

## Sophie Lines <viamed.sophie.lines@gmail.com>

## RE: SRS68154

1 message

**Sue Francis (Swansea Bay - Welshpool EMRTS)** <Sue.Francis@wales.nhs.uk> To: "sophie.lines@viamed.co.uk" <sophie.lines@viamed.co.uk>

Fri, May 27, 2022 at 2:59 PM

Cc: "Sue Francis (Swansea Bay - Welshpool EMRTS)" <Sue.Francis@wales.nhs.uk>

Hi Sophie,

Many thanks for your email response. I have added your quotation to Oracle today to generate a PO number and will let you know it as soon as it is generated.

I hope that's ok.

Thanks again,

Sue

Cofion Gorau/Best Wishes

Sue Francis

Cynorthwyydd Gweinyddol/Admin Assistant

Gwasanaeth Adalw a Throsglwyddo Meddygol Brys (EMRTS) Cymru/Emergency Medical Retrieval and Transfer Service (EMRTS) Cymru

Maes Awyr y Trallwng/Welshpool Airport

Y Trallwng/Welshpool Powys

SY21 8SG

Tel:0300 3000 058









From: Main Account <viamedinbox@gmail.com> On Behalf Of Sophie Lines

Sent: 27 May 2022 13:37

To: Sue Francis (Swansea Bay - Welshpool EMRTS) <Sue.Francis@wales.nhs.uk>; Zoey Teal

<zoey.teal@vmsecure.me.uk>

Subject: Re: SRS68154

27/05/2022, 15:04 Gmail - RE: SRS68154

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is safe.		

Dear Sue.

Thank you for your email and I hope you are now feeling well. Zoey is not in the office today so please accept my reply.

I have informed our repairs department to go ahead as requested - please can you let me know if you have a Purchase Order number you would like us to use?

## Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

We are currently working remotely however telephone calls to the main office will still be answered.

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Emailsophie.lines@viamed.co.uk

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On Fri, May 27, 2022 at 11:25 AM Main Account <office@viamed.co.uk> wrote:

----- Forwarded message ------

From: Sue Francis (Swansea Bay - Welshpool EMRTS) <Sue.Francis@wales.nhs.uk>

Date: Fri, 27 May 2022 at 11:13

Subject: RE: SRS68154

To: zoey.teal@viamed.co.uk <zoey.teal@viamed.co.uk>

Good morning Zoe,

Many thanks for your quotation and apologies for my slow response (I have been in hospital)

Could you please go ahead with the repair. Many thanks, Sue Best Wishes Sue Francis Admin Assistant / Admin Assistant Emergency Medical Retrieval and Transfer Service (EMRTS) Cymru / Emergency Medical Retrieval and Transfer Service (EMRTS) Cymru Welshpool Airport Welshpool / Welshpool Powys SY21 8SG Tel:0300 3000 058 **EMRTS Cymru** From: Main Account <viamedinbox@gmail.com> On Behalf Of Zoey Teal **Sent:** 18 May 2022 08:52 To: Sue Francis (Swansea Bay - Welshpool EMRTS) < Sue.Francis@wales.nhs.uk> Subject: SRS68154 WARNING: This email originated from outside of NHS Wales. Do not open links or attachments unless you know the content is safe. Good morning Sue, Please find your repair quotation attached. If you have any further queries, please do not hesitate to contact me. Kind regards Zoey Teal

Please note: My working days are Monday to Thursday, 7.45am-6.00pm.

We are currently working remotely however telephone calls to the main office will still be answered.

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Email: zoey.teal@viamed.co.uk

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We welcome correspondence in either English or Welsh. Correspondence in Welsh will be answered in Welsh, and this will not lead to delay.

We welcome correspondence in Welsh or English. Welsh language correspondence will be replied to in Welsh, and this will not lead to a delay.

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Rydym yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg. Atebir gohebiaeth Gymraeg yn y Gymraeg, ac ni fydd hyn yn arwain et oedi.

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Mae'r neges hon yn gyfrinachol. Os nad chi yw derbynnydd bwriadedig y neges, rhowch wybod i'r anfonwr ar unwaith. Dylai unrhyw un o'r datganiadau neu'r sylwadau a wneir uchod gael eu hystyried fel rhai personal ac nid o reidrwydd yn fhai a wneir gan y Bwrdd Iechyd, na chan unrhyw ran gyfansoddol o'r Bwrdd Iechyd neu gorff cysylltiedig. Dylech fod yn ymwybodol, o dan delerau Deddf Rhyddid Gwybodaeth 2000, y gallai fod yn ofynnol i'r Bwrdd lechyd gyhoeddi cynnwys unrhyw e-byst neu ohebiaeth a dderbynnir.

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