Subject:** Re: New customer message on 7 July 2022 at 11:53

Hi Damian

Thank you very much for the information.

We would be happy to supply you at our trade pricing:

R-33S1 = GBP £35 each EXW

Please can you let me know the full address and post/zip code and I will get you a quote by UPS, who we use regularly and have preferential pricing. If you would prefer to use DHL, let me know if you have an account we can use, if not it will be at standard retail pricing.

I can confirm the warranty is 12 months from the date of invoice.

Best regards

Ryan

Ryan Swaine

General Manager  
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

On Mon, 11 Jul 2022 at 13:37, Damien MACDONALD <[damien@dmdconcepts.com.au](mailto:damien@dmdconcepts.com.au)> wrote:

Hi Ryan,

Thanks you for the reply, my business has a metal manufacturing background and provide Oxygen monitor for the TIG purge welding of Stainless steel for the Food industry proc piping.

Just to confirm, what is the standard warranty for the sensors? Is it still 12 months from date of purchase,

Look forward to your response

Regards

Damien MacDonald

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**From:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **On Behalf Of** Ryan Swaine  
**Sent:** Monday, 11 July 2022 9:00 PM  
**To:** Damien MACDONALD <[damien@dmdconcepts.com.au](mailto:damien@dmdconcepts.com.au)>  
**Subject:** Re: New customer message on 7 July 2022 at 11:53

Dear Damien

Thank you for your message and I apologise for the late reply, as it has been very busy recently.

Before we provide you with the pricing, please can you let me know the nature of your business/organisation and what you are using the sensors for?

We have the R-33S1 sensors available from stock, manufacture dates vary, but our current stock has manufacture dates of February/May 2022.

Please note that the manufacture date bears no relation to the warranty period, The warranty is from the date of invoice.

I look forward to your reply.

Best regards

Ryan

Ryan Swaine

General Manager  
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>  
Email [ryan.swaine@vandagraph.co.uk](mailto:ryan.swaine@vandagraph.co.uk)  
Tel: +44 (0)1535 634900  
Mob: +44 (0)7803 907117

On Thu, 7 Jul 2022 at 11:53, Vandagraph (Shopify) <[mailer@shopify.com](mailto:mailer@shopify.com)> wrote:

You received a new message from your online store's contact form.

**Country Code:**

GB

**Name:**

DAMIEN MACDONALD

**Email:**

[damien@dmdconcepts.com.au](mailto:damien@dmdconcepts.com.au)

**Phone Number:**

01419108820

**Message:**

Sensor Question.

Hi, I am a frequent purchaser of the R33s1 Sensor, I normally buy them 10 at a time and get them shipped to Australia. I would normally buy 30-60 a year (Depending on sales), Can you please provide a shipping estimate via DHL to Shepparton East, 3631 Victoria, Australia. Is there any potential discounts available if purchasing from your company? Do you keep fairly 'fresh' sensor with recent date codes? Look forward to your reply, regards Damien.