



The Wellness Tree Group

CID16846 Opera CID16846 Type:Vandagraph Trade
The Wellness Tree Group Brookdale Farm, West Chiltington Lane,
 Billingshurst, West Sussex, , RH14 9EA, UK
 Tel **01403 740128** [Log Call](#)
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SRS68175

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Service Repair Sheet 68175

Company / Hospital	The Wellness Tree Group
Contact Name	Lisa Stringer
Department	
Position	Show Program Organiser
Company Phone	01403 740128
Direct Phone	01403 286408
Opera Account	CID16846
Email	lisa@flintandflame.co.uk
Order Number	
Viamed ORD Number	
Date Received Into building	30 May 2022
Type	Warranty
Issues?	262589

Notes

24/May/2022 Ryan Swaine

24/May/2022 Ryan Swaine

Ultramax, sn: FE85711007 - reading high. Tried calibration verification, but still reading high.

30/May/2022 Robert Connor

Received 1 x Ultramax s/n FE85711007, with blue silicone cover

LINKED ISSUE NOTES:

[262589:](#)

AutoGenerated Issue SRS68175 Appears to be Complete

Items for Repair

SRN	Equipment	Stock Reference	Barcode	Serialnumber	Description	Warranty New	Warranty Repair	Status	Repair Code	Time (H:M)
SRN35066	Oxygen Analyser	0111265	1685777	FE85711007	Oxygen analyser	Yes	No	Unfinished	Calibration fault	00:00

Ultramax

SRN35066 Engineer Notes: **INTERNAL NOTES not for customer discussion**

31/May/2022 Michael Green

The Ultramax Oxygen monitor has been tested. The unit read 22.2% to 22.6% in air. The output is within specification, but was seen to fluctuate. When tested in Oxygen and using the verification mode the output could fluctuate between 101.3 and above normal specification causing the unit to display the error code E01.

31/May/2022 Michael Green

It appears from the customers notes that they do not understand the function of the verification mode.

09/Jun/2022 Michael Green

The Ultramax Oxygen monitor has been replaced under warranty with SN:GJ48311005.

Currently Viewing ITEM SRN35066 Oxygen Analyser 0111265 FE85711007 Oxygen analyser Ultramax

[Create a Meeting Issue](#)

Items Requested for Repair					Item notes	Engineer Notes	Notes To Customer
Item	Qty	By	Date Requested	Status	The Ultramax Oxygen monitor has been replaced under warranty with SN:GJ48311005.	31/May/2022 Michael Green The Ultramax Oxygen monitor has been tested. The unit read 22.2% to 22.6% in air. The output is within specification, but was seen to fluctuate. When tested in Oxygen and using the verification mode the output could fluctuate between 101.3 and above normal specification causing the unit to display the error code E01. 31/May/2022 Michael Green It appears from the customers notes that they do not understand the function of the verification mode. 09/Jun/2022 Michael Green The Ultramax Oxygen monitor has been replaced under warranty with SN:GJ48311005.	The Ultramax Oxygen monitor has been replaced under warranty with SN:GJ48311005.
0111265	1	Michael Green	09/Jun/2022	completed			

0111265 GJ48311005 1888906

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