



Zoey Teal &lt;viamed.zoey.teal@gmail.com&gt;

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**Order / Faulty return**

3 messages

**Anne Westoby** <admin@transtecges.co.uk>

Tue, Jul 5, 2022 at 9:26 AM

To: sarah.walton@viamed.co.uk, zoey.teal@viamed.co.uk, orders@viamed.co.uk

Good Morning

I hope you are well!

I have 2 faulty from my previous order that I need to return but I would like to order the following:

25x Oxygen Sensors R-22AVG

Delivery:

Transtec GES Ltd

[23 Jenny Brough Lane](#)

Hessle

[HU13 0JX](#)

I can either have 2 extra on the order or pay for 23. Please let me know the best way to do it.

Could you please email over ETA. If you require any further information then please do not hesitate to get in touch

Kind Regards

--

Anne M Westoby

Transtec GES LTD

[anne@transtecges.co.uk](mailto:anne@transtecges.co.uk)

Tel: 01482 642977



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**Zoey Teal** <zoey.teal@viamed.co.uk>

Tue, Jul 5, 2022 at 12:00 PM

Reply-To: zoey.teal@viamed.co.uk

To: Anne Westoby &lt;admin@transtecges.co.uk&gt;

Good morning Anne,

Thank you for your order.

It is part of our procedure that we have to keep repairs and orders separately I am afraid.

I can process a proforma for 25 x R-22AVG sensors now for you and then I can give you a returns reference number for the two faulty ones which our engineer will inspect upon arrival.

Would you like me to proceed?

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: My working days are Monday to Thursday, 7.45am-6.00pm.

**We are currently working remotely however telephone calls to the main office will still be answered.**

<http://www.viamed.co.uk>

Email: [zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)

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**Anne Westoby** <[admin@transtecges.co.uk](mailto:admin@transtecges.co.uk)>  
To: [zoey.teal@viamed.co.uk](mailto:zoey.teal@viamed.co.uk)

Tue, Jul 5, 2022 at 12:04 PM

Good Afternoon Zoey

Yes that would be perfect thank you

Kind Regards

Anne M Westoby  
Transtec GES LTD

anne@transtecges.co.uk  
Tel: 01482 642977



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