



Cathy Green <viamed.cathy.green@gmail.com>

AW: RMA Request

1 message

bluepoint MEDICAL Service <service@bluepoint-medical.com>
To: "cathy.green@viamed.co.uk" <cathy.green@viamed.co.uk>

30 May 2022 at 06:38

Dear Cathy,

We received your complaint (Irma Co2, SN: IR00007179) dated 23.05.2022, which will be processed as soon as possible.

For inquiries, please state the complaint number 2022-0079.

Best regards,

Nadine Goepel

-Service-

bluepoint MEDICAL GmbH & Co. KG

An der Trave 15

D - 23923 Selmsdorf

phone: +49 (0) 38823 / 5488-18

fax: +49 (0) 38823 / 5488-29

e-mail: n.goepel@bluepoint-medical.comweb: <http://www.bluepoint-medical.com>

Trade register: Schwerin, Reg.-No.: HRA26

Von: bluepoint MEDICAL Service <service@bluepoint-medical.com>**Gesendet:** Mittwoch, 18. Mai 2022 11:44**An:** cathy.green@viamed.co.uk**Cc:** bluepoint MEDICAL Service <service@bluepoint-medical.com>**Betreff:** AW: RMA Request

Dear Cathy,

your request is registered under RMA 2022-0079. The customs value fits

Best regards

i.A. Anja Mertens

Customer Support

bluepoint MEDICAL GmbH & Co KG

An der Trave 15

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Tel.: +49-38823-5488-27

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web: www.bluepoint-medical.com

Trade register: Schwerin, Reg.-No.: HR2600

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Von: Main Account <viamedinbox@gmail.com> **Im Auftrag von** Cathy Green

Gesendet: Mittwoch, 18. Mai 2022 10:19

An: bluepoint MEDICAL Service <service@bluepoint-medical.com>

Betreff: RMA Request

Dear Service Team

Please find attached a new RMA request for IRMA S/N IR00007179

Sold 11/08/2021 copy of invoice attached, please test under warranty.

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Kind regards

Cathy Green

Viamed Ltd.

<http://www.viamed.co.uk>

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Tel: +44 (0)1535 634 542

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Sign up to our mailing list, go to www.viamed.co.uk/sign-up

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