



Sophie Lines <viamed.sophie.lines@gmail.com>

(no subject)

1 message

Magnus Persson <magnus.persson@swevet.se>

Mon, Jul 4, 2022 at 1:39 PM

To: "sophie.lines@viamed.co.uk" <sophie.lines@viamed.co.uk>, Zoey Teal <zoey.teal@vmsecure.me.uk>

Hello

I'm coming back to you about the sensors, Customer have problem with two of the sensors that we received last time, (Received 2022-05-20)

Now the customer have been sent two more, This is from the latest order from you. (Received 1/7)

I will let you know what if latest two don't work either.. Then 4pc is coming back too you.

Tomorrow I also will send back two AX300 for repair/service. They don't work.

Do I need a RAN/RMA nr for that ?

Have a nice day !

Best Regards

Magnus Persson

Customer Service / Technical service

Direct +46 416-258 21

Fax +46 416 258 31

Phone +46 771 21 55 00



Swevet AB, [Forskaregatan 1D, SE-275 37 Sjöbo](#)

Mail magnus.persson@swevet.se

Web www.swevet.se

VAT SE556621584301



Från: Magnus Persson

Skickat: den 1 juli 2022 12:24

Till: sophie.lines@viamed.co.uk; Zoey Teal <zoey.teal@vmsecure.me.uk>

Ämne: Sv: Re:

Great ! 😊

Thank you ...

Best Regards

Magnus Persson

Customer Service / Technical service

Direct +46 416-258 21

Fax +46 416 258 31

Phone +46 771 21 55 00



Swevet AB, [Forskaregatan 1D](#), SE-275 37 Sjöbo

Mail magnus.persson@swevet.se

Web www.swevet.se

VAT SE556621584301



Från: Main Account <viamedinbox@gmail.com> **För** Sophie Lines

Skickat: den 1 juli 2022 12:04

Till: Magnus Persson <magnus.persson@swevet.se>; Zoey Teal <zoey.teal@vmsecure.me.uk>

Ämne: Re:

Dear Magnus,

Thank you for your email - Zoey is not in the office today, so please accept my reply.

I can confirm your order: 437281 was dispatched on the 21st June via UPS.

The tracking number (1Z9W96386841842436) shows the order was delivered on 27th June at 15.49 and signed for by Anna. Please find the invoice and UPS proof of delivery attached.

I hope this helps.

If you have any further questions please do not hesitate to contact me.

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

<http://www.viamed.co.uk>

Email sophie.lines@viamed.co.uk

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: twitter.com/ViamedLtd

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

On Fri, Jul 1, 2022 at 10:30 AM Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **Magnus Persson** <magnus.persson@swevet.se>

Date: Fri, 1 Jul 2022 at 10:25

Subject:

To: zoey.teal@viamed.co.uk <zoey.teal@viamed.co.uk>

Hi Zoey

When can we have this order, I have a customer that needs 0110452 Oxygensensor,,

The order nr is 437281

Best Regards

Magnus Persson

Customer Service / Technical service

Direct +46 416-258 21

Fax +46 416 258 31

Phone +46 771 21 55 00



Swevet AB, [Forskaregatan 1D](#), SE-275 37 Sjöbo

Mail magnus.persson@swevet.se

Web www.swevet.se

VAT SE556621584301

