



Ryan Swaine <viamed.ryan.swaine@gmail.com>

RE: New customer message on July 22, 2022 at 10:55 am

1 message

Serban Ionescu <serban@activetraining.ro>
To: ryan.swaine@vandagraph.co.uk

26 July 2022 at 15:55

Thanks a lot for all the info.

Congrats for your specific, great range of products! I was struggling for some time to find sensors and good quality, still reasonable as price, analysers.

I would like to order one from each:

9790002 Practise of O2 Measurement - Edition 2 (inc. Edition 1)

R-33DE Oxygen Sensor (0110224)

Here are the company details for the invoice:

ACTIVE TRAINING SRL

[4 JUPITER STR](#), AP.2

CONSTANTA

900693

ROMANIA

EORI - RO17977094

SERBAN IONESCU – TEL 0040722325135

Regards

From: Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Ryan Swaine

Sent: 25 July 2022 18:36

To: Serban Ionescu <serban@activetraining.ro>

Subject: Re: New customer message on July 22, 2022 at 10:55 am

Dear Serban

We can offer you a company account and trade pricing, but unfortunately this would not be available through our website. We can send you a proforma invoice with our bank details or we can arrange to give you a call for your credit/debit card details.

We would not suggest buying 2 x sensors for the same device. The life span is typically 2+ years, but can be up to 4 years. The warranty is 12 months from the date of invoice, so we suggest putting them in to use within 6 months of purchase.

We do not impose any minimum order quantity on our trade clients, so you are free to purchase just one sensor, if that's what you require. I noticed that your website is still under construction, please let me know if you need any information in case you wish to list any of our products.

I look forward to your reply.

Best regards

Ryan

Ryan Swaine

General Manager
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Sun, 24 Jul 2022 at 10:33, Serban Ionescu <serban@activetraining.ro> wrote:

Thanks Ryan,

It's **R-33DE**

How can I buy 2 of them, can I open a company account on your webshop?

Regards

Serban IONESCU

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PADI OWS Instructor # 632573

Active Training – Dive Center & Shop
[str. Jupiter 4](#), 900693 – Constanta, Romania

tel. +4 0722 325135

e-mail: serban@activetraining.ro

From: Main Account [<mailto:viamedinbox@gmail.com>] **On Behalf Of** Ryan Swaine

Sent: 22 July 2022 14:23

To: serban@activetraining.ro

Subject: Re: New customer message on July 22, 2022 at 10:55 am

Hi Serban

Thank you very much for your message.

If you purchased your analyser within the last 15 years, then it is likely to be the R-33DE sensor you require.

There is a very small amount of the original O2Ell that were manufactured over 15 years ago that use a different sensor type. The sensor for the older design is easily recognisable, it has two wires coming from the top of the sensor into a connector. Whereas, the later model uses the very small jst connector, which is attached directly to the top of the sensor, without wires.

Please see the attached leaflet and please let me know if you have any questions.

Best regards

Ryan

Ryan Swaine

General Manager
VANDAGRAPH Ltd.

<http://www.vandagraph.co.uk>

Email ryan.swaine@vandagraph.co.uk

Tel: +44 (0)1535 634900

Mob: +44 (0)7803 907117

On Fri, 22 Jul 2022 at 10:55, Vandagraph (Shopify) <mailer@shopify.com> wrote:

You received a new message from your online store's contact form.

Country Code:

RO

Name:

Serban Ionescu

Email:

serban@activetraining.ro

Phone Number:

000722325135

Message:

Hi,

I would like to buy 2 oxy sensors for my old model of Analox O2EI
Analyser (not the PRO version of it). This is the right item?

R-33DE Oxygen Sensor (0110224)

https://www.vandagraph.com/products/0110224-r-33de-oxygen-sensor?_pos=1&_psq=R-33DE%20Oxygen%20Sensor%20%280110224%29&_ss=e&_v=1.0

thanks