



Zoey Teal &lt;viamed.zoey.teal@gmail.com&gt;

---

**Fwd: Warranty replacement APD16 oxygen sensors**

1 message

---

**Steve Nixon** <office@viamed.co.uk>  
Reply-To: steve.nixon@vandagraphst.com  
To: office@vmsecure.me.uk

Mon, Jun 20, 2022 at 2:21 PM

VST, customer APD

Please raise a new separate sales order to cover:

5 x 8010022 at £0.00 to be supplied to replace the following under warranty:

VST APD account

**5 x 8010022 at £0.00**

**Warranty replacements to cover the following:**

**SRS67981 SRN34290 SN APD119642 \*No Fault Found**

**SRS67981 SRN34291 SN APD120818 \*No Fault Found**

**SRS67981 SRN34292 SN APD120962 \*No Fault Found**

**\* Replaced as a good-will gesture.**

**SRS68086 SRN34744 SN APD119677 Out of warranty - not replaced**

**SRS68086 SRN34745 SN APD120075 No output**

**SRS68086 SRN34746 SN APD121132 Unstable output signal**

----- Forwarded message -----

From: **Nicky Finn** <nicky@apdiving.com>  
Date: Tue, 7 Jun 2022 at 12:40  
Subject: RE: Warranty replacement APD16 oxygen sensors  
To: steve.nixon@vandagraphst.com <steve.nixon@vandagraphst.com>

Hi Steve,

I hope you are well and had a good weekend.

Our stores have asked for replacement cells to be supplied as extras instead of FOC against a PO as it is much tidier for our booking in system, if this would be possible it would be much appreciated.

Please dispose of the out of warranty cell, many thanks

Is there any more positive news on the supply of the next batch of APD16 cells?

Thank you in advance and I look forward to hearing from you.

Best regards,

Nicky

**Nicola Finn**

Inspiration Product Manager

AP Diving



W: [www.apdiving.com](http://www.apdiving.com)

E: [nicky@apdiving.com](mailto:nicky@apdiving.com)

T: +44 (0)1326 563834

F: +44 (0)1326 565945

CONFIDENTIALITY NOTICE: This document is strictly confidential and is intended only for use by the addressee. Any disclosure, copying, distribution or other action taken in reliance of the information contained in this e-mail is strictly prohibited. Any views expressed by the sender of this message are not necessarily those of the companies. If you have received this transmission in error, please use the reply function to tell us and then permanently delete what you have received. AP Diving is the trading name of Ambient Pressure Diving Ltd, registered in England under Company Registration Number 4118978, and the Registered Office is [Unit 2C, Water-ma-Trout Industrial Estate, Helston, Cornwall TR13 0LW](#).

---

**From:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **On Behalf Of** Steve Nixon  
**Sent:** 01 June 2022 16:04  
**To:** Nicky Finn <[nicky@apdiving.com](mailto:nicky@apdiving.com)>  
**Subject:** Warranty replacement APD16 oxygen sensors

Hi Nicky

Regarding warranty replacement sensors, I understand that you now want replacements to be supplied as extras, instead of being supplied FOC against a purchase order?

So 5 x 8010022 at £0.00 to be supplied to replace the following under warranty:

SRS67981 SRN34290 SN **APD119642** \*No Fault Found

SRS67981 SRN34291 SN **APD120818** \*No Fault Found

SRS67981 SRN34292 SN **APD120962** \*No Fault Found

\* Replaced as a good-will gesture.

SRS68086 SRN34744 SN **APD119677** Out of warranty - **not replaced**

SRS68086 SRN34745 SN **APD120075** No output

SRS68086 SRN34746 SN **APD121132** Unstable output signal

Do you want us to dispose of APD119677 on your behalf or do you want it returning?

Regards

--

Steve

Steve Nixon

Director - Vandagraph Sensor Technologies Ltd.

Office: +44 (0)1535 634900

Mobile: +44 (0)7850 252267

--

Steve

Steve Nixon

Director - Vandagraph Sensor Technologies Ltd.

Office: +44 (0)1535 634900

Mobile: +44 (0)7850 252267