



Cathy Green <viamed.cathy.green@gmail.com>

AW: RMA2022-0048

1 message

bluepoint MEDICAL Service <service@bluepoint-medical.com>
To: "cathy.green@viamed.co.uk" <cathy.green@viamed.co.uk>

30 May 2022 at 17:28

Dear Cathy,

I checked it in detail and am not able to reproduce the problem...

Did you check it on your side, or is the failure description send by the customer?

Perhaps the issue is connected with the 4pin to Lemo Adapter cable (REF: 14090142001).

The cable was not included in the return.

It is worthwhile checking that cable or the Capnograph.

Should we send the IRMA back to you?

best regards,

Heidi

-Service-

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Von: Main Account <viamedinbox@gmail.com> im Auftrag von Cathy Green <office@viamed.co.uk>
Gesendet: Montag, 30. Mai 2022 13:33:31

An: bluepoint MEDICAL Service

Betreff: RMA2022-0048

Dear Service Team

Good Morning. Would it be possible to have an update on RMA2022-0048 Irma analyser S/N:268766)

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Kind regards

Cathy Green

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